

Community Services & Workforce Development (CSWD)

2023

Annual Outcomes



What is CSBG?

The Community Services Block Grant (CSBG) provides critical funding to Community Action Agencies (CAAs) to operate programs addressing the causes and conditions of poverty under three national goals:

1. Individuals and families with low-income are stable and achieve economic security
2. Communities where people with low-incomes live are healthy and offer economic opportunity.
3. People with low incomes are engaged and active in building opportunities in communities.



LACKING HEALTH INSURANCE

520



PEOPLE WITH DISABILITIES

214



SENIORS AGES 55+

263



CHILDREN AGES 0-17

614

The California Office

(CSD)

Administers CSBG funds to

60

Community Action Agencies in 100% of CA counties

435

of the families served by the Community Action Board live below 100% of the Federal Poverty Guidelines

369

of the families service in San Benito County were in severe poverty, below 50% of the Federal Poverty Guidelines

Income

\$111,544

Median Household Income about 25 % higher than the amount in California: \$91,551

Income

\$42,554

Per Capita Income about 90% of the amount in California: \$46,661

The Value of Each Volunteer Hour:

\$37.32**

Every \$1 of CSBG, the CA Network leveraged \$37.32 from federal, state, local, and private sources, including the value of volunteer hours*



*Value of Volunteer Hours calculated using federal minimum wage, except in those states with a higher minimum wage.
 **Values may not equal total due rounding.

Our Successes



\$430,947

LOW-INCOME HOME ENERGY ASSISTANCE (LIHEAP)

1107 households received service assistance towards the payment of a 48-hour shut-off notice, regular bull, wood or propane assistance through the LIHEAP, ESLIHEAP, or the SLIHEAP Program. The Community Development Block Grant (CDBG-CV1) funding provided

- 32 Water/Sewer Payments totaling \$14,412.10,
- 43 Utility Payments totaling
- \$47,014 and 19 Garbage payment totaling.

Total finds expended in 2023 were \$64,438.



\$318,146

RENTAL ASSISTANCE - MULTIPLE FUNDING

294 total rent payments were made directly to landlords through our various Rental Assistance Programs to include: Helping Hands, Tenant Based Rental Assistance (TBRA), Homeless & Housing Assistance Program (HHAP), Housing Opportunities for Persons with Aids (HOPWA) and CSBG CARES funding. Rent payments prevented families from being evicted and falling further behind on their rent.



\$112,261

HOTEL VOUCHERS

257 hotel vouchers were issued to individuals and families facing homelessness and in need of emergency temporary shelter. These services aided in protecting the most vulnerable individuals in our community and aided in the prevention in the spread of illness.



\$7,280

DREAM CATCHER PROGRAM

25 Individuals services were provided for Youth Enrichment activities. 24 Scholarships, 1 Equipment/Supply payments, Scholarships focused on High School Youth and providing them with funds for Senior Class Trip, Class Ring, Senior Photos, Yearbook and more. Dream Catcher program also provides youth an opportunity to engage in the arts, gain social skills, and promotes a sense of self-worth and accomplishment.



\$16,504

FOOD VOUCHERS AND FARMERS MARKET EBT

110 Food Vouchers totaling \$11,000 and 462 CalFresh transactions totaling \$5,504 were made at the Farmers Market. There were 38 individuals who made transactions for the first time. Families receiving CalFresh are able to purchase fresh fruits and vegetables as well as any non-cooked foods at the market, thus increasing nutrition for children, seniors and Veterans.



364 HOMELESS INDIVIDUALS HOUSED

HOUSING OPPORTUNITIES MEALS EMPOWERMENT (H.O.M.E.) RESOURCE CENTER

364 Homeless individuals received emergency shelter at the year-round HOME Resource Center. 33 clients found full-time employment, 1 found temporary employment. 47 clients found permanent housing and 20,168 meals were served.



TRANSITIONAL HOUSING PROGRAM (THP)

6 TRANSITIONAL UNITS FOR HOMELESS

On July 1, 2023 CSWD took over the management of the THP. Individuals can stay for up to 12 months while they work on transitioning from homelessness to Permanent housing. Units include: Private room w/bath, community kitchen/living room and laundry facilities. They work closely with a case manager who assists with housing navigation and receive wrap around services to include substance abuse, behavioral, financial literacy, life skills training, etc.



396 HOURS

VOLUNTEER HOURS

396 volunteer hours were donated by board members and volunteers who participated on the Community Action Board, the Workforce Development Board and through community service. Each volunteer hour is valued at \$37.32, therefore, total volunteers hours is the equivalent to \$14,779 annually.



\$1,174.50

LOCAL TRANSPORTATION AUTHORITY

70 bus tokens were issued to provide transportation assistance in order for clients to attend appointments and gain access to services such as the Health & Human Services Agency, CalFresh, Behavioral Health, Community Food Bank, Homeless & Housing and more.



\$289,014

VOLUNTEER INCOME TAX ASSISTANCE (VITA)

167 Tax returns were completed for low to moderate-income households. Federal and State tax returns were prepared by VITA trained volunteers. 32 completed their taxes free of charge at www.myfreetaxes.com, saving them the cost of preparation. Refunds totaled \$289,014 in federal and state refunds, of that amount \$50,835 was Earned Income Tax Credits.



5,018

PHONE CALLS RECEIVED & REFERRALS PROVIDED

Staff fielded 5,018 calls from individuals seeking assistance at Community Services & Workforce Development (CSWD) at the America's Job Center of California (AJCC). 415 requested information on Employment Services, 1,087 asked for Homeless & Housing Supportive Services and 3,042 sought assistance from EDD on unemployment services due to COVID-19.



16 AIR CONDITIONERS LOANED OUT

SEVERE WEATHER ENERGY ASSISTANCE AND TRANSPORTATION SERVICES (SWEATS)

16 Air Conditioner units were issued during the summer heatwave to help low-income families and individuals beat the heat and help keep families cool preventing heat related health issues.

Contact Us



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Vision And Mission

Vision



Ending Poverty by Empowering People

Mission

The Community Action Board is committed to advocate for the vulnerable population in our community with resources, knowledge, and opportunities for advancement and independence.