

2024/2025 Community Needs Assessment and Community Action Plan

California Department of Community Services
and Development

Community Services Block Grant



San Benito County



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Introduction

The Department of Community Services and Development (CSD) has developed the 2024/2025 Community Needs Assessment (CNA) and Community Action Plan (CAP) template for the Community Services Block Grant (CSBG) Service Providers network. Each agency must submit a completed CAP, including a CNA to CSD on or before **June 30, 2023**. Changes from the previous template are detailed below in the “What’s New for 2024/2025?” section. Provide all narrative responses in 12-point Arial font with 1.15 spacing. When the CNA and CAP are complete, they should not exceed 65 pages, excluding the appendices.

Purpose

Public Law 105-285 (the CSBG Act) and the California Government Code require that CSD secure a CAP, including a CNA from each agency. Section 676(b)(11) of the CSBG Act directs that receipt of a CAP is a condition to receive funding. Section 12747(a) of the California Government Code requires the CAP to assess poverty-related needs, available resources, feasible goals, and strategies that yield program priorities consistent with standards of effectiveness established for the program. Although CSD may prescribe statewide priorities or strategies that shall be considered and addressed at the local level, each agency is authorized to set its own program priorities in conformance to its determination of local needs. The CAP supported by the CNA is a two-year plan that shows how agencies will deliver CSBG services. CSBG funds are by their nature designed to be flexible. They shall be used to support activities that increase the capacity of low-income families and individuals to become self-sufficient.

Federal CSBG Programmatic Assurances and Certification

The Federal CSBG Programmatic Assurances are found in section 676(b) of the CSBG Act. These assurances are an integral part of the information included in the CSBG State Plan. A list of the assurances that are applicable to CSBG agencies has been provided in the Federal Programmatic Assurances section of this template. CSBG agencies should review these assurances and certify that they are complying.

State Assurances and Certification

As required by the CSBG Act, states are required to submit a State Plan as a condition to receive funding. Information provided in agencies’ CAPs will be included in the CSBG State Plan. Alongside Organizational Standards, the state will be reporting on [State Accountability Measures](#) in order to ensure accountability and program performance improvement. A list of the applicable State Assurances and the agency certification for them are found in the State Assurances section of this template.

Compliance with CSBG Organizational Standards

As described in the Office of Community Services (OCS) [Information Memorandum \(IM\) #138](#) dated January 26, 2015, CSBG agencies will comply with implementation of the Organizational Standards. CSD has identified the Organizational Standards that are met through the completion of the CAP and the CNA. A list of Organizational Standards that will be met upon completion of the CAP can be found in the Organizational Standards section of this template. Agencies are encouraged to utilize this list as a resource when reporting on the Organizational Standards annually.

What's New for 2024/2025?

Community Action Plan Workgroup (CAPWG). In summer 2022, CSD organized a workgroup to inform the development of the 2024/2025 CNA and CAP. Workgroup members were selected from the CSBG Service Provider network and the ROMA Coalition. The feedback CSD received from the workgroup has informed not only the 2024/2025 template but also the accompanying CAP training scheduled for mid-December 2022.

Public Hearings – Additional Guidance. The public hearing requirement has been modified. Two years ago, we were in an active pandemic due to the COVID-19 virus. The public health guidelines throughout the state advised communities against large gatherings. CSD advised agencies to follow public health protocols and hold public meeting virtually if an in-person meeting was not an option. For the public hearing on the 2024/2025 draft CAP, CSD requests that agencies conduct in-person, virtual, or hybrid public hearings. While transmission rates of COVID-19 remain high in many communities, agencies are requested to follow their local public health guidelines when deciding in which format to conduct the public hearing. For more information, please see the Public Hearing section of this template.

CNA Helpful Resources. The Helpful Resources section in Part I: Community Needs Assessment contains additional data sets and resources. On recommendation of the CAPWG, CSD has added data sets from the Massachusetts Institute of Technology, the University of Wisconsin, and a point-in-time data set from the U.S. Department of Housing and Urban Development. We have also added links to the Local Agencies Portal where you can find examples of completed Community Needs Assessments and project timelines from the CSBG Service Providers network.

Part II: Community Action Plan. The number of questions in the Tripartite Board of Directors, Service Delivery System, Linkages and Funding Coordination, and Monitoring sections has changed. Questions were removed because it was determined that agencies meet these reporting requirements through other CSBG work products such as monitoring and Organizational Standards. In the Service Delivery System and Linkages and Funding Coordination sections, new questions were added. These questions will be covered during the template training webinar.

Sunset of COVID-19 Flexibilities. In the 2022/2023 template, CSD allowed agencies to indicate on selected questions whether there were changes to the response provided in the 2020-2021 CAP or whether agencies would like CSD to accept the 2020-2021 response without adaptations. This option was an effort to reduce administrative burden on agencies during the COVID-19 pandemic. While CSD has retained some of the flexibilities developed in the previous template, the option for agencies to reference

responses in their prior CAP has been discontinued.

Response and Community Awareness. This section replaces the “Additional Information” section in the previous template. For 2024/2025 CSD has included questions pertaining to Diversity, Equity, and Inclusion (DEI). The questions about disaster preparedness have been retained from the previous template. While none of this information is directly mandated by statute, CSD is requesting the information to gauge where the CSBG Service Provider network is as a whole on these topics. Responses to the questions in this section are mandatory.

ROMA Certification Requirement. Under section 676(b)(12) of the CSBG Act, CSD and all CSBG agencies are required to assure that we will participate in a Results Oriented Management and Accountability System “not later than fiscal year 2001.” CSD and the CSBG Service Providers have fulfilled this requirement through various approaches. With respect to the ROMA certification of the network CAPs (Organizational Standard 4.3), CSD has allowed agencies to submit their CAP without the signature of a ROMA trainer or implementer if the agency did not have a ROMA trainer or implementer on staff. CSD staff who had the requisite training would certify those CAPs on behalf of the agencies. This process will still be in place for the 2024/2025 template. However, for the 2026/2027 template, CSD will require that CSBG Service Providers provide their own ROMA certification either by staff who have the required ROMA training or in partnership with another agency or organization. CSBG Service Providers should begin formulating a plan to fulfill this requirement.

Checklist

- Cover Page and Certification
- Public Hearing(s)

Part I: Community Needs Assessment

- Narrative
- Results

Part II: Community Action Plan

- Vision Statement
- Mission Statement
- Tripartite Board of Directors
- Service Delivery System
- Linkages and Funding Coordination
- Monitoring
- Data Analysis, Evaluation, and ROMA Application
- Response and Community Awareness
- Federal CSBG Programmatic Assurances and Certification
- State Assurances and Certification
- Organizational Standards
- Appendices

COMMUNITY SERVICES BLOCK GRANT (CSBG)

2024/2025 Community Needs Assessment and Community Action Plan


Cover Page and Certification

Agency Name	San Benito County Community Services and Workforce Development
Name of CAP Contact	Enrique Arreola
Title	Deputy Director
Phone	(831)-637-5627
Email	earreola@cosb.us

CNA Completed MM/DD/YYYY: 06/28/2023
(Organizational Standard 3.1)

Board and Agency Certification

The undersigned hereby certifies that this agency complies with the Federal CSBG Programmatic, and State Assurances as outlined in the CSBG Act and California Government Code, respectively for services provided under the Federal Fiscal Year 2024/2025 Community Action Plan. The undersigned further certifies the information in this Community Needs Assessment and the Community Action Plan is correct and has been authorized by the governing body of this organization. (Organizational Standard 3.5)

Ellen Laitinen		
Board Chair (printed name)	Board Chair (signature)	Date
Enrique Arreola		6/28/2023
Executive Director (printed name)	Executive Director (signature)	Date

Certification of ROMA Trainer/Implementer (If applicable)

The undersigned hereby certifies that this agency's Community Action Plan and strategic plan documents the continuous use of the Results Oriented Management and Accountability (ROMA) system (assessment, planning, implementation, achievement of results, and evaluation).

NCRT/NCRI (printed name)	NCRT/NCRI (signature)	Date

CSD Use Only

Dates CAP (Parts I & II)		Accepted By
Received	Accepted	

Public Hearing(s)

California Government Code Section 12747(b)-(d)

State Statute Requirements

As required by California Government Code Section 12747(b)-(d), agencies are required to conduct a public hearing for the purpose of reviewing the draft CAP. All testimony presented by low-income individuals and families during the public hearing shall be identified in the final CAP. Agencies shall indicate whether or not the concerns expressed by low-income individuals and families have been addressed. If an agency determines that any of the concerns have not been addressed in the CAP, the agency shall include in its response document, information about the concerns and comment as to their validity.

Guidelines

Notice of Public Hearing

1. Notice of the public hearing and comment period must be published at least 15 calendar days prior to the public hearing.
2. The notice may be published on the agency's website, social media channels, and/or in newspaper(s) of local distribution.
3. The notice must include information about the draft CAP; where members of the community may review, or how they may receive a copy of, the draft CAP; the dates of the comment period; where written comments may be sent; date, time, and location of the public hearing; and the agency contact information.
4. The comment period should be open for at least 15 calendar days prior to the public hearing. Agencies may opt to extend the comment period for a selected number of days after the hearing.
5. The draft CAP must be made available for public review and inspection at least 30 days prior to the public hearing. The draft CAP can be posted on the agency's website, social media channels, and distributed electronically or in paper format.
6. Attach a copy of the Notice(s) of Public Hearing as Appendix A to the final CAP.

Public Hearing

1. Agencies must conduct at least one public hearing on the draft CAP.
2. Public hearing(s) will be held in the designated CSBG service area(s).
3. Low-income testimony presented at the hearing or received during the comment period must be memorialized verbatim in the Low-Income Testimony and Agency's Response document and appended to the final CAP as Appendix B.
4. The Low-Income Testimony and Agency's Response document should include the name of low-income individual, his/her verbatim testimony, an indication of whether or not the need was addressed in the draft CAP, and the agency's response to the testimony if the concern was not addressed in the draft CAP.

Additional Guidance

COVID-19 poses unique challenges to fulfilling the public hearing requirement. CSD asks that agencies continue to adhere to state and local public health guidance to slow the spread of the virus and ensure public safety. The health and safety of agency staff and the communities you serve is paramount. Therefore, for the purposes of fulfilling the public hearing requirement on the draft CAP, agencies may conduct the public hearing in-person, remotely, or using a hybrid model (in-person and remotely) based on the public health protocols in place in their communities.

Public Hearing Report

Date(s) of Public Hearing(s)	<ul style="list-style-type: none">• April, 20, 2023• June 27, 2023
Location(s) of Public Hearing(s)	<ul style="list-style-type: none">• CSWD, 1161 San Felipe Road, Building B, Hollister, CA 95023 and Virtually via Zoom• BOS, 481 Fourth Street, Hollister, CA 95023
Dates of the Comment Period(s)	<ul style="list-style-type: none">• May 26, 2023 – June 27, 2023
Where was the Notice of Public Hearing published? (agency website, newspaper, social media channels)	<ul style="list-style-type: none">• Agency Website• Facebook• Instagram• Hollister Free Lance
Date the Notice(s) of Public Hearing(s) was published	<ul style="list-style-type: none">• Agency Website – April 14, 2023• Facebook - April 6, 2023• Instagram - April 6, 2023• May 26, 2023-Website• May 31, 2023-Facebook• June 19, 2023-Freelance News
Number of Attendees at the Public Hearing(s) (Approximately)	<ul style="list-style-type: none">• 8 at the April 20, 2023 hearing• 15 at the June 27, 2023 hearing

Part I: Community Needs Assessment

CSBG Act Section 676(b)(11)

California Government Code Section 12747(a)

Helpful Resources

In 2011, NASCSP published a [Community Action to Comprehensive Community Needs Assessment Tool](#) that supports planning and implementing a comprehensive CNA. The tool lays out design choices, planning steps, implementation practices, analysis, and presentation options.

The National Community Action Partnership has an [Assessment Tool](#) designed specifically for the community needs assessment process. Here you can select from a variety of county-specific data sets.

Examples of Community Needs Assessments and project timelines from agencies within the California CSBG Providers network can be found on the [Local Agencies Portal](#) under the CSBG – Resources tab. If you do not have an account or have not received CSD login credentials, please email CSD at ExternalAccess@csd.ca.gov.

To provide a comprehensive “picture” of the community needs in your service area(s), agencies will collect and analyze both quantitative and qualitative data. Links to several national and state quantitative data sets are given below. Local and agency data also provide information about the needs of the community.

Sample Data Sets			
U.S. Census Bureau Poverty Data	U.S. Bureau of Labor Statistics Economic Data	U.S. Department of Housing and Urban Development Housing Data & Report	
HUD Exchange PIT and HIC Data Since 2007	National Low-Income Housing Coalition Housing Needs by State	National Center for Education Statistics IPEDS	
Massachusetts Institute of Technology Living Wage Calculator		University of Wisconsin Robert Wood Johnson Foundation County Health Rankings	
California Department of Education School Data via DataQuest	California Employment Development Department UI Data by County	California Department of Public Health Various Data Sets	
California Department of Finance Demographics	California Attorney General Open Justice	California Governor's Office Covid-19 Data	California Health and Human Services Data Portal
CSD Census Tableau Data by County			Population Reference Bureau KidsData

Community Needs Assessment Narrative

CSBG Act Sections 676(b)(3)(C), 676(b)(9)

Organizational Standards 1.1, 1.2, 1.3, 2.2, 3.2, 3.3, 3.4

1. Describe how your agency collected and included current data specific to poverty and its prevalence related to gender, age, and race/ethnicity for your service area. (Organizational Standard 3.2)

CSWD uses on-line tools (CAP60, ServTraq and CalJOBS) to collect client data which includes client demographics related to gender, age, race/ethnicity, and income.

2. Describe the geographic location(s) that your agency is funded to serve with CSBG. If applicable, include a description of the various pockets, high-need areas, or neighborhoods of poverty that are being served by your agency.

CSWD serves all areas located in San Benito County (population 68,891). Hollister is the main city in San Benito County (population 43,346). Most of those served reside in the City of Hollister with a focus on the Westside, low-income apartment complexes within the city of Hollister and San Juan Bautista (population 2,143).

3. Indicate from which sources your agency collected and analyzed quantitative data for the CNA. (Check all that apply.) (Organizational Standard 3.3)

Federal Government/National Data Sets

- Census Bureau
- Bureau of Labor Statistics
- Department of Housing & Urban Development
- Department of Health & Human Services
- National Low-Income Housing Coalition
- National Center for Education Statistics
- Other online data resources
- Other

Local Data Sets

- Local crime statistics
- High school graduation rate
- School district school readiness
- Local employers
- Local labor market
- Childcare providers
- Public benefits usage
- County Public Health Department
- Other

California State Data Sets

- Employment Development Department
- Department of Education
- Department of Public Health
- Attorney General
- Department of Finance
- State Covid-19 Data
- Other

Agency Data Sets

- Client demographics
- Service data
- CSBG Annual Report
- Client satisfaction data
- Other

Surveys

- Clients
- Partners and other service providers
- General public
- Staff
- Board members
- Private sector
- Public sector
- Educational institutions

4. If you selected "Other" in any of the data sets in Question 4, list the additional sources.

Kidsdata.org were used to collect information on food security, family income, nutrition, and access to childcare, youth education.

5. Indicate the approaches your agency took to gather qualitative data for the CNA. (Check all that apply.) (Organizational Standard 3.3)

Surveys

- Clients
- Partners and other service providers
- General public
- Staff
- Board members
- Private sector
- Public sector
- Educational institutions

Focus Groups

- Local leaders
- Elected officials
- Partner organizations' leadership
- Board members
- New and potential partners
- Clients
- Staff

Interviews

- Local leaders
- Elected officials
- Partner organizations' leadership
- Board members
- New and potential partners
- Clients

 Community Forums **Asset Mapping** **Other**

6. If you selected "Other" in Question 6, please list the additional approaches your agency took to gather qualitative data.

7. Describe your agency's analysis of the quantitative and qualitative data collected from low- income individuals and families. (Organizational Standards 1.1, 1.2, 3.3)

OS 1.1, 1.2- Data is used to determine needs, trends, and gaps. This information is then forwarded to the CAB to decide what types of services to provide based on priorities and for the development of program strategies and improvements.

OS 3.3 CSWD uses online surveys, questionnaires, telephone interviews, outreach opportunities as well as our in-house on-line data collection tool on demographics, services provided, and waiting lists to determine needs of the community which are then analyzed as part of the CNA.

8. Summarize the data gathered from each sector of the community listed below and detail how your agency used the information to assess needs and resources in your agency's service area(s). Your agency must demonstrate that each sector was included in the needs assessment; A response for each sector is required. (CSBG Act Sections 676(b)(3)(C), 676(b)(9), Organizational Standard 2.2)

A. Community-based organizations: Survey results are included as **Appendix C**

Staff and Community Action Board members worked together to draft and disseminate the Community Needs Assessment Survey in May of 2021 which was completed by 949 individuals. Thirteen (13) categories were the focus of the survey: Youth Activities, Housing Assistance/Low-Income Housing, Homeless Services, Job Training, Durg & Substance abuse Prevention, Gang Issues, Domestic Violence & Sexual Assault, Access to food, Medical Assistance, Senior Services, Veterans services, Library, Foster Care.

The CAB felt that due to COVID-19, more information was needed under each category and a new survey, which included the original categories, but with expanded questions was created for 2023-2024.

Due to Youth Activities being the number 1 ranked need since 2016, the CAB decided to also survey the youth to determine if a Community Youth Center was viable and if so, what would it look like. The Youth Survey was created by the CAB's Youth ad hoc Committee and local high school students as a class project. The survey was made available online, at a Youth Expo, and church youth groups. The survey allowed youth to answer additional questions that those who indicated they were a Parent/Guardian/Community member didn't see.

All surveys were promoted to the community via e-mail, social media, community outreach events, public hearings, e-blasts to approximately 3,000 community members and agency newsletters. E-Blast lists included Community based organizations, Faith-Based organizations, Private & Public Sector, and Educational institutions.

The 211 Call Center data provided key information about the most urgent needs of the community and were considered in the prioritization process. 211 serves as the entry point for individuals and families to access many of the county's services. Community-based organizations represent a significant partnership

with 211.

Community-based organizations serving the SBC sheltered and unsheltered homeless population are included in the Point in Time Count of people experiencing homelessness, and many are required to enter data into the Homelessness Management Information System (HMIS). HMIS data were included in this landscape analysis.

B. Faith-based organizations. Survey results are included as Appendix C

Surveys were completed by youth and adults at the Abundant Life Church, Christ Fellowship Church and Sacred Heart.

Faith-based organizations are near several of the Centers and refer community members to access social services and/or food services.

C. Private sector (local utility companies, charitable organizations, local food banks) Survey results are included as Appendix C

Using the QR code, the local Community Food Bank had clients complete the survey while waiting in line to receive their weekly food distribution.

Domestic Violence Shelters and Sober Living Environment provided the survey to their clients.

CSWD has a strong relationship with local utility companies and water districts, providing additional financial assistance for their customers through the Low-Income Home Energy Assistance Program

We have partnerships with agencies that help distribute information to the community as well to include the Community Food Bank, Emmaus House (Domestic Violence Shelter), Health & Human Services Agency staff and clients, Workforce Development Board members both Public & Private Sector, America's Job Center of California, Sun Street Centers (Sober Living Environment), Behavioral Health and the local homeless shelters.

D. Public sector (social services departments, state agencies) Survey results are included as Appendix C

As a part of the Human Services Agency (HSA), the CAB is in constant communication with the program management and discusses trends within the community and unmet needs through in-person or phone interviews with the Community Services Program Manager. HSA departments meet monthly to discuss community trends as they affect the administration of county assistance programs such as General Assistance, CalFresh, and CalWORKs. Feedback from these monthly meetings and regular feedback from the Center's onsite Eligibility Worker are considered in the development of the CNA/CAP to improve the community. Secondary public sector data were used to determine the level of participation in various county assistance programs.

Feedback from the Workforce Development Board members, America's Job Center of California, and Health & Human Services Agency is obtained secondhand through issues brought forth by the Board of Supervisors, social media, news organizations, or other means. The documented issues that affect our community are included as part of the CNA

E. Educational institutions (local school districts, colleges) Survey results are included as **Appendix C**

Members on the Workforce Development Board and the Community Action Board work in Educational Institutions and provide feedback to the CAB as well and assist with distribution of the CNA.

9. “Causes of poverty” are the negative factors that create or foster barriers to self-sufficiency and/or reduce access to resources in communities in which low-income individuals live. After review and analysis of the data, describe the causes of poverty in your agency’s service area(s). (Organizational Standard 3.4)

The causes of poverty are deeply rooted in a number of systemic and social issues including low-wages, inadequate or unaffordable housing, poor health, lack of food security, inadequate access to mental/medical and social services, low educational attainment, criminal victimization, immigration status, and a history of disinvestment in low-income communities.



San Benito County, CA

County in: [California](#), [United States](#)

66,677

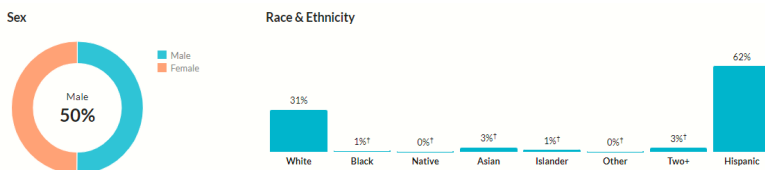
Population

1,388.7 square miles

48 people per square mile

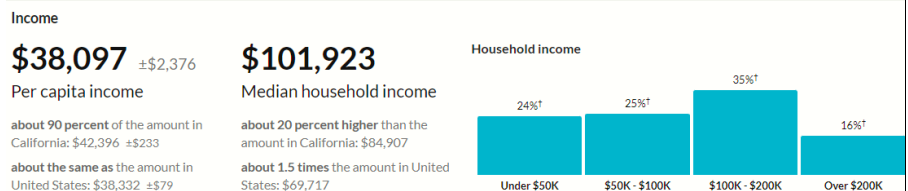
Census data: ACS 2021 1-year unless noted

POPULATION: The population is expanding quickly. Annual growth in the 2018 - 2023 period is expected to average 1.7 percent. Net migration will accelerate, with an average of 630 net migrants entering the county each year through 2023. The natural increase (new births) will add 420 residents to the county each year.

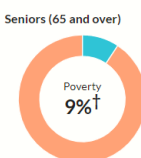
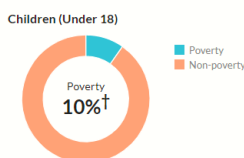


62% Hispanic – about 1.5 times the rate in California: 40%
 More than double the rate in the United States: 19%

Under \$50K: 24%
 About three-quarters of the rate in California: 36%
 About two-thirds of the rate in the United States: 36%



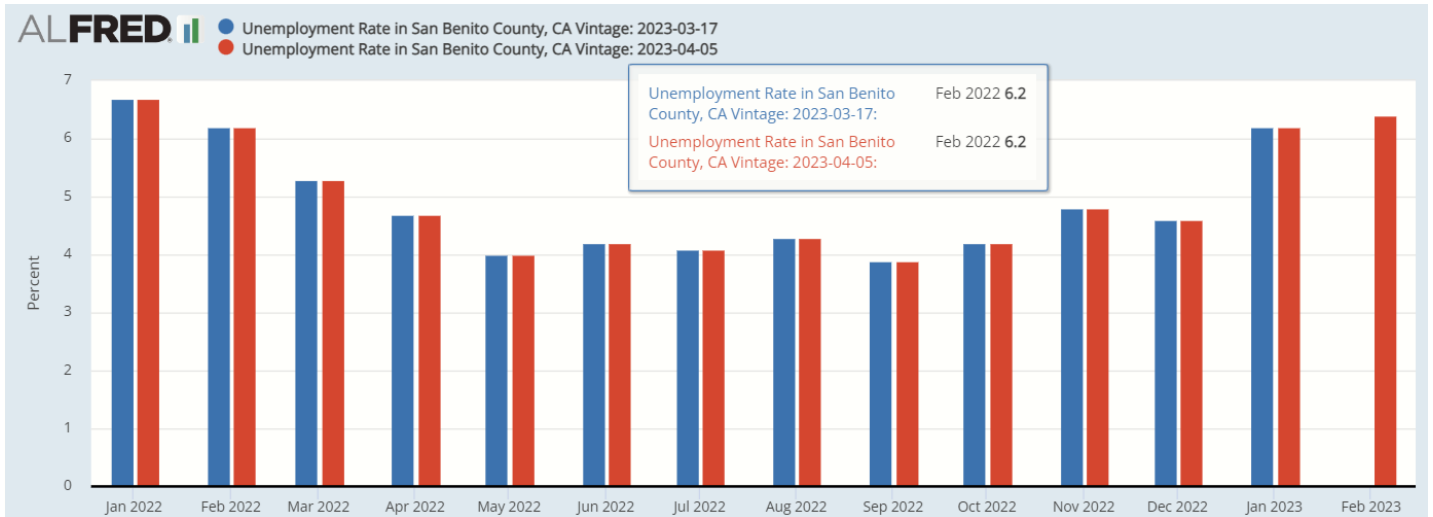
Poverty
8% ±3.1% (5,265 ±2,007)
 Persons below poverty line
 about two-thirds of the rate in California: 12.3%
 4,733,036 (±0.2% / ±68,101)
 about three-fifths of the rate in United States:
 12.8% 41,393,176 (±0.1% / ±243,679)



Children (Under 18) Poverty 16%
 About two-thirds of the rate in California: 16%
 About two-thirds of the rate in US: 17%
Seniors (65 and over) Poverty 9%
 About half the rate in California 11%
 About three-fifths of the rate in the US: 10%

ECONOMIC/UNEMPLOYMENT:

The unemployment rate decreased significantly since our last CAP submission. At the onset of COVID-19 it was 18.9% in May 2021. As of February 2023 the rate fell to 4.8% which is still higher than most parts of California and double surrounding counties of San Jose, Santa Clara, and San Francisco Counties coming in with an average of 2.2%.



The economy of San Benito County, CA employs 29.6k people. The largest industries in San Benito County, CA are Manufacturing (3,544 people), Construction (3,409 people), and Health Care & Social Assistance (3,385 people). The highest paying industries are Mining, Quarrying, Oil & Gas Extraction (\$106,667), Utilities (\$103,750), and Information (\$76,667).

Median Earnings by Industry

\$49,119

MEDIAN EARNING MEN ± \$3,639

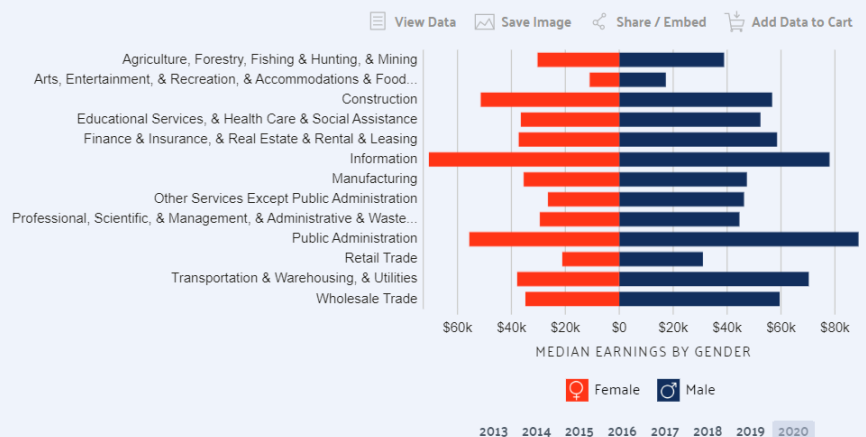
\$30,208

MEDIAN EARNING WOMEN ± \$2,247

The industries with the best median earnings for men in 2020 are Public Administration (\$88,750), Information (\$78,000), and Transportation & Warehousing, & Utilities (\$70,294).

The industries with the best median earnings for women in 2020 are Information (\$70,625), Public Administration (\$55,625), and Construction (\$51,389).

Data from the [Census Bureau ACS 5-year Estimate](#).



From 2019 to 2020, employment in San Benito County, CA grew at a rate of 0.777%, from 29.3k employees to 29.6k employees.

The most common job groups, by number of people living in San Benito County, CA, are Office & Administrative Support Occupations (3,590 people), Management Occupations (3,023 people), and Sales & Related Occupations (2,580 people). This chart illustrates the breakdown of the primary jobs held by residents of San Benito County, CA.

29.6k
2020 VALUE
± 1,296

0.777%
1 YEAR GROWTH
± 5.87%

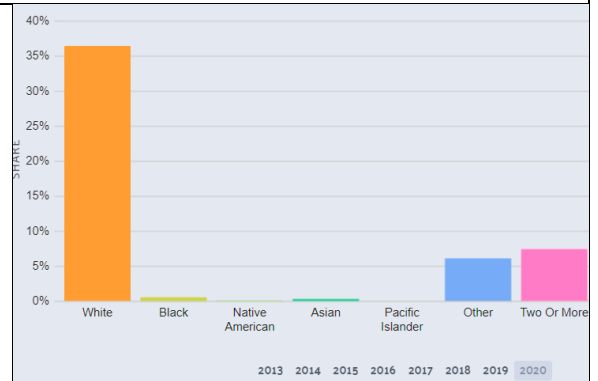
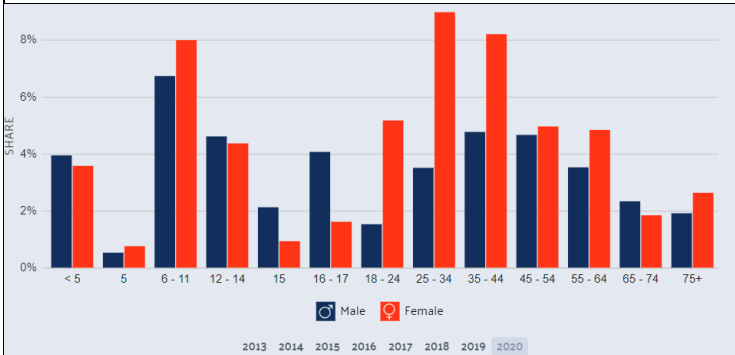


10. "Conditions of poverty" are the negative environmental, safety, health and/or economic conditions that may reduce investment or growth in communities where low-income individuals live. After review and analysis of the data, describe the conditions of poverty in your agency's service area(s). (Organizational Standard 3.4)

LARGEST DEMOGRAPHIC LIVING IN POVERTY-Females 34 - 44

9.35% of the population for whom poverty status is determined in San Benito County, CA (5.71k out of 61.1k people) live below the poverty line, a number that is lower than the national average of 12.8%. The largest demographic living in poverty are Females 25 - 34, followed by Males < 5 and then Females 35 - 44.

The most common racial or ethnic group living below the poverty line in San Benito County, CA is Hispanic, followed by White and Two Or More.



Poverty by Race and Ethnicity LARGEST RACE OR ETHNICITY LIVING IN POVERTY

White - 4,096 ± 719
Hispanic - 4,414 ± 808
Other - 683 ± 281

The most common racial or ethnic group living below the poverty line in San Benito County, CA is White, followed by Hispanic and Other.


The Census Bureau uses a set of money income thresholds that vary by family size and composition to determine who classifies as impoverished. If a family's total income is less than the family's threshold then that family and every individual in it, is considered to be living in poverty. Data from the Census Bureau ACS 5-year Estimate.

FLOOD of 2023 On the evening of April 3, 2023, the White House announced the Presidential Declaration of Disaster approval for the February and March Storm Events. The County of San Benito was approved for Individual Assistance. This declaration was critical in the ongoing recovery efforts to help San Benito County residents, and businesses get back on their feet after the second series of atmospheric storms brought by the record-breaking rainfall and widespread flooding in the months of February and March of 2023

Governor Newsom adds San Benito County to state of emergency



Office of the Governor of California
CENTRAL COAST, Calif. (KION-TV)- UPDATE March 13, 2023, at 12:35 p.m.- Governor Newsom added six more counties to the California State of Emergency to support response and relief efforts due to recent storms.


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Local Assistance Center to Open in San Benito County to Assist Those Impacted by February/March Storms

Published: Apr 14, 2023



In partnership with San Benito County, the California Governor's Office of Emergency Services (Cal OES) is opening a Local Assistance Center (LAC) in Hollister.

LACs are activated following major disasters to support survivors and businesses suffering disaster-related losses or damages. Each center is locally operated with support from state agencies, federal partners and non-profit organizations.

Open April 14 through April 19, 2023:

15 displaced families (approximately 50 family members) from the Lovers Lane area were affected by the January floods and had to relocate to the Migrant Center. 11 RV's were purchased for the families use. The families will be able to reside in the RV's for up to six months and receive supportive services to include 1st months rental assistance, security deposit, and food assistance.

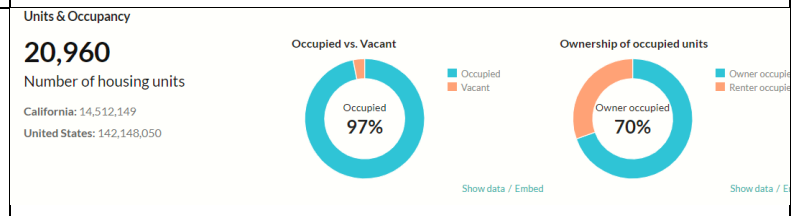
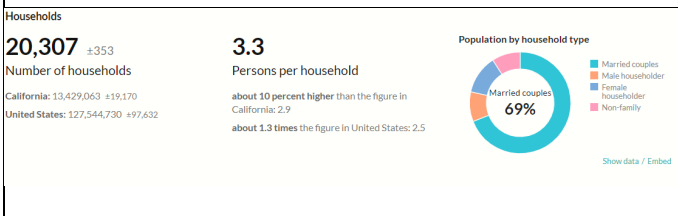


HOUSING: Construction activity is accelerating rapidly. From 2013-018 an average of 330 new homes were built each year. Between 2019 and 2024, housing production is expected to average 330 units per year. Virtually all these homes were single-family units, and many were associated with a large master-planned community that is being developed in Hollister. Over the 2018-2023 period, San Benito County became one of the fastest growing counties in the state. As of May 17, 2018, it was reported that 2,550 housing units have been approved and were "shovel ready." The approved shovel-ready projects, surround Hollister on county land:

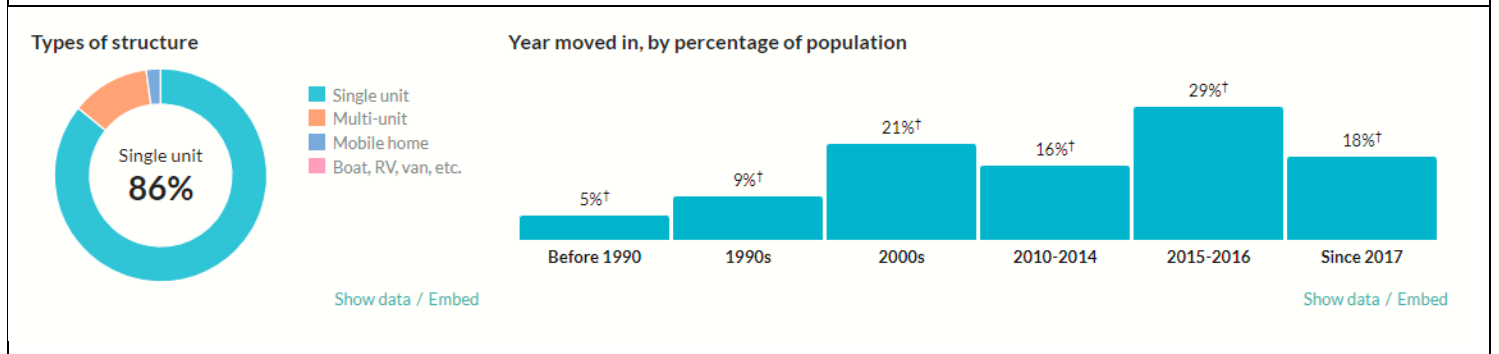
- \$2.43 mil HomeKey 2.0 funding awarded to CSWD. Once completed there will be 16 housing units targeting-Homeless Families, providing transitional housing for a period of 12 months with the goal to obtain permanent housing at the conclusion of the program.
- \$2.45 mil Office of Migrant Services Rehabilitation awarded to the San Benito County Migrant Center for the rehabilitation of the Migrant Center housing units. 67 units will be rehabilitated to include interior floors, painting, windows, laundry room, roof, etc.
- On March 23, 2023, the Hollister Planning Commission approved the development of 100 multifamily apartments in the West of Fairview subdivision. Eden Housing/Mimosa Street Investors' project is 100% affordable to three income categories: low, very low and extremely low. The project site is located on the corner of Avenida Cesar Chavez and Mimosa Street on a 4.6-acre parcel.
- The San Benito County Board of Supervisors approved a deed restriction and affordable housing implementation plan for Phase 2 of the Santana Ranch Apartments, which would include 55 more apartments to the 110-unit complex.
- San Juan Oaks, near Highway 156 and Union Road will build 1,074 age-restricted units. Brigantino/Sunny Side, south of Union, and Enterprise Roads, will build 200 single-family homes.
- Santana Ranch, off Fairview Road, will add 774 single family homes and 318 multiple dwelling units.
- Fay Bennett, near Southside Road, will include 84 single-family homes, and the Bluffs at Ridgemark, will build 90 more single-family homes.
- On February 12, 2020 CHISPA opened the Sunrise Senior Apartments 580 Westside Boulevard which has 49 one-bedroom apartments and provides for residents' use a community room, a computer room, an outdoor patio, and a fitness room.

Final FY 2022 & Final FY 2021 FMRs By Unit Bedrooms					
Year	Efficiency	One-Bedroom	Two-Bedroom	Three-Bedroom	Four-Bedroom
FY 2022 FMR	\$1,096	\$1,253	\$1,649	\$2,342	\$2,822
FY 2021 FMR	\$1,200	\$1,270	\$1,674	\$2,396	\$2,898

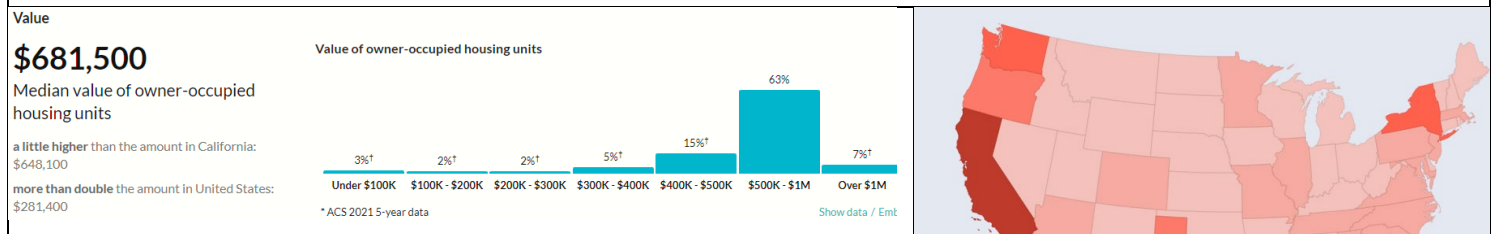
Final FY 2023 FMRs By Unit Bedrooms				
Efficiency	One-Bedroom	Two-Bedroom	Three-Bedroom	Four-Bedroom
\$1,441	\$1,637	\$2,155	\$3,063	\$3,671



Although many new single-family homes are being built and FMRs have increased significantly, from \$1096 in 2022 to \$1441 in 2023, there is still a huge deficit in affordable and transitional housing for low-income residents making it impossible for low-income families and individuals to find affordable, stable, permanent housing.



Median Housing Values also remain high: The median property value in San Benito County, CA was \$496,200 in 2018, which is 2.16 times larger than the national average of \$229,700. In 2020 the median property value increased to \$551,500. In 2023 that number is \$681,500.



HOMELESS: In 2017, California had the highest estimated number of chronically homeless individuals in the nation, at 35,798. New York has the second highest (5,087), followed by Florida (4,915).

The map shows the estimated number of chronically homeless individuals by state over multiple years.

2022 Homeless Census Shows an increase of homelessness in San Benito from 283 in 2019 to 357 in 2022. San Benito was awarded 28 Emergency Housing Vouchers for homeless individuals/families. CSWD has made significant strides in providing homeless assistance and services however, the lack of affordable housing, lack of landlord buy-in and the increased FMR makes finding affordable housing difficult.

2022 SHELTERED/ UNSHELTERED POPULATION

25% SHELTERED
n=89

75% UNSHELTERED
n=268

RESIDENCE AT TIME OF HOMELESSNESS

San Benito County

95%

LENGTH OF TIME IN SAN BENITO COUNTY

85% < 1 YEAR

7% 1-4 YEARS

0% 5-9 YEARS

8% 10+ YEARS

SEXUAL ORIENTATION

70% STRAIGHT

3% BISEXUAL

2% OTHER

10% LESBIAN

9% GAY

6% QUEER

ETHNICITY

70% LATINX/ HISPANIC

DURATION OF CURRENT EPISODE OF HOMELESSNESS

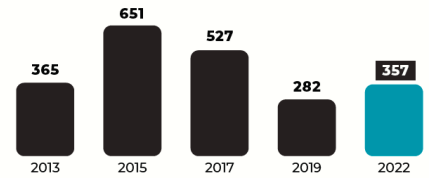
6% 30 DAYS OR LESS

33% 1-11 MONTHS

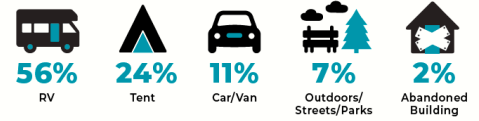
61% A YEAR OR MORE

The County of San Benito continues to face a housing shortage for low-income individuals that has resulted in a considerable number of persons lacking the current ability to obtain shelter. Persons unable to obtain shelter are dwelling in areas and conditions which are a threat to their health and safety. These areas lack sufficient sanitary or solid waste disposal facilities, many have been contaminated by human and animal waste, and an accumulation of solid waste. Unsheltered residents are at risk of injury, illness, and harm due to exposure to the elements, increase risk of crime, inadequate sanitary facilities, and other consequences associated with living outside.

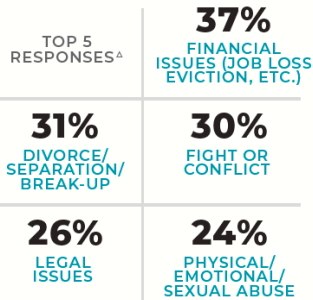
CENSUS POPULATION: LONGITUDINAL TREND



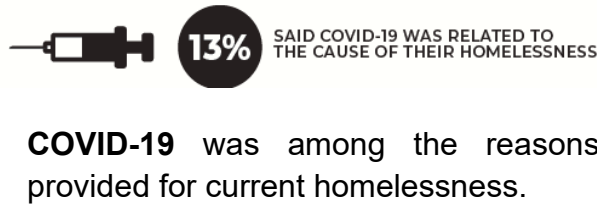
UNSHELTERED POPULATION BY LOCATION



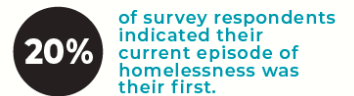
PRIMARY CONDITION THAT LEAD TO HOMELESSNESS+



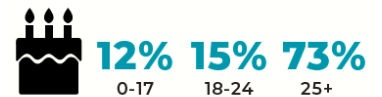
COVID-19



FIRST EPISODE OF HOMELESSNESS



AGE AT FIRST EPISODE OF HOMELESSNESS

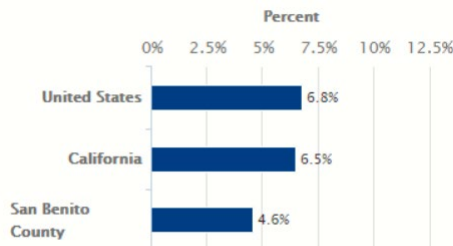


HIGH SCHOOL YOUTH:

Individuals who do not finish high school are more likely to lack the basic skills than people who do finish high school to function in an increasingly complicated job market and society. Adults with limited education levels are more likely to be unemployed, on government assistance, or involved in crime.

Limited access to youth enrichment activities which include social interaction, sports, technology, drama, dance, arts, etc. leaves many youth at a disadvantage in gaining social, communication, leadership, etc. skills. Youth lack a centralized location where they can feel safe, accepted, have a sense of security, be themselves as well as gain social skills. Due to the long-term isolation as a result of COVID-19 there has been a significant increase in need among youth for mental health services.

Teens Ages 16-19 Not in School and Not Working (Regions of 10,000 Residents or More): 2016-2020

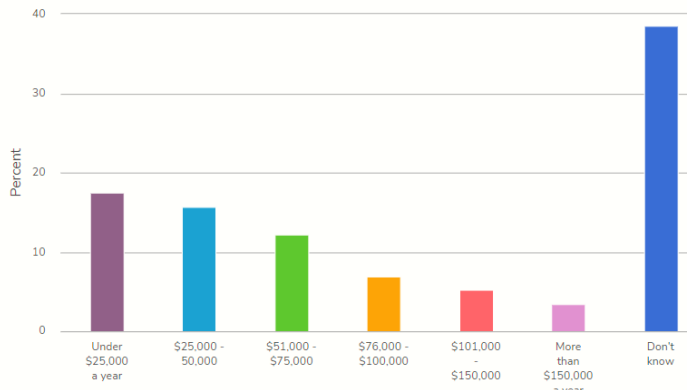


Definition: Estimated percentage of teens ages 16-19 who are neither employed nor enrolled in school (e.g., in 2016-2020, 6.5% of California teens ages 16-19 were not in school and not working).

Data Source: U.S. Census Bureau, [American Community Survey](#) (Aug. 2022).

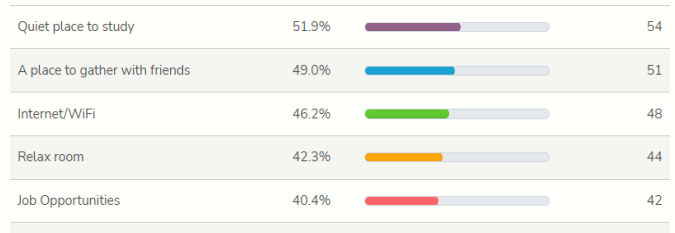
Of the youth (ages 11-18) who participated in a focus group lead by San Benito High School students 17.5% indicated their family income was under \$25,000, 15.8% were under \$50,000 and 12.3% were under \$75,000. 38.6% didn't know their family income.

4. Family Income

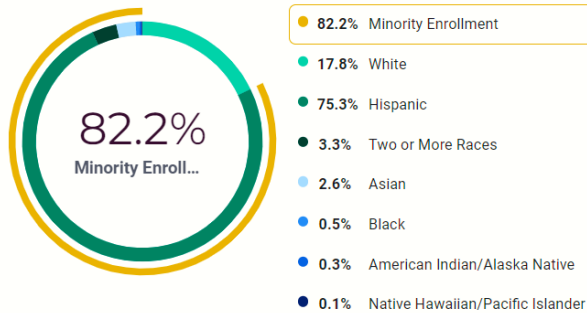


When asked: If money were not an object, what would you like to see in a Community Youth Center, the top answers were:

1. Quiet place to study
2. A place to gather with friends
3. Internet/WiFi
4. Relax room
5. Job Opportunities
6. Tutoring Help.



Student Diversity



School Data

School profile information is based on government data.

Graduation Rate	92% (around state median)
Grades Served	9-12
Setting	Distant Town
Charter School	No
Magnet School	N/A
Eligible for Title I Funding	N/A

In 2020 the CAB revised their Bylaws to include a Youth Advisory Ad hoc Committee (YAC). In 2022 they revised their bylaw for the Youth ad hoc Committee to: Youth Advisory ad hoc Committee (YAC): An ad hoc committee of high school/college age (14-24) youth to consist of 5 members, one from each district if possible. The committee meets periodically to discuss the needs of youth throughout San Benito County and serves in an advisory capacity only to the CAB. The Youth Advisory has no official voting rights. Committee members would commit to a term of one semester and could opt to serve more than one semester as long as they are in high school/college.

Unaccompanied Homeless Youth (Point-in-Time Count), by Age Group and Shelter Status: 2020 (Age Group: All; Shelter Status: All)

California		Number		
Age Group	Sheltered	Unsheltered	Total	
Ages 0-17	207	595	802	
Ages 18-24	2,455	8,915	11,370	
Total for Ages 0-24	2,662	9,510	12,172	

Monterey and San Benito Counties		Number		
Age Group	Sheltered	Unsheltered	Total	
Ages 0-17	0	10	10	
Ages 18-24	29	277	306	
Total for Ages 0-24	29	287	316	

Definition: Number of unaccompanied children and young adults ages 0-24 found to be homeless during the national point-in-time (PIT) count of homeless individuals, by age group and shelter status (e.g., 595 California children ages 0-17 were found to be homeless and unsheltered during the 2020 PIT count).

Data Source: U.S. Dept. of Housing and Urban Development, [Point-In-Time Estimates of Homelessness in the U.S.](#) (Apr. 2021).

Gender Distribution



Total Economically Disadvantaged (% of total) ⓘ

Free Lunch Program (% of total) ⓘ

Reduced-Price Lunch Program (% of total) ⓘ

Full-Time Equivalent Teachers

11. Describe your agency’s approach or system for collecting, analyzing, and reporting customer satisfaction data to the governing board. (Organizational Standard 1.3)

CSWD includes a client satisfaction survey with all applications for services and staff enters information on an on-line survey system by which staff can run reports, create graphs and reports for reporting purposes.

Community Needs Assessment Results

CSBG Act Section 676(b)(11)

California Government Code Section 12747(a)

State Plan 14.1a

Table 1: Needs Table

Complete the table below. Insert row(s) if additional space is needed.

Needs Identified	Level	Agency Mission (Y/N)	Currently Addressing (Y/N)	Agency Priority (Y/N)
The community doesn't have a low-cost centrally based Youth Center	Community	Y	Y	Y
The community lacks available low-income housing stock.	Community	Y	Y	Y
The community lacks adequate wrap-around-services to meet the basic day-to-day needs of homeless individuals.	Community	Y	Y	Y
Individuals do not have skills for, or access to high wage employment.	Individual/ Family	Y	Y	Y

Needs Identified: List the needs identified in your most recent CNA.

Level: List the need level, i.e., community or family. Community Level: Does the issue impact the community, not just clients or potential clients of the agency? For example, a community level employment need is: There is a lack of good paying jobs in our community. Family Level: Does the need concern individuals/families who have identified things in their own life that are lacking? An example of a family level employment need would be: Individuals do not have good paying jobs.



Essential to Agency Mission: Indicate if the identified need aligns with your agency's mission.



Currently Addressing: Indicate if your agency is already addressing the identified need.

Agency Priority: Indicate if the identified need will be addressed either directly or indirectly.

Table 2: Priority Ranking Table

List all needs identified as an agency priority in Table 1. Insert row(s) if additional space is needed.

Agency Priorities	Description of programs, services, activities	Indicator(s) or Service(s) Category	Why is the need a priority?
1. The community doesn't have a low-cost centrally based Youth Center		FNPI 5C	Disadvantaged youth will have access to youth enrichment activities which include social interaction, sports, technology, drama, dance, arts, etc.
2. The community lacks available low-income housing stock and rental assistance.		FNPI a, b, c	Unhoused individuals/families will be housed.
			<ul style="list-style-type: none"> • Referrals to affordable housing <ul style="list-style-type: none"> ○ \$727k Permanent Local Housing Program (PLHA) funding received to assist homeless persons and persons at risk of becoming homeless including street outreach, rapid rehousing, rental assistance, and emergency shelter ○ \$950k Homeless Housing Incentive Program (HHIP) partnership with Anthem funding received to assist Homeless persons with a Safe Parking Program, Case Management, outreach, rapid rehousing, supportive services ○ \$1.15 mil CDBG CV2 funding received for Public Facilities: Rehabilitate the HOME Resource homeless shelter to include the roof, front parking, interior paint & interior floors. Expected completion is June 2023 Current & Future Projects <ul style="list-style-type: none"> • Chappell Property-2 homes and acreage for low-income housing similar to a tiny home village • Safe Parking Program: Overnight-24/7

3. The community lacks adequate wrap-around-services to meet the basic day-to-day needs of homeless individuals.		FNPI 4a, b, c FNPI 5a, b, g, h FNPI 6a, 6a1-3 FNPI 7a	Homeless individuals/families will have wrap-around services to assist with becoming self-sufficient thus reducing homeless-ness.
	<ul style="list-style-type: none"> • 20 Homeless families will receive transitional housing for families during the winter months from December – March • Helping Hands – 9 formerly homeless with disabilities families/individuals will be provided permanent housing • House 150 unduplicated individuals annually, provide meals, hygiene and supportive services at the HOME Resource Center • Transitional Housing Units will provide 6-studios, 1 individual per studio, for homeless individuals seeking to transition into permanent housing. • 6-10 clients will receive case management, supportive services, housing navigation. <ul style="list-style-type: none"> • \$308K - Helping Hands Permanent Supportive Housing Program • \$700K - Homeless Housing Assistance Program (State & CoC) • \$400K - 2022 CSBG & Discretionary • \$500K - Tenant Based Rental Assistance • \$500K - HOME Resource Center (Operations) • \$500K - 2020 CDBG Grant-Homeless Services • \$200K - 2020 CDBG Grant-Sun Street Center • \$316K - CDBG CV 1-Utility Assistance Program • \$1.15 M - CDBG CV 2-Shelter Rehab 		
4. Individuals do not have skills for, or access to high wage employment.	Employment and job training programs. 	FNPI 1a FNPI 1h	Individuals will become more employable and have the ability to earn a living wage.
	<ul style="list-style-type: none"> • 30 individuals will gain skills or improve their income and living situations and access to career advancement, • 10 youth will gain employment skills through the Summer Youth Program 		

Agency Priorities: Rank your agency's planned programs, services and activities to address the needs identified in Table 1 as agency priorities.

Description of programs, services, activities: Briefly describe the program, services or activities that your agency will provide to address the need. Identify the number of clients to be served or the number of units offered, including timeframes for each.

Indicator/Service Category: List the indicator(s) (CNPI, FNPI) or service(s) (SRV) that will be reported in CSBG Annual Report.

Why is this need a priority: Provide a brief explanation about why this need has been identified as a priority. Connect the need with the data. (CSBG Act Section 676(b)(3)(A))

Part II: Community Action Plan

CSBG Act Section 676(b)(11)

California Government Code Sections 12745(e), 12747(a)

California Code of Regulations, Title 22, Division 11, Chapter 1, Sections 100651 and 100655

Vision and Mission Statement

1. Provide your agency's Vision Statement.

Ending Poverty by Empowering People

2. Provide your agency's Mission Statement.

The Community Action Board is committed to advocate for the vulnerable population in our community with resources, knowledge, and opportunities for advancement and independence.

Tripartite Board of Directors

CSBG Act Sections 676B(a) and (b); 676(b)(10)

California Code of Regulations, Title 22, Division 11, Chapter 1, Section 100605

1. Describe your agency's procedures under which a low-income individual, community organization, religious organization, or representative of low-income individuals that considers its organization or low-income individuals to be inadequately represented on your agency's board to petition for adequate representation. (CSBG Act Section 676(b)(10))

When the seat of an elected representative of low-income persons is vacant, the remaining representatives of low-income persons, acting alone, may select a person to fill out the vacant term. The person selected must reside in and represent the same supervisorial district for which he/she is being selected to fill the vacant seat. All board vacancies are announced and publicized to the community assuring that all interested parties are given the opportunity to apply.

Service Delivery System

CSBG Act Section 676(b)(3)(A) State Plan 14.3

1. Describe your agency's service delivery system. Include a description of your client intake process or system and specify whether services are delivered via direct services or subcontractors, or a combination of both. (CSBG Act Section 676(b)(3)(A), State Plan 14.3)

All services provided with CSBG funding are delivered by San Benito County CSWD staff via direct services. Clients either walk-in, phone or are referred by partner agencies for services. Clients are provided an application either on-site, through our website www.sbccab.com, by mail or upon request via e-mail or at outreach events. Once the application is completed by the client it is entered into our client data tracking system; for CSBG Services CAP60 and for LIHEAP through SERVTRAQ. It is then forwarded to the appropriate staff to determine eligibility and to provide follow-up and/or case management.

2. Describe how the poverty data related to gender, age, and race/ethnicity referenced in Part I, Question 1 informs your service delivery and strategies in your service area?

Culturally specific organizations (those addressing the needs of protected classes) will be included in the Community Needs Assessment and may be involved in the development of the CAB's jurisdiction response strategies, including place, programming, and service provision. Steps will be taken to ensure these funds are accessible to smaller, and non-traditional organizations that have historically been serving communities of color but may not have previously participated formally in government grant programs.

Linkages and Funding Coordination

CSBG Act Sections 676(b)(1)(B) and (C); (3)(B), (C) and (D); 676(b)(4), (5), (6), and (9)

California Government Code Sections 12747, 12760

Organizational Standards 2.1, 2.4

State Plan 9.3a, 9.3b, 9.4b, 9.6, 9.7, 14.1b, 14.1c, 14.3d, 14.4

1. Describe how your agency coordinates funding with other providers in your service area. If there is a formalized coalition of social service providers in your service area, list the coalition(s) by name and methods used to coordinate services/funding. (CSBG Act Sections 676(b)(1)(C), 676(b)(3)(C); Organizational Standard 2.1; State Plan 14.1c, 9.6, 9.7)

San Benito County. The CSWD is co-located with Health and Human Services Agency and partners with Health and Human Services to provide Workforce Innovation Opportunity Act (WIOA) services to CalWORK's clients. The co-location of principal social service providers at the Community Services Building has facilitated coordination of services in an efficient matter. Staff work closely with other staff to recruit clients. CSWD works closely with other off-site providers, i.e., San Benito Health Foundation (low-income health clinics), Jóvenes de Antaño Senior Center, The Community Food Bank, Emmaus House (Domestic Violence Shelter), H.O.M.E. Resource Center (Homeless Shelter), Sun Street Center (Sober Living Environment), EDD, Economic Development Corporation, 1st Five of San Benito County, school districts, local churches, and other non-profits. By establishing community-wide partnerships, CSWD has the ability to provide wrap-around services to participants in need of additional services including shelter, supplemental food, literacy programs, adult education, homeless services, etc. CSWD works closely with other off-site providers, i.e., San Benito Health Department, Jóvenes de Antaño Senior Center, local churches, school districts, The Youth Alliance, Small Business & Economic Development Corporation, Gavilan College, local businesses and other non-profits.

2. Provide information on any memorandums of understanding and/or service agreements your agency has with other entities regarding coordination of services/funding. (CSBG Act Section 676(b)(9), Organizational Standard 2.1; State Plan 14.1c, 9.6, 9.7)

- **Farm Labor Association (FLA):** The FLA operates the management and operations of the San Benito Labor camp. There are a total of 272 beds available to farm workers. The center is operated year-round, but primarily during the agriculture season of March-November. Via a collaborative effort, CSWD operates a Family Winter Shelters at the Labor Camp where 20-30 homeless families receive shelter during the winter months from December – March. Participants pay a deposit and participate in a rent savings program. With the implementation of the Emergency Services Grant-Rapid Rehousing Program, families are given priority for rental assistance up to 1 year upon obtaining permanent housing.
- **Office of Migrant Services** allows CSWD to provide housing to 67 migrant seasonal farm worker families during the agriculture season of June through November of each year. These services are possible through internal resources by CSBG, LIHEAP, CDBG, HOME, HUD etc.
- **Housing Opportunities Meals and Empowerment (H.O.M.E.) Resource Center** opened December 1, 2017. This 50-bed shelter (28 men/22women) is managed by the Community Homeless

Solutions and houses homeless individuals year round. Guests receive shelter, transportation, meals, and supportive services.

- **Community Services Development Corporation (CSDC)** for the operations of the Mobile Park at the Migrant Center
- **Loan Contract with CHIPSA** for the construction of the low-income 41 apartment complex
- HUD contract for the Helping Hands Program
- Contract with HHS for the Housing Support Program (HSP) for CalWORKs families
- Contract with the City of Salinas for the Rapid Rehousing Program
- Contract with Sun Street Center to provide Sober Living Environment. (CDBG funded)

3. Describe how your agency ensures delivery of services to low-income individuals while avoiding duplication of services in the service area(s). (CSBG Act Section 676(b)(5), State Plan 9.3a, California Government Code 12760)

By utilizing our client tracking systems, CAP60, ServeTraQ and HMIS, staff is able to assess if clients have already received services. Also, dependent on which program they are applying for, applicants are required to sign a Duplication of Benefits Affidavit stating they certify they are not receiving assistance for the same service from another source; and if they are, the amount they received will be reduced by that amount.

4. Describe how your agency will leverage other funding sources and increase programmatic and/or organizational capacity. (California Government Code Section 12747)

CSWD has contracted with a grant writer who has been instrumental in seeking available funding which compliments the current services and programs provided at the agency as well as created several staff positions to implement programs. CSWD also coordinates with other public and community services agencies that operate within San Benito County. CSWD is a division of Health and Human Services Agency (HHS) and partners with HHS to provide services. The co-location of principal social service providers at the Community Services Building has facilitated coordination of services in an efficient matter. Staff work closely together and refer clients to all possible programs and services. CSWD also works closely with other off-site providers, i.e., San Benito Health Foundation (low-income health clinics), Jóvenes de Antaño Senior Center, The Community Food Bank, Emmaus House, EDD, Economic Development Corporation, school districts, local churches, and other non-profits.

5. Describe your agency's contingency plan for potential funding reductions. (California Government Code Section 12747)

A reduction in federal funding would mean a reduction in services to the low-income. Demand for services already exceeds program resources. As CSBG funds are used to leverage other funds, a reduction in CSBG funds will be felt many more times over than the actual CSBG reduction. A 50% LOSS of CSBG funding will be detrimental to thousands of low-income children, youth and families who rely on the services offered by the Community Action Agency and Community Services & Workforce Development of San Benito County.

To determine the best use of limited funding and establish a contingency plan;

- a. The CAB will hold additional public hearings, community conversations, and community forums to determine the greatest area of need and to determine which programs should be eliminated or reduced.

- b. A survey is being conducted by the CAB for San Benito County residents to determine and prioritize needs in our community.
- c. A survey of other service providers will be conducted to determine if these providers could support additional clients.
- d. CSWD and the CAB will continue to seek an aggressive fund development plan, analyze and evaluate current program delivery methods to see if we can find more cost-effective methods.
- e. CSWD will continue to partner in a county-wide collaborative to maximize resources and continue to seek potential funding.
- f. Staff composition and functions might be reorganized or reduced to address program delivery changes.
- g. Pursue layoffs if funding cannot support the current staffing levels.
- h. Maximize resources to the fullest potential which might include an increased or full program integration of other resources.

The CAB & CSWD will investigate, review, and apply for other available grants and funding that the County is potentially eligible for.

6. Describe how your agency documents the number of volunteers and hours mobilized to support your activities. (Organizational Standard 2.4)

Activities and results are advertised to the community via outreach activities, E-mail blasts, Facebook, online newspaper & community calendars: the CAB website: <https://www.sbccab.com/volunteer>, www.benitolink.com, HHSa website: www.hhsa.cosb.us, via partnership with the United Way's local 211, and newsletters. All volunteers sign in and out in for all outreach activities and volunteer hours are tracked in our client tracking system CAP60

7. Describe how your agency will address the needs of youth in low-income communities through youth development programs and promote increased community coordination and collaboration in meeting the needs of youth. (CSBG Act Section 676(b)(1)(B), State Plan 14.1b)

The CAB revised their bylaws to include a Youth Advisory ad hoc committee: Youth Advisory ad hoc Committee (YAC): An ad hoc committee of high school/college age (14-24) youth to consist of 5 members, one from each district if possible. The committee meets periodically to discuss the needs of youth throughout San Benito County and serves in an advisory capacity only to the CAB. The Youth Advisory has no official voting rights. Committee members would commit to a term of one semester and could opt to serve more than one semester as long as they are in high school/college.

The Youth ad hoc Committee has been meeting to determine the needs of youth in the community, how to address those needs as well as providing youth leadership and mentorship. Giving the Youth a Voice and helping them to have say in addressing needs locally.

Participation in the 1st and 2nd Annual Youth Expo which highlights youth activities and services within the community.

CSWD partnered with the Youth System of Monterey and San Benito counties, a collaborative of youth serving agencies with the mission to end/prevent youth homelessness in their geographical region. This collaborative is made up of institutions of care such as child welfare, juvenile justice, homeless youth serving agencies, and for-profit companies to bring together folks who have been traditionally siloed to perform intensive care to this population. This system noticed an increase in need of funding for this complex population and applied for the Youth Homelessness Demonstration Program (YHDP) and received \$5.4 mil in funding to end youth homelessness in San Benito and Monterey Counties. From this collaborative the [Tidal Wave of Change](#) was born.

CSWD Staff also partnered with Sleep In Heavenly Peace, a group of volunteers dedicated to building, assembling and delivering top-notch bunk beds to children and families in need. more chapters in different states to serve more people. Staff provide referrals.

8. Describe how your agency will promote increased community coordination and collaboration in meeting the needs of youth, and support development and expansion of innovative community-based youth development programs such as the establishment of violence-free zones, youth mediation, youth mentoring, life skills training, job creation, entrepreneurship programs, after after-school childcare. (CSBG Act Section 676(b)(1)(B), State Plan 14.1b)

The local CAB will be entering into an MOU with the First 5 San Benito and Community Center Collaboratory of San Benito County for the purpose of completing the Plan of Work and specifying the responsibilities and contributions to be provided by each agency in an inter-agency collaborative to establish a community center in Hollister.

9. Describe the coordination of employment and training activities as defined in Section 3 of the Workforce and Innovation and Opportunity Act [29 U.S.C. 3102]. (CSBG Act Section 676(b)(5); State Plan 9.4b)

CSWD is the grant recipient of the WIOA funding and the co-operator of the San Benito County America's Job Center California (AJCC). Low-income individuals can receive a variety of services including On-the-Job Training (OJT), subsidized work experience, vocational training, job readiness training, and referrals to job openings, case management and job search assistance. These services are provided at the AJCC and are operated between CSWD and Employment Development Department (EDD) and several other partners. CalWORKS also provides employment services and expanded subsidized employment. Mini job fairs are hosted on and off site throughout the year.

CSWD has partnered with many training schools such as: Gavilan College, West Valley College, Truck Driving Institute, Institute of Business & 13 Technology, Cosmotek, AuLAC, Bio Health College, Unitek, Victoria's Beauty College and others to provide education and vocational training to dislocated workers and low-income individuals. Individuals can receive training in Accounting/Bookkeeping, Pharmacy Technician, Registered Nurse, Barber, Cosmetology, Real Estate, Truck Driving, Heating, Ventilation & Air Conditioning, Bio health Technician, Electrical Engineering Technician, Veterinary Assistant, and other trainings.

10. Describe how your agency will provide emergency supplies and services, nutritious foods, and related services, as may be necessary, to counteract conditions of starvation and malnutrition among low-income individuals. (CSBG Act Section 676(b)(4), State Plan 14.4)

- a. PPE Supplies: Due to COVID-19 CSWD received PPE supplies from CSBG CARES. These items were distributed to partner agencies to include the San Benito County Food Bank, Migrant Center, My Father's House, Community Services Development Corporation, Emmaus House, Sunstreet Centers, Youth Alliance, Farm Bureau, and Public Assistance agencies to help with distribution to the low-income. Staff also planned a distribution with the Hollister Downtown Association to provide the supplies at the Farmer's Market as well as to the senior center and low-income housing complexes.
- b. CalFRESH: CSWD falls under the umbrella of Health and Human Services Agency which works closely to serve and refer eligible low-income clients to CalFRESH to receive CalFRESH and Medical assistance. CSWD has also partnered with the Hollister Downtown Association Farmer's Market to provide EBT tokens to SNAP recipients for them to shop at the market. HHSA provides staff to manage the EBT Booth. SNAP recipients can shop for any non-cooked foods at the market. Currently there are approximately 20 vendors who partner with the EBT program at the market. EBT can be used to purchase not only fruits and vegetables but also bread, meats, dairy, eggs, olive oil, and honey.

The Community Food Bank: Provides supplemental food assistance (canned goods, breads, vegetables, etc.) to low-income residents. The Community Food Bank has been an on-going partner for many years and CSWD refers low-income residents to their services.

11. Describe how your agency coordinates with other antipoverty programs in your area, including the emergency energy crisis intervention programs under Title XXVI, relating to low-income home energy assistance (LIHEAP) that are conducted in the community. (CSBG Act Section 676(b)(6))

As the agency is the designated CSBG contractor for the County, coordination of activities under this funding source is done internally within the agency structure. Currently LIHEAP activities are processed in-house. Any requests for LIHEAP or Weatherization services are forwarded to the Eligibility Specialist. CSWD provides its clients with LIHEAP services, budget counseling, and assistance with payment of wood, propane, or oil. For weatherization services, clients are referred to the Central Coast Energy Services program who provides this service to residents of San Benito.

12. Describe how your agency coordinates services with your local LIHEAP service provider?

CSWD is the local provider of LIHEAP and provides this service in-house.

13. Describe how your agency will use funds to support innovative community and neighborhood-based initiatives, which may include fatherhood and other initiatives, with the goal of strengthening families and encouraging effective parenting. (CSBG Act Section 676(b)(3)(D), State Plan 14.3d)

CSWD is the operating entity of the Workforce Innovation and Opportunity Act (WIOA) program that provides work experience and job training to Foster Youth, CalWORKs recipients, Custodial parents and Non-Custodial parents who are having difficulties paying child support. Clients are referred to the HHSA Family Services for court-ordered parenting classes as well as educational training on childrearing. Young fathers and young mothers are referred to the Youth Alliance for their Proud Parenting Class, available to young or expectant parents, ages 14-25, who have been or are currently involved in the criminal justice, juvenile justice and/or child welfare system. The need for non-court ordered parenting classes are provided by First 5 San Benito. The Independent Living Program who provides parenting classes to Foster Youth

14. Describe how your agency will develop linkages to fill identified gaps in the services, through the provision of information, referrals, case management, and follow-up consultations. (CSBG Act Section 676(b)(3)(B), State Plan 9.3b)

CSWD and the America's Job Center of California (AJCC) has developed a referral process across all community partners to fill in the gaps. As services are introduced, the referrals are updated.

Monitoring

CSBG Act Section 678D(a)(1)(A) and (B)

1. Describe how your agency's monitoring activities are related to establishing and maintaining the integrity of the CSBG program. Include your process for maintaining high standards of program and fiscal performance.

The CSWD staff and Accountant (fiscal) will complete all reports and submit them to the Director for review. The Director will review and evaluate reports, prior to submittal to CSD, to assure that reports are in accordance with contract requirements. Data is used to determine needs, trends, and gaps. This information is then forwarded to the CAB to decide what types of services to provide based on priorities and for the development of program strategies and improvements.

2. If your agency utilizes subcontractors, please describe your process for monitoring the subcontractors. Include the frequency, type of monitoring, i.e., onsite, desk review, or both, follow-up on corrective action, and issuance of formal monitoring reports.

N/A

Data Analysis, Evaluation, and ROMA Application

CSBG Act Section 676(b)(12) Organizational Standards 4.2, 4.3

1. Describe your agency's method for evaluating the effectiveness of programs and services. Include information about the types of measurement tools, the data sources and collection procedures, and the frequency of data collection and reporting. (Organizational Standard 4.3)

Continue database development to capture matrix indicators and criteria. Internal monitoring of programs on a monthly basis by programmatic and fiscal staff. CSWD program staff will meet monthly to review progress on goals, identify problems (if any), make recommendations, develop corrective plans of action, and ensure timely and accurate submission of required reports.

The CSWD accountant and program staff will continue to meet monthly to ensure compliance with fiscal requirements. Fiscal and program reports will be submitted on a quarterly basis to the Community Action Board (CAB). Staff will be in constant communication regarding program issues. Clients complete a client satisfaction survey upon requesting services and a report is compiled and reported monthly to the CAB for their information and feedback.

2. Applying the Results Oriented Management and Accountability (ROMA) cycle of assessment, planning, implementation, achievement of results, and evaluation, describe one change your agency made to improve low-income individuals' and families' capacity for self-sufficiency. (CSBG Act Section 676(b)(12), Organizational Standard 4.2)

CSWD implemented a service Matrix of all services currently being provided by the agency. The list contains the Program Name, Who's Eligible, Program Services and Eligibility Requirements. This document has aided staff, partner agencies and clients in knowing what services are available to cross-refer and ensure that clients receive all available services.

3. Applying the full ROMA cycle, describe one change your agency facilitated to help revitalize the low-income communities in your agency's service area(s). (CSBG Act Section 676(b)(12), Organizational Standard 4.2)

The Community Action Board continuously encourages the expansion of the services being provided by each of the CBO's and is always looking into streamlining efforts for the CBO's. The expansion of services, along with a resource guide that is accessible online and shared with the network of CBO's throughout the County, foments a holistic approach that has caused an increase in referrals so that all individuals served under the CSBG program may increase their ability and resources to become self-sufficient.

Response and Community Awareness

Diversity, Equity, and Inclusion

1. Does your agency have Diversity, Equity, and Inclusion (DEI) **programs** in place that promote the representation and participation of different groups of individuals, including people of different ages, races and ethnicities, abilities and disabilities, genders, religions, cultures, and sexual orientations?

Yes

No

2. If yes, please describe.

CSWD staff are required to complete Health & Human Services Agency Relias Training on the following:

- **Sexual Harassment for Employees-California**
- **Sexual Harassment/Discrimination – Prevention for Employees**
- **Bullying in the Workplace**
- **Bullying On The Job**
- **Civil Rights**
- **Civil Rights-Division 21**
- **Civility in the Workplace**
- **Cultural Competence**
- **Cultural Diversity**

3. Does your agency have Diversity, Equity and Inclusion (DEI) **policies** in place that promote the representation and participation of different groups of individuals, including people of different ages, races and ethnicities, abilities and disabilities, genders, religions, cultures and sexual orientations?

Yes

No

4. If yes, please describe.

The local Community Action Board established a Racial Equity Committee. A Racial Disparities Policy has been drafted and in review awaiting CAB Approval.

Racial Disparities Policy

It is a priority of The San Benito County Community Services and Workforce Development (CSWD) and the Community Action Board (CAB), further referenced as “**CSWD**”, will ensure all eligible persons receive equitable access to services, and are served with dignity, respect and compassion regardless of circumstance, ability or identity. This includes marginalized populations, including but not limited to,

Black, Native and Indigenous, Latinx, Asian, Pacific Islanders and other People of Color, immigrants, people with criminal records, people with disabilities, people with mental health and substance use vulnerabilities, people with limited English proficiency, people who identify as transgender, people who identify as LGBTQ+, and other individuals that may not traditionally access mainstream support.

1. **Capture and Analyze Data:** CSWD staff will continue to utilize the CAP60 Client Tracking system to collect client demographics in order to capture and analyze data for the purpose of determining disproportionate outcomes in our funded project or programs for individuals in protected classes, including but not limited to, Black, Native and Indigenous, Latinx, Asian, Pacific Islanders and other People of Color, who have been historically marginalized and are disproportionately impacted by housing segregation, poverty, homelessness, etc.
2. **Partnerships or Subrecipient Agreements with Organizations:** CSWD will maintain partnerships, both formal and informal, with agencies and organizations serving people in protected classes, including but not limited to Black, Native and Indigenous, Latinx, Asian, Pacific Islanders and other People of Color.
3. **Materials in Multiple Languages and Community Campaigns:** CSWD will maintain materials in multiple languages and make them accessible to clients in the office and via website. CSWD will ensure that all communication campaigns on social media, radio, television or flyers are targeted to people in protected classes, including but not limited to Black, Native and Indigenous, Latinx, Asian, Pacific Islanders and other People of Color.
4. **Boards and Commissions:** The Community Action Board (CAB) will ensure that all residents will be represented by the CAB and will have access to training to increase the political participation and decision-making power of low-income communities and communities of color.
5. **Addressing Community Needs:** Culturally specific organizations (those addressing the needs of protected classes) will be included in the Community Needs Assessment and may be involved in the development of the CAB's jurisdiction response strategies, including place, programming and service provision. Steps will be taken to ensure these funds are accessible to smaller, and non-traditional organizations that have historically been serving community of color but may not have previously participated formally in government grant programs.

Disaster Preparedness

1. Does your agency have a disaster plan in place that includes strategies on how to remain operational and continue providing services to low-income individuals and families during and following a disaster? The term disaster is used in broad terms including, but not limited to, a natural disaster, pandemic, etc.

Yes

No

2. If yes, when was the disaster plan last updated?

Yes, August 2015, The Multi-Jurisdictional Hazard Mitigation Plan updated September 2022.

3. Briefly describe your agency's main strategies to remain operational during and after a disaster.

COVID-19 proved to have a great impact on our local community as well as worldwide. Our agency was able to continue to provide services during these unprecedented times. Although the main offices were closed to the public, staff continued to provide services via phone calls, mailing in applications and documents, drop-box, as well as updating our on-line presence and processes. Services information was also provided via Zoom, e-mail, text messages and one-on-one appointments.

Federal CSBG Programmatic Assurances and Certification

CSBG Act 676(b)

Use of CSBG Funds Supporting Local Activities

676(b)(1)(A): The state will assure “that funds made available through grant or allotment will be used – (A) to support activities that are designed to assist low-income families and individuals, including families and individuals receiving assistance under title IV of the Social Security Act, homeless families and individuals, migrant or seasonal farmworkers, and elderly low-income individuals and families, and a description of how such activities will enable the families and individuals--

- i. to remove obstacles and solve problems that block the achievement of self- sufficiency (particularly for families and individuals who are attempting to transition off a State program carried out underpart A of title IV of the Social Security Act);
 - ii. to secure and retain meaningful employment;
 - iii. to attain an adequate education with particular attention toward improving literacy skills of the low-income families in the community, which may include family literacy initiatives;
 - iv. to make better use of available income;
 - v. to obtain and maintain adequate housing and a suitable living environment;
 - vi. to obtain emergency assistance through loans, grants, or other means to meet immediate and urgent individual and family needs;
 - vii. to achieve greater participation in the affairs of the communities involved, including the development of public and private grassroots
 - viii. partnerships with local law enforcement agencies, local housing authorities, private foundations, and other public and private partners to
-
- I. document best practices based on successful grassroots intervention in urban areas, to develop methodologies for wide-spread replication; and
 - II. strengthen and improve relationships with local law enforcement agencies, which may include participation in activities such as neighborhood or community policing efforts;

Needs of Youth

676(b)(1)(B) The state will assure “that funds made available through grant or allotment will be used – (B) to address the needs of youth in low-income communities through youth development programs that support the primary role of the family, give priority to the prevention of youth problems and crime, and promote increased community coordination and collaboration in meeting the needs of youth, and support development and expansion of innovative community-based youth development programs that have demonstrated success in preventing or reducing youth crime, such as--

- I. programs for the establishment of violence-free zones that would involve youth development and intervention models (such as models involving youth mediation, youth mentoring, life skills training, job creation, and entrepreneurship programs); and
- II. after-school childcare programs.

Coordination of Other Programs

676(b)(1)(C) The state will assure “that funds made available through grant or allotment will be used – (C) to make more effective use of, and to coordinate with, other programs related to the purposes of this subtitle (including state welfare reform efforts)

Eligible Entity Service Delivery System

676(b)(3)(A) Eligible entities will describe “the service delivery system, for services provided or coordinated with funds made available through grants made under 675C(a), targeted to low-income individuals and families in communities within the state;

Eligible Entity Linkages – Approach to Filling Service Gaps

676(b)(3)(B) Eligible entities will describe “how linkages will be developed to fill identified gaps in the services, through the provision of information, referrals, case management, and follow-up consultations.”

Coordination of Eligible Entity Allocation 90 Percent Funds with Public/Private Resources

676(b)(3)(C) Eligible entities will describe how funds made available through grants made under 675C(a) will be coordinated with other public and private resources.”

Eligible Entity Innovative Community and Neighborhood Initiatives, Including Fatherhood/Parental Responsibility

676(b)(3)(D) Eligible entities will describe “how the local entity will use the funds [made available under 675C(a)] to support innovative community and neighborhood-based initiatives related to the purposes of this subtitle, which may include fatherhood initiatives and other initiatives with the goal of strengthening families and encouraging parenting.”

Eligible Entity Emergency Food and Nutrition Services

676(b)(4) An assurance “that eligible entities in the state will provide, on an emergency basis, for the provision of such supplies and services, nutritious foods, and related services, as may be necessary to counteract conditions of starvation and malnutrition among low-income individuals.”

State and Eligible Entity Coordination/linkages and Workforce Innovation and Opportunity Act Employment and Training Activities

676(b)(5) An assurance “that the State and eligible entities in the State will coordinate, and establish linkages between, governmental and other social services programs to assure the effective delivery of such services, and [describe] how the State and the eligible entities will coordinate the provision of employment and training activities, as defined in section 3 of the Workforce Innovation and Opportunity Act, in the State and in communities with entities providing activities through statewide and local workforce development systems under such Act.”

State Coordination/Linkages and Low-income Home Energy Assistance

676(b)(6) “[A]n assurance that the State will ensure coordination between antipoverty programs in each community in the State, and ensure, where appropriate, that emergency energy crisis intervention programs under title XXVI (relating to low-income home energy assistance) are conducted in such community.”

Community Organizations

676(b)(9) An assurance “that the State and eligible entities in the state will, to the maximum extent possible, coordinate programs with and form partnerships with other organizations serving low- income residents of the communities and members of the groups served by the State, including religious organizations, charitable groups, and community organizations.”

Eligible Entity Tripartite Board Representation

676(b)(10) “[T]he State will require each eligible entity in the State to establish procedures under which a low-income individual, community organization, or religious organization, or representative of low-income individuals that considers its organization, or low-income individuals, to be inadequately represented on the board (or other mechanism) of the eligible entity to petition for adequate representation.”

Eligible Entity Community Action Plans and Community Needs Assessments

676(b)(11) “[A]n assurance that the State will secure from each eligible entity in the State, as a condition to receipt of funding by the entity through a community service block grant made under this subtitle for a program, a community action plan (which shall be submitted to the Secretary, at the request of the Secretary, with the State Plan) that includes a community needs assessment for the community serviced, which may be coordinated with the community needs assessment conducted for other programs.”

State and Eligible Entity Performance Measurement: ROMA or Alternate System

676(b)(12) “[A]n assurance that the State and all eligible entities in the State will, not later than fiscal year 2001, participate in the Results Oriented Management and Accountability System, another performance measure system for which the Secretary facilitated development pursuant to section 678E(b), or an alternative system for measuring performance and results that meets the requirements of that section, and [describe] outcome measures to be used to measure eligible entity performance in promoting self-sufficiency, family stability, and community revitalization.”

Fiscal Controls, Audits, and Withholding

678D(a)(1)(B) An assurance that cost and accounting standards of the Office of Management and Budget (OMB) are maintained.

- By checking this box and signing the Cover Page and Certification, the agency’s Executive Director and Board Chair are certifying that the agency meets the assurances set out above.**

State Assurances and Certification

California Government Code Sections 12747(a), 12760, 12768

For CAA, MSFW, NAI, and LPA Agencies

[California Government Code § 12747\(a\)](#): Community action plans shall provide for the contingency of reduced federal funding.

[California Government Code § 12760](#): CSBG agencies funded under this article shall coordinate their plans and activities with other agencies funded under Articles 7 (commencing with Section 12765) and 8 (commencing with Section 12770) that serve any part of their communities, so that funds are not used to duplicate particular services to the same beneficiaries and plans and policies affecting all grantees under this chapter are shaped, to the extent possible, so as to be equitable and beneficial to all community agencies and the populations they serve.

- By checking this box and signing the Cover Page and Certification, the agency's Executive Director and Board Chair are certifying that the agency meets the assurances set out above.**

For MSFW Agencies Only

[California Government Code § 12768](#): Migrant and Seasonal Farmworker (MSFW) entities funded by the department shall coordinate their plans and activities with other agencies funded by the department to avoid duplication of services and to maximize services for all eligible beneficiaries.

- By checking this box and signing the Cover Page and Certification, the agency's Executive Director and Board Chair are certifying that the agency meets the assurances set out above.**

Organizational Standards

Category One: Consumer Input and Involvement

Standard 1.1 The organization/department demonstrates low-income individuals' participation in its activities.

Standard 1.2 The organization/department analyzes information collected directly from low-income individuals as part of the community assessment.

Standard 1.3 (Private) The organization has a systematic approach for collecting, analyzing, and reporting customer satisfaction data to the governing board.

Standard 1.3 (Public) The department has a systematic approach for collecting, analyzing, and reporting customer satisfaction data to the tripartite board/advisory body, which may be met through broader local government processes.

Category Two: Community Engagement

Standard 2.1 The organization/department has documented or demonstrated partnerships across the community, for specifically identified purposes; partnerships include other anti-poverty organizations in the area.

Standard 2.2 The organization/department utilizes information gathered from key sectors of the community in assessing needs and resources, during the community assessment process or other times. These sectors would include at minimum: community-based organizations, faith-based organizations, private sector, public sector, and educational institutions.

Standard 2.4 The organization/department documents the number of volunteers and hours mobilized in support of its activities.

Category Three: Community Assessment

Standard 3.1 (Private) Organization conducted a community assessment and issued a report within the past 3 years.

Standard 3.1 (Public) The department conducted or was engaged in a community assessment and issued a report within the past 3-year period, if no other report exists.

Standard 3.2 As part of the community assessment, the organization/department collects and includes current data specific to poverty and its prevalence related to gender, age, and race/ethnicity for their service area(s).

Standard 3.3 The organization/department collects and analyzes both qualitative and quantitative data on its geographic service area(s) in the community assessment.

Standard 3.4 The community assessment includes key findings on the causes and conditions of poverty and the needs of the communities assessed.

Standard 3.5 The governing board or tripartite board/advisory body formally accepts the completed community assessment.

Category Four: Organizational Leadership

Standard 4.1 (Private) The governing board has reviewed the organization's mission statement within the past 5 years and assured that:

1. The mission addresses poverty; and
2. The organization's programs and services are in alignment with the mission.

Standard 4.1 (Public) The tripartite board/advisory body has reviewed the department's mission statement within the past 5 years and assured that:

1. The mission addresses poverty; and
2. The CSBG programs and services are in alignment with the mission.

Standard 4.2 The organization's/department's Community Action Plan is outcome-based, anti-poverty focused, and ties directly to the community assessment.

Standard 4.3 The organization's/department's Community Action Plan and strategic plan document the continuous use of the full Results Oriented Management and Accountability (ROMA) cycle or comparable system (assessment, planning, implementation, achievement of results, and evaluation). In addition, the organization documents having used the services of a ROMA-certified trainer (or equivalent) to assist in implementation.

Appendices

Please complete the table below by entering the title of the document and its assigned appendix letter. Agencies must provide a copy of the Notice(s) of Public Hearing and the Low-Income Testimony and the Agency's Response document as appendices A and B, respectively. Other appendices such as the community need assessment, surveys, maps, graphs, executive summaries, analytical summaries are encouraged. All appendices should be labeled as an appendix (e.g., Appendix A: Copy of the Notice of Public Hearing) and submitted with the CAP.

Document Title	Appendix Location
Copy of the Notice(s) of Public Hearing	A
Low-Income Testimony and Agency's Response	B
Community Needs Assessment Results	C
Homeless Census	D
Kids Data	E

PUBLIC HEARING

YOUTH SERVICES

- Housing Support
- Low-Income Housing
- Homeless Issues

Employment Resources

SUPPORTIVE SERVICES



San Benito County

Community Action Board COMMUNITY INPUT SESSION



Seeking Community Input on:

- ✓ Youth Services
- ✓ Homeless Issues, Housing Support, Low-Income Housing
- ✓ Employment Resources
- ✓ Barriers to moving out of poverty

Join In Person or Via Zoom

Thursday, April 20, 2023
5:00 – 6:00 P.M
 1161 San Felipe Road, Building B
 Hollister, CA

JOIN VIA ZOOM

MEETING ID 832 6649 8274

PASSCODE 573497



Can't Attend? Take Our

SURVEY

Call Us
(831) 637-9293



For More Information on programs and services

www.sbcccab.com



Appendix - A

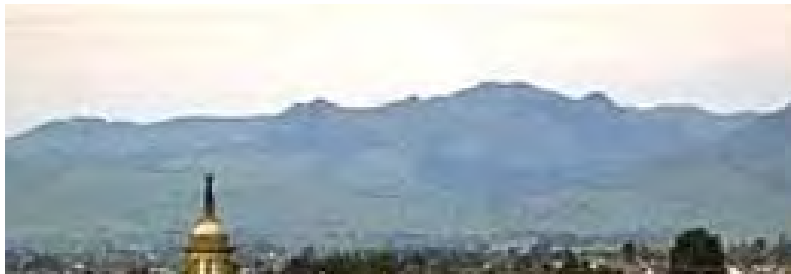
Community Services & Workforce Development

"Ending Poverty by Empowering People"

News Flash - Highlights - Special Services



Get in Touch



The Community Action Board (CAB) and Community Services & Workforce Development (CSWD) are pleased to share services that may assist you during your time of need. To find out more about all of our programs click the tab below:

San Benito County Community Action Plan

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1

The Start of Community Action

			
Lyndon B. Johnson	Sargent Shriver	Edith Green	Albert H. Quie
U.S. President who signed the Economic Opportunity Act in 1964, which established the War on Poverty	First director of the federal Office of Economic Opportunity	Democrat from Oregon who was a member of the U.S. house of Representatives and instrumental in the creation of the tripartite board structure Passed in 1967 – Created 3-Part Structure of CAA Board	Republican from Minnesota who was a member of the U.S. House of Representatives and instrumental in the creation of the tripartite board structure Passed in 1966 Required at least 1/3 of CAA board members be representatives of the poor ²

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2

Sargent Shriver

- Enlisted by President Johnson to map out an approach to the War on Poverty
- Assembled a task force focused on changing the structure and policies of the larger social service system through community organization and aggressive advocacy
- Helped create the Office of Economic Opportunity (OEO) and served as its first director

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3

The Economic Opportunity Act

- Enacted August 20, 1964

Written into the EOA was the mandate that CAA programs at the local level be developed, conducted and administered with the **“maximum feasible participation** of residents of the areas served and members of the groups served.”

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4

The Start of Community Action

- In 1981, EOA was replaced by the **Community Services Block Grant Act** (CSBG) which combined 57 discretionary grants into 9 block grants to:
 - Reduce Federal spending
 - Limit Federal government’s role
 - Transfer responsibility and authority to state and local gov’ts

5

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5

What is the Community Services Block Grant (CSBG)?

- Federal funding to support local Community Action Agencies which are governed by the principle of community self help
- Funding is based on a calendar year (Jan-Dec)
- Funds are block granted to the States for oversight and administration
- States calculate and distribute funds to local Community Action Agencies based on the number of people documented in the US Census as living in poverty (Governed by State Government Code Section 12725-12729)

6

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6

2023 CSBG Income Eligibility

Persons In Household	Annual Income
1	\$29,160
2	\$39,440
3	\$49,720
4	\$60,000
5	\$72,280
6	\$80,560
7	\$90,840
8*	\$101,120

7

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7

National Community Action Promise

PROMISE

Community Action changes people's lives, embodies the spirit of hope, improves communities and makes America a better place to live. We care about the community and are dedicated to helping people, themselves, and each other.

Helping People Changing Lives

8

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8

San Benito County Community Action Board

Mission: The Community Action Board is committed to advocate for the vulnerable population in our community with resources, knowledge, and opportunities for advancement and independence.



Vision: Ending Poverty by Empowering People

9

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9

Tripartite Governance of Community Action Partnership (CAP)

**Mandated Three Part Administering Board Structure
(15 members-one from each representative district)**

- Representative of the Low-Income
- Representative of the Private Sector
- Representative of the Board of Supervisors

10

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10

Strategic Goals

Goal 1: Empowering Youth (Individual/Family Level)

ON-GOING STRATEGIES

- Support Youth Prevention/Intervention services and Youth Training
- Implement a Youth Job Training Program during summer months in partnership with America Job Center
- Include Youth Member(s) on the Community Action Board
- Sustain Youth Programs and Apprenticeships
- Sustain partnerships with local and regional youth service organizations

ONE-TIME STRATEGIES

- Host Community Action Board Community Rally Youth Event
- Recruit and Approve youth for Youth Advisory Committee
- Assess Program Resources for Youth
- Develop program outcomes
- Evaluate Results for Sustainability



11

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11

Strategic Goals

Goal 2: Access to Housing & Sustainability (Agency Level)

ON-GOING STRATEGIES

- Increase Housing Inventory for emergency, transitional and permanent housing
- Attend local and regional Homeless Services Provider Meetings
- Secure funding for housing, training, and outreach
- Partner with other agencies to ensure sustainability of developed programs
- Continue membership with the Coalition of Homeless Service Provider and Homeless Continuum of Care

ONE-TIME STRATEGIES

- Secure funding for Transitional Housing Units
- Secure funding for the on-going operations of the Emergency Shelter
- Identify CAB primary & alternate attendees for Homeless Services Provider Meetings
- Create a CAB Programs Program Outcomes Handbook
- Completion of Phase III of the HOME Resource Center for Transitional Housing Units



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Strategic Goals

Goal 3: Board & Staff Development (Agency Level)



ON-GOING STRATEGIES	ONE-TIME STRATEGIES
<ul style="list-style-type: none"> Planning between San Benito Community Action Board & Community Services Workforce Development Staff Attend & Complete required organizational performance trainings Participate and Engage in community events to leverage collaboration & input Board Orientation & Community Action Board Member Recruitment Provided 	<ul style="list-style-type: none"> Host and participate in Leadership Luncheon & Youth Rallies Conduct two (2) Annual board orientations for new members CAB members and staff attend community events to build partnerships and to promote awareness & community engagement Community Action Board recruitment is a priority for 100% board membership; board & staff recruit county-wide

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Strategic Goals

Goal 4: Community Outreach & Advocacy (Community Level)


ON-GOING STRATEGIES	ONE-TIME STRATEGIES
<ul style="list-style-type: none"> Promote programs and services through social media, on-line, PSA's, local news and other venues. Collaboration between Community Action Board and Workforce Development Board to promote awareness to the community Increase Participation in Community events, public meetings and collaboratives Make presentations at Board of Supervisors Meetings on a quarterly basis Engage with local elected officials to build awareness & support for the agency 	<ul style="list-style-type: none"> Host Community Action Board booths at community events; Participate & attend community gatherings Commitment Calendar developed for Community Action Board and review as Regular Agenda Item Develop Quarterly Community Action Board Quarterly Presentations at Board of Supervisors meetings Promote outreach and community engagement efforts to diverse populations to increase awareness of program services Seek funding opportunities for the sustainability of existing and new programs through outreach & partnerships

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What We've Accomplished

1107 households received **\$470,379** toward the payment of a 48 hour shut-off notice, regular bill, wood or propane assistance through the Low- Income Home Energy Assistance Program (LIHEAP), CARES LIHEAP, or the CSBG CARES programs and Community Development Block Grant funding.



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What We've Accomplished

*CSWD New Location
1161 San Felipe Road, Building B*

247 Rent Payments Issued totaling **\$275,757.63** providing families and individuals opportunity for advancement by receiving rental assistance, utility assistance, move-in costs, and leasing.



73 Hotel Vouchers totaling **\$48,124** were issued to provide temporary shelter for people experiencing homelessness in order to protect the most vulnerable individuals in our community & prevent the spread of COVID.

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What We've Accomplished

357 Homeless individuals received emergency shelter at the year-round H.O.M.E. Resource Center.

34 clients found full-time employment
 1 found temporary employment
 47 clients found permanent housing
 20,168 meals were provided.

Phase III of the H.O.M.E. Resource Center Transitional Housing Units (THU) Ribbon Cutting was held July 8, 2022

A 6-unit transitional shelter will assist homeless in their transition to permanent housing. Individuals can remain for up to 18 months. THU include: Community kitchen and laundry facilities
 In 2022 one individual found permanent housing before the end of the year after only being in the THU for 5 months. Clients receive case management and wrap around services to include substance abuse, behavioral, financial literacy, life skills training, etc.




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What We've Accomplished

150 Volunteer Income Tax Returns were completed for low-to moderate-income households. Federal and State tax returns were prepared by the **Volunteer Income Tax Assistance (VITA)** program. Of those, 32 completed their taxes free of charge at www.myfreetaxes.com, saving them the cost of preparation. Refunds totaled **\$360,964** in federal and state refunds, of that amount **\$59,951** was Earned Income Tax Credits.



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What We've Accomplished

155 Food Vouchers issued individuals/families totaling **\$12,893.77** through various rental assistance programs and with partnership with local supermarkets.

CalFresh Food benefits can now be used to buy groceries **ONLINE** at select retailers



GetCalFresh.org | 1-877-847-3663 (FOOD) | CalFreshFood.org



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What We've Accomplished



269 Seasonal Farmworker Households received housing and supportive services from May - December. **165** Adults and **104** children.

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What We've Accomplished




431 Volunteers Hours were donated by board members and volunteers who participated on the CAB, Workforce Development Board and through community service.

CSWD Deputy Director, Enrique Arreola & BOS District #1, Betsy Dirks

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What We've Accomplished

5,018 Client Calls were recorded for individuals seeking assistance at Community Services & Workforce Development and the America's Job Center of California.

415 were for AJCC Employment Services

1087 were for Housing and Homeless Supportive Services

3042 were for EDD assistance




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What We've Accomplished – Current Grants

Helping Hands Permanent Supportive Housing Program-	\$308K
Homeless Housing Assistance Program (State & CoC)	\$700K
2022 CSBG & Discretionary	\$400K
Tenant Based Rental Assistance	\$500K
HOME Resource Center (Operations)	\$500K
2020 CDBG Grant-Homeless Services	\$500K
2020 CDBG Grant-Sun Street Center	\$200K
CDBG CV 1-Utility Assistance Program	\$316K
CDBG CV 2-Shelter Rehab	\$1.15 M
HomeKey Interim Housing (Pending)	\$2.4 M
Migrant Center Rehab	\$2.45 M
Low-Income Home Energy Asst. Program/ARPA (2021-22)	\$1.2 M
Permanent Local Housing Allocation over 5 years -	\$750K

Purchase of Chappell Property for future Permanent Housing Projects

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Long Term Vision

Eliminate poverty, reduce homelessness by 50% within a 5-year period by increasing new housing development for low-income residents

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Community Needs

1. What are some of the **challenges** in providing for your family?
2. What kind of support would help you get or stay **Employed/Housed**?
3. What's **missing** from existing services that you would like to see added or improved?
4. Lastly, in your opinion, what do we need to do to work towards **ending poverty**?



25

25

Community Needs Survey

5 Minutes CAN Change a Life!

Your input is important to us. By completing this survey you will help the Community Action Board to determine the needs of our community and make a valuable impact in the lives of children, vulnerable populations, seniors, veterans and those who are homeless or at risk of homelessness.

See how you can help the survey by being your "needing family" one that will allow for clearing the "right" (the one you're right of your shared or you can just be you)!

Open the Career app from the Home screen, Career Center, in your phone.

Search the "needing careers" field your device on this QR code appears in the application in the Career app.

Tap the notification to open the link associated with the CAP logo.

Community Action Board • 1000 N. Main Street • San Benito, CA 95072
361.831.6289 • www.sbccab.com

The link to the survey is also available on our website at www.sbccab.com



<https://survey.alchemer.com/s3/6212659/2022-2023-CAB-Survey>

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26

**PROOF OF PUBLICATION
(2015.5 C.C.P.)
STATE OF CALIFORNIA
County of San Benito**

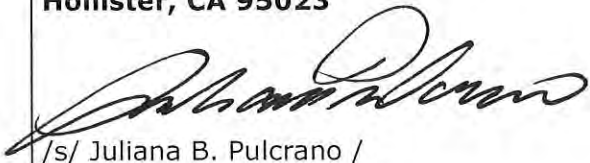
I am a resident of the State of California and over the age of eighteen years, and not a party to or interested in the above entitled matter.

I am the principal clerk of the publisher of the Free Lance, published in the city of Hollister, County of San Benito, State of California, **Friday, and on line** for which said newspaper has been adjudicated a newspaper of general circulation by the **Superior Court of the County of San Benito, State of California, under the date of June 19, 1952, Action Number 5330**, that the notice of which the annexed is a printed copy had been published in each issue thereof and not in any supplement on the following date(s):

June 16, 2023.

I, under penalty of perjury, that the foregoing is true and correct. This declaration has been executed **on June 16, 2023.**

**HOLLISTER FREE LANCE
615 San Benito Street, Suite 210
Hollister, CA 95023**



/s/ Juliana B. Pulcrano /
Legal Publications Specialist
Hollister Free Lance,
Gilroy Dispatch, Morgan Hill Times

Phone # (408) 709 3952
E-mail: jpulcrano@newsmedia.com
Website: www.sanbenito.com

County of San Benito

Public Notice Community Action Plan 2024/2025

Publication Date: June 16, 2023

Notice is hereby given that the County of San Benito will conduct a public hearing before the Board of Supervisors on June 27, 2023 at 1:30 P.M., or as soon thereafter as the matter may be heard. The hearing concerns the County's 2024/2025 Community Action Plan (CAP) to the State of California, Department of Community Services and Development, for Community Services Block Grant (CSBG) funds. The hearing will be held at the Board of Supervisors Chambers, 481 Fourth Street, Hollister, CA 95023. Persons interested in submitting comments should appear before the Board of Supervisors at the time and date of the above public hearing. A Spanish translator will be available at the hearing. A copy of the draft CAP can be viewed on the agency website at www.sbcccab.com or at 1161 San Felipe Road, Building B, Hollister, CA 95023. If you are unable to attend the public hearing you should direct your written comments to the County of San Benito, Office of Community Services and Workforce Development, 1161 San Felipe Road, Building B, Hollister, CA 95023. Call (831) 637-9293 for further information.

Community Action Plan
Now Open for 30-Day Public
Comment Period through June
27, 2023.

Anuncio Público Plan de Acción Comunitario (CAP) Años 2024/2025

Publicar: 16 de junio del año 2023

Se advierte que el Condado de San Benito llevará a cabo una audiencia pública ante la Junta de Supervisores el día 27 de junio del año 2023 a las 1:30 P.M. de la tarde, o tan pronto como el asunto pueda ser escuchado. La audiencia se refiere al Plan de Acción Comunitario (CAP) 2024/2025 del Condado de San Benito que será enviado al Estado de California, departamento de servicios comunitarios y desarrollo, para los fondos de subvenciones para bloques de servicios comunitarios (CSBG). La audiencia se llevará a cabo en la Junta de Aposentos de Supervisores, 481 Fourth Street, Hollister, CA 95023.

Las personas interesadas en presentar observaciones deben comparecer ante la Junta de Supervisores en el momento y la fecha de la audiencia pública anterior. En la audiencia estará disponible un traductor en español. Se puede ver una copia del borrador del CAP en el sitio web de la agencia en www.sbcccab.com o en 1161 San Felipe Road, Building B, Hollister, CA 95023. Si no puede asistir a la audiencia pública, debe dirigir sus comentarios escritos a la Oficina de Servicios Comunitarios y Desarrollo Laboral del Condado de San Benito, 1161 San Felipe Road, Building B, Hollister, CA. 95023. Llame al (831) 637-9293 para obtener más información.

El Plan de Acción Comunitario ya está abierto para un período de comentarios públicos de 30 días. El período se cierra el 27 de junio de 2023.
(Pub HF 6/16)

BE PART OF OUR DISCUSSION AT

BOARD OF SUPERVISORS PUBLIC HEARING



Helping People. Changing Lives.

Ending Poverty by Empowering People

Low-Income Home Energy Assistance Program

Job Training & Placement Services

Rental Assistance

Homeless Services

Support Services

& More

2024/2025 COMMUNITY ACTION PLAN

OPEN FOR 30-DAY PUBLIC REVIEW

PUBLIC COMMENT

A hard copy available upon request

(831) 637-9293

or on our website at:

 **www.sbccab.com**

TUESDAY

June 27, 2023

at 1:30 P.M.



REVIEW PERIOD

MAY 26, 2023 - JUNE 27, 2023



County of San Benito
Notice of Public Comment Period and Public Hearing
2024/2025 Community Action Plan

NOTICE IS HEREBY GIVEN that on May 26, 2023, County of San Benito's Community Action Board (CAB) and Community Services and Workforce Development (CSWD) will make available the draft 2024/2025 Community Action Plan (CAP) for 30-day review. A copy of the draft CAP can be viewed on the agency website www.sbccab.com or at 1161 San Felipe Road, Building B, Hollister, CA 95023.

The County of San Benito will conduct a public hearing before the Board of Supervisors on June 27, 2023 at 1:30 P.M., or as soon thereafter as the matter may be heard. The hearing concerns the County's 2024/2025 Community Action Plan (CAP) to the State of California, Department of Community Services and Development, for Community Services Block Grant (CSBG) funds. The hearing will be held at the Board of Supervisors Chambers, 481 Fourth Street, Hollister, CA 95023.

Persons interested in submitting comments should appear before the Board of Supervisors at the time and date of the above public hearing or via zoom:

Please click this URL to join.

<https://us06web.zoom.us/j/83678875368?pwd=MctGZEtMVStSRDFsd2haWU41QmZXZz09>

Passcode: 607416

Or One tap mobile:

+14086380968,,83678875368# US (San Jose)

+16694449171,,83678875368# US

A Spanish translator will be available at the hearing.

If you are unable to attend the public hearing you should direct your written comments to the County of San Benito, Office of Community Services and Workforce Development, Attn: Andi Anderson, 1161 San Felipe Road, Building B, Hollister, CA 95023 or email aanderson@cosb.us by June 25, 2023 at 5:00 P.M. For more information call (831) 637-9293.



**San Benito County
Community
Action
Board**
Helping People. Changing Lives.
Ending Poverty by Empowering People

- Low-Income Home Energy Assistance Program
- Job Training & Placement Services
- Rental Assistance
- Homeless Services
- Support Services
- & More

**BE PART OF OUR DISCUSSION AT
BOARD OF SUPERVISORS
PUBLIC HEARING**

2024/2025 COMMUNITY ACTION PLAN
OPEN FOR 30-DAY PUBLIC REVIEW

PUBLIC COMMENT

**A hard copy available upon request
(831) 637-9293
or on our website at:**

www.sbccab.com

TUESDAY
June 27, 2023
at 1:30 P.M.

REVIEW PERIOD
MAY 26, 2023 - JUNE 27, 2023



Community Action Board

Published by Enrique Arreola · May 31 at 12:21 PM ·

NOTICE IS HEREBY GIVEN that on May 26, 2023, County of San Benito's Community Action Board (CAB) and Community Services and Workforce Development (CSWD) will make available the draft 2024/2025 Community Action Plan (CAP) for 30-day review. A copy of the draft CAP can be viewed on the agency website www.sbccab.com or at 1161 San Felipe Road, Building B, Hollister, CA 95023.

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Please click this URL to join. <https://us06web.zoom.us/j/83678875368...>



Write a comment...



The Tidal Wave of Change:
To Wash Away Youth Homelessness [here](#)

Request for Quotation:
Janitorial Cleaning Services [here](#)

NOW OPEN FOR 30-DAY PUBLIC REVIEW & COMMENT
COMMUNITY ACTION PLAN:
View our 2024-2025 DRAFT PLAN [here](#)

EN

San Benito County
Community Action Board

Home Programs & Applications CAB Board Community Events Employment



Welcome to the Community Action Board

County
Workforce Development
"Empowering People"

Special Services



**NOW OPEN FOR 30-DAY PUBLIC REVIEW & COMMENT
COMMUNITY ACTION PLAN:
View our 2024-2025 DRAFT PLAN**

NOTICE IS HEREBY GIVEN that on May 26, 2023, County of San Benito's Community Action Board (CAB) and Community Services and Workforce Development (CSWD) will make available the [draft 2024/2025 Community Action Plan \(CAP\)](#) for 30-day review. A copy of the draft CAP can be viewed on the agency website www.sbcccab.com or at 1161 San Felipe Road, Building B, Hollister, CA 95023.

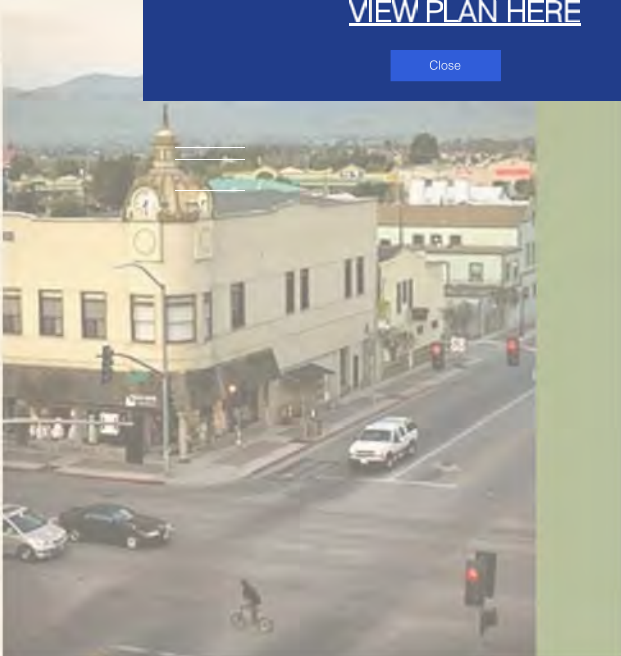
The County of San Benito will conduct a public hearing before the Board of Supervisors on June 27, 2023 at 9:00 A.M. or as soon thereafter as the matter may be heard. The hearing concerns the County's 2024/2025 Community Action Plan (CAP) to the State of California, Department of Community Services and Development, for Community Services Block Grant (CSBG) funds. The hearing will be held at the Board of Supervisors Chambers, 481 Fourth Street, Hollister, CA 95023.

Persons interested in submitting comments should appear before the Board of Supervisors at the time and date of the above public hearing or via zoom. Please click this URL to join: <https://us06web.zoom.us/j/83678875368?pwd=MCtGZEhMVSIRDFsdzhaWU41QmZkZz09>. Passcode: 607416 Or One tap mobile: +14086380968, 83678875368# US (San Jose) +16694449171, 83678875368# US A Spanish translator will be available at the hearing.

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VIEW PLAN HERE

Close



The Community Action Board (CAB) and Community Services & Workforce Development (CSWD) are pleased to share services that may assist you during your time of need. To find out more about all of our programs click the tab below:

How Do I.....?

- Get help paying my bill
- Find Joblessness & Housing Resources
- Find Resources for Youth
- Get help with my Taxes
- Community Action Board (CAB)
 - CAB Agenda & Minutes
 - CAB About & Training Videos
 - CAB Application Membership
 - CSWD Staff

Get In Touch

Community Action Board

Contact Us

1161 San Felipe Road, Bldg B
Hollister, CA 95023

(831) 637-9293
(831) 634-0785 Fax

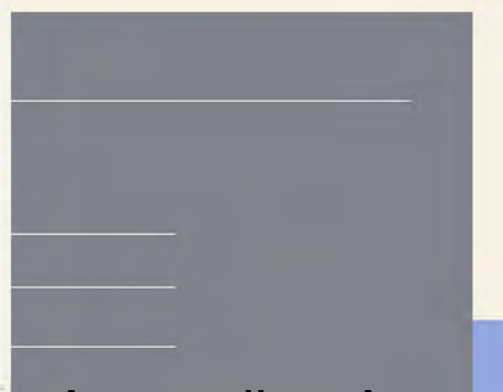
Get in Touch

First Name _____

Last Name _____

How Can We Help? _____

Email * _____



Community Action Plan Public Hearing - Sign-In Sheet

1161 San Felie Road, Building B April 20, 2023

Date	Last Name	First Name	I would like to be added to your e-mail list for updates on community events (e-mail will not be shared)
1. 4/20/23	Gonzalez	Janet	jagonzalez@cosb.us
2. 4/20/2023	Hernandez	Monica	monisarc613@gmail.com
3. 4/20/23	Hernandez	Isabella	_____
4. 4/20/23	Martinez	Narciso	_____
5. 4/20/23	Obenchukh	Janel	jbenchukh@cosb.us
6. 4/20/23	Eggers	Christy	ceggers@gmail.com
7. 4/20/23	Montoya	Victoria	vickiexienna@yahoo.com
8.			
9.			
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11.			
12.			
13.			
14.			
15.			

SAN BENITO COUNTY COMMUNITY ACTION BOARD (CAB)
1161 San Felipe Road, Building B, Hollister, CA 95023

COMMUNITY ACTION PLAN PUBLIC HEARING

NOTES

Thursday, April 20, 2023 at 6:00 P.M.

Mission: The Community Action Board is committed to advocate for the vulnerable population in our community with resources, knowledge, and opportunities for advancement and independence.

Vision: Ending Poverty by Empowering People

Present: Janet Gonzalez, Isabela Hernandez, Maracio Martinez, Janel Obenchain
CAB Monica Hernandez, Christy Eggers, Victoria Montoya, Ellen Laitinen
Staff: Andi Anderson, Enrique Arreola, Velma Biddlecome

The meeting was called to order by Enrique Arreola, Community Services and Workforce Development at 5:01 P.M.

- I. **Welcome, Introductions:** Introductions were made by everyone present, including those joining via Zoom. Mr. Arreola provided an overview and history of Community Action and shared Goals 1 and 2. Velma Biddlecome took over with Goals 3 and 4 and proceeded to provide an overview of the agencies accomplishments in 2022.
- II. **Public Comment Period:**
 - A. ***Victoria Montoya*** – I would like to assist with conducting the survey but would like to have it in paper because I can go door by door. I would rather do it that way than by using my phone, I'm not tech savvy. I would like to go to my constituents and assist them with completing the survey. (*Staff will provide paper surveys to anyone wishing copies)
 - B. ***Transportation:*** Victoria Montoya I know one thing is transportation. It is not running right now. I tried it, just for the heck of it, but it isn't very easy. I think they are only doing it via their app. You see the buses going around with only one person on the bus. Not a lot of people are aware of the app but I don't think a lot of people are using it because they're afraid they don't want to know. We are selling it, or publicizing the transportation services in our community. We don't have buses, the green and the blue, I was told they are not using them anymore, they only have the one that you call in and they pick you up at your house or wherever you are. It is a lot easier now than it was before in my neighborhood, but most people would rather walk than take the bus.
 - C. ***Navigating Programs & Services:*** Christy Eggers, I'm here to speak on behalf of a friend who is an older gentleman who for the past eight months to navigate homelessness and who has attempted to use the services at the agency. He would often get the response to check back in a couple of weeks, when he did try to check back he couldn't leave a message as all mail boxes

were full, or no one would call back. He was frustrated because there wasn't just a simple, let me take a message, at the county level and no one would get back to him. Then months later he called realized the person didn't work here anymore and there were new staff and no one knew what he was talking about or who had spoken to, or how to assist him.

D. Housing –

1. **Monica Hernandez**, talking about housing, there is a need for giving more support to the families that are navigating housing. Because I believe you guys support those families, but there are so many families that need to find a place and the place asks for reference check. If these people are asking for help and support, that means they don't have good credit. So, how can we support those families to align with the landlords. These people need to have good credit in order to get these services. How can the county provide a program that helps support the bad credit part? I have case of a mom who is 22 with 2 children and she needs support to get a place. They often need a co-signer but the community doesn't accept a co-signer. *Staff explained that even as a county when staff explains that our agency is going to be paying the rent directly to them, the landlords still don't want to work with the tenants. Many property owners are more strict than other and we don't have an answer because this is very frustrating to staff as well.*
2. **Christy Eggers**: Is there a way to develop some sort of contract with the landlords that offers some sort of support for the tenant. Maybe County Counsel could come up with some sort of contract that makes it a little more secure for that. I don't know if you can find the letter, or who's making that kind of request.
3. **Janet Gonzales**: It might be good to find out from the landlord what their underlying issue is, because it may just be that they're looking the report, or because, even though the county is paying for the rent, they may have other issues than just the credit report. They're looking at the credit report as though it's evidence; this person might damage property, and that is going to be more expenses to recover. I think it's more than having the County Counsel come up some language but more of finding out what the root barrier is.

E. Youth Center:

1. **Monica Hernandez** – For the Youth Center I think this a huge need because we don't have anything for them. So I think we need something like that.
2. **Mauricio Martinez** – I think we need some place where kids can to hang out and want to do something fun. I think we should build things where kids can go around and have some fun instead of going in the wrong places with other kids which might make them think it's the right path to choose. I'm just saying that it's great, not just for me, for everyone to low-income. For example, the low-income to have free swimming pool or a place where we can go have fun and not worry about having to pay or a cost person. Having somewhere where kids can go out and do and not just staying home. *When asked what he does for fun:* I usually go to Rancho and play basketball. I don't really go out of town, we just walk around town and explore, hang out at Target.

F. What types of challenges do you have providing for your family?

1. **Victoria Montoya** – In my time we were very open in the neighborhood we shared, and we talked to each other. Now every home has a fence this high (motions above head). You don't know who your neighbor. So that's one number one. So in order for people to help each other its like training again. You don't know who is coming to your door or your driveway and people are suffering over that. We need to go back to the old ways with sharing. People have so much fear and this something we need to undo. You don't know if you neighbor cannot provide a meal for themselves and you can't help because you don't know them. People also need to know about the services that are available through the

- Food Bank, and other avenues. The young people are suffering over that. The food bank does come to me and I get really good food. Need to remove the stigma from asking for help. Services are available but they aren't well advertised. We have to educate people.
2. **Monica Hernandez** – The food bank has food but it is very limited. You can't make a whole meal out of it. Therefore I think the food bank needs more support.
 3. **Cost of Living vs Income is an issue.**
- G. What kind of support would help you get or stay employed/housed?**
1. **Credit Counseling,**
 2. **Victoria Montoya** - Issues in this community – Nothing for the Old, Nothing for the Young. If we don't know who the leaders are in the community, how can we share this information with those in need? I have volunteered many years ago and even went to Texas to be trained in how to volunteer but I don't know if anyone does that anymore. Everyone needs help because we need to break the stigma of asking for help. Do we really need a new Jr College in this town.
 3. **Victoria Montoya** – Jovenes De Antano, what do they do? They're here to support seniors but no one knows about their services. They don't advertise so no one knows they are there.
 4. **Monica Hernandez** – More support for the youth and children. Need for college as not all youth have the opportunity to commute or live elsewhere.
 5. **Isabella Hernandez** – As a high school student we need another school. Our school is extremely packed. There are classes with 40 students. Some students sit on the ground, so you have to use whatever they can. The only other school that we have are continuation schools. I believe we should have a whole new school because it is important. I think it is important to have Jr College in Hollister because not all students have access or transportation to get to Gavilan College. There are some Jr College courses available in Hollister but they are limited.
- H. Access to health care.**
1. **Access to health care for all**
 2. **Monica Hernandez** – Behavioral Health for Youth, counseling, therapy, all services. Need for Peer on Peer support. I work with teens and they don't feel comfortable to talk to us, they don't open up to us because they feel we think different.
- I. What do we need to do to work towards ending poverty?**
1. **Victoria Montoya:** During the Johnson Programs they tried, we had volunteers that will leave our towns to go into a state of volunteers but I don't know if we have any more. I was a volunteer from here, and I went Texas and I work there and brought back what I learned to here. I gave my time to the community by working with youth. We moved around wherever we were needed. Prop 13 did a lot of damage to the schools, it ended a lot of the after-school programs. It is important to attend meetings like this that are open to the public to voice our opinion and help to create change.
 2. **Monica Hernandez** – More education for those who are struggling and being united. More resources and referrals for the community. Don't push people away to other counties because we don't have the resources. Serve people in our community.
- J. Website:** staff shared the CAB website: www.sbccab.com and showed how to navigate the site and seek information on partners and referrals.

2024-2025 CAP Public Hearing Sign-In Sheet 6/27/23

Board of Supervisors Meeting 481 Fourth Street, Hollister, CA 95023

Date	Last Name	First Name	I would like to be added to your e-mail list for updates on community events (e-mail will not be shared)
1. 6.27.23	CADY	MICHAEL	N/A
2. 6/27/23	Goodspeed	Anielle	yes
3. 6/27/23	LAUPE	STEVE	yes
4. 6/27/23	Arreola	Enrique	yes
5. 6/27/23	Murphy	Shirley	no
6. 6/27/23	TRAK	EUGENE	N/A
7. 6/27/23	ESPHOST	Raymond	NO
8. 6/27/23	Thompson	Barbara	NO
9. 6/27/23	Delgado	Vanessa	NO
10. 6/27/23	Rodriguez	Aurelia	NO
11. 6/27/23	Zanger	Don	
12. 6/27/23	Cunne	Angela	no
13. 6/27/23	Sotelo	Mindy	
14. 6/27/23	Kosmicki	Kolli-	Supervisor Kosmicki@Cosb.us
15. 6/27/23	Gonzales	Bea	BGonzales@cosb.us

SAN BENITO COUNTY COMMUNITY ACTION BOARD (CAB)

COMMUNITY ACTION PLAN PUBLIC HEARING

**Board of Supervisors Chambers
481 Fourth Street, Hollister, CA 95023**

NOTES

Tuesday, June 27, 2023 at 1:30 P.M.

Mission: The Community Action Board is committed to advocate for the vulnerable population in our community with resources, knowledge, and opportunities for advancement and independence.

Vision: Ending Poverty by Empowering People

Present: Michael Cady, Arielle Goodspeed, Steve Loupd, Shirley Murphy, Eugene Trak, Raymond Espinosa, Barbara Thompson, Vanessa Delgado, Aurelia Rodribuez, Dom Zanger, Angela Curro, Mindy Sotelo, Kolin Kosmiki, Bea Gonzales

Staff: Enrique Arreola, Sylvia Jacquez

The meeting was called to order by Enrique Arreola, Community Services and Workforce Development at 5:01 P.M.

- I. **Welcome, Introductions:** Sylvia Jacquez provided PowerPoint presentation and an overview of the 2024-2025 Community Action Plan and opened the meeting for Public Comment.
- II. **Public Comment Period:** None Received

Community Needs Assessment (CNA) Survey Outcomes

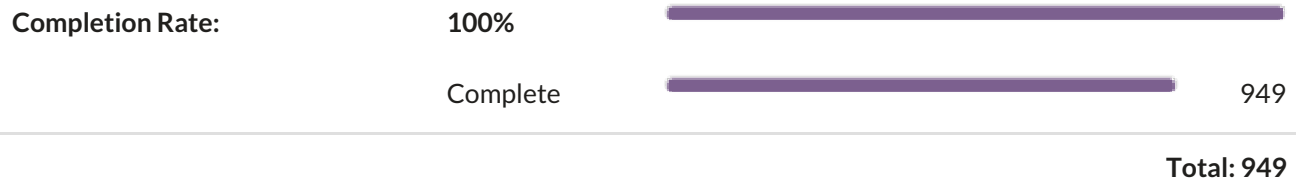
The CAB conducted a survey that was completed by 1184 community members and ranked as follows:

2023 CNA Results				
Overall Rank	Survey Topic	2019 Score	2023 Score	Total Score
1	Youth Activities	2,156	2,026	4,182
2	Housing Assistance/Low-Income Housing	1,932	2,067	3,999
3	Homeless Services	1,426	1,612	3,038
4	Job Training & Placement	1,180	1,796	2,976
5	Access to Food	831	2105	2936
6	Medical Assistance/Health Education	819	1983	2802
7	Drug & Substance Abuse Prevention	1046	1579	2625
8	Services for Seniors	792	1581	2373
9	Domestic Violence & Sexual Assault Services	941	1231	2172
10	Gang Issues	974	1164	2138
11	Foster Care & Child Protective Services	651	1442	2093
12	Library Services	669	1415	2084
13	Veteran's Services	787	1204	1991



Report for What Services Do We Need?

Response Counts



1. From the following items please pick the top 5 most important issues to you. De los siguientes por favor numerar los artículos en el orden en donde usted piense que son los más necesarios. #1 Most Important - #5 Least Important # 1 más importante - # 5 menos importante (Arrastre los elementos de la lista de la izquierda en la lista de la derecha para ordenarlos)

Item	Overall Rank	Rank Distribution	Score	No. of Rankings
Youth Activities, Family Recreation/Sports Center Actividades para la Juventud, Familia Centro de Recreación / Deportes	1		2,161	614
Housing Assistance/Low-Income HousingAsistencia de Vivienda / Vivienda de Bajos Ingresos	2		1,940	533
Homeless Services Servicios para los Desamparados	3		1,430	474
Job Training & Placement Entrenamiento de trabajo y ayudando con empleo	4		1,180	427
Drug & Substance Abuse Prevention Drogas y la Prevención del Abuso de Sustancias	5		1,046	378
Gang Issues Problemas de Pandillas	6		974	331
Domestic Violence & Sexual Assault Services Violencia Doméstica y Servicios de Agresión Sexual	7		946	325
Access to Food Acceso a la Alimentación	8		832	305
Medical Assistance/Health Education Asistencia Médica / Educación para la Salud	9		819	296
Services for Seniors Servicios para la tercera edad	10		797	302
Veteran's Services Servicios de Veteranos	11		788	270
Library Services Servicios Bibliotecarios	12		671	249
Foster Care & Child Protective Services Cuidado de Crianza y Servicios de Protección Infantil	13		651	249

Low Rank High Rank

2. Please share any additional comments or input you may have. Por favor comparte cualquier comentario adicional que tenga.

ResponseID Response

15	Most of the housing assistance is geared towards individuals currently receiving Cash aid. This does not help a large portion of the community that is low income and on the verge of being homeless.
23	Please work with Board and City Council to create incentives for more low income housing and rentals
28	People are so focused on housing. In my opinion there is a greater need for youth activities and elder care
30	I would have ranked economic development, job and wage growth as #1
31	I know the county agencies work with some faith based organizations but I really think there is a need to get a bridge between these type of organizations and county as well as state agencies to encourage more involvement with all the faith community. I believe this would enhance the overall benignity for all the different issues that were listed.
33	none
36	Thank you for the opportunity to comment. The Needs can be prioritized, however, it takes will power to address them.
38	I felt like Homeless and Mental Health are linked issues. I would put seniors in there if I could.
42	Low income housing
43	There are so many social issues that need addressing it was difficult to choose just 5.
44	There needs to be year round shelter for homeless. Have them do community service and provide a year round shelter in exchange for the shelter
45	Hello my name is jesse flores i am 26 years old i lived on housing and foodstamps my whole life me my family aren't the richest family but we have each other i served in the corp for ccc i work everyday and i work hard just to get by and i wish it was easy for us and the next generation but i fear the worst because i live on these streets and i see the truth, i see young men and woman doing drugs and having babys and joining gangs because they want to be rich and hope to get out of the life they live. So you ask me this what do we need? Ha We need change.
50	A very needed survey...hopefully people that fall into some of the noted categories will be completing this survey!
51	We need help in more low income apartments that are not market rate renters assistance and more homes for those that are serious about taking care of homes that accept housing authority, more homes built for families that are low income
52	I believe job training and placement would be key. In addition to providing an income it would build self confidence and a sense of well being.

ResponseID Response

53	Senior affordable housing is very limited in SBCo. Can you work with Jovenas De Antano on this?
90	We need more things to do for the children and youth
93	More parks and activities for youth especially teens.
139	Need more recreation activities at parks
194	improve services at Mental Health
226	Not enough affordable housing. Not enough jobs. I have been without a place for almost a year.
232	all are very important
317	All of these issues are very important; this list was actually very hard to prioritize.
318	It's very difficult to rate these in order. There are many that have a low rating here that are critical needs.
321	more options for compact and affordable senior housing and also assisted care living facilities are needed.
327	It's very difficult to rate these in order. There are many that have a low rating here that are critical needs.
333	many of these issues are intermingled and resolving one may improve others at the same time
335	We also need more animal shelters and not so expensive clinics for the animals . I Believe people would volunteer .I would.
337	Wow..All great needs. I believe its difficult to see the big picture, but if we focus on one or two items at a time. Fix those, and then move on to the next item , it is doable. I think we have come along way from a few years ago. One of the important thing not mentioned here, are how prepared are we for Disasters ? Earthquakes, flooding (hopefully), and drought ideas to save water too.
338	As a community we need to offer more free services to kids. We also need to add recreation/ positive programs back into schools.
355	It was very difficult numbering "the greatest need" because whats least important to me can be the greatest need to somebody else.
357	need more psychiatrists in san benito county. and a senior center that does more than lunch, exercise and bingo every day. what about a pool table, entertainment, crafts , guest speakers?

ResponseID Response

426	there are inadequate services due to corporations writing laws can you educate the public so they learn to vote for someone/policies that truly make their lives better?
429	I would be interested in getting a job
459	free community events needed for low income families
485	Stop Stalking Require your agencies to have a policy about using the internet to target uniformed individuals. It's happening and there needs to be CHANGE before more money is given to fund cyberstalking. It is illegal - even when you are the government.
492	Thank you for putting this survey out there. It was so difficult to choose, they are all such important needs. Good luck!
499	How can we expect our citizens to be able to get and keep jobs if they can't read and write. We need a library that is open 10:00am - 8:00pm Monday-Saturday and noon - 5:00pm on Sunday.
500	Real food as in no GMOS, cheap food supports big pharm, tax junk food with a sin tax
501	CPS in our county needs oversight.
508	I realize that the food bank does what they can, but the quality of the fresh produce they hand out, is poor. Most times the lettuce is slimy = not consumable.
514	Less regulations . Jobs and all else when this county has less regulations than other county's. Basic math . They will come.
518	There are simply too few recreation opportunities in this county. We need more trails, bike paths, parks, pools, etc. Our kids need something to do in order to stay put of trouble.
537	Investing in our the education and safety of our youth can address several of the issues above such as gang involvement, substance abuse prevention, supportive services, and child safety. Programs like the Youth Employment Program that helped provide teen staff and mentors in providing a safe and free summer program can tackle multiple issues at once. Please make the investment in our youth services equitable to the needs, stated priorities, and population of our community.
541	Services for those of us in the middle. I am a widow, am raising a son, no skills, and I am not a senior.
546	Transportaion
554	Youth Rally Mini Golf mini carnival
571	Our youth is where it all begins. They need to have more options for activities available to them to keep them occupied, then there will be no time for trouble. If more people have jobs that helps with an overall better quality of life.

ResponseID Response

573	Youth activities and afmailly recreation would be great for families of all color and race, not just underserved populations. Also, activities and/or exercise or rec programs for county and city workers would be awesome and much appreciated!
581	I believe most of our efforts should be focused on children and seniors.
591	Homeless is a huge issue in this county however I feel if we start helping them out we will get a lot more homeless from other cities who are trying to get rid of them
593	I witness far too much abuse and fraud for homeless and welfare assistance. focus on youth activities, gang issues and seniors.
604	all the other ones I didn't choose I think are still very important, especially gang issues, medical/health ed, and so on.
607	I would like to see programs developed within our schools to combat gangs and substance abuse before it gets out of hand. More recreational programs are needed to keep our kids occupied and families together.
615	The homeless in this community are in dire need of access to care. Its difficult enough for a person who has a place to stay to find care but the homeless really struggle with transportation to appts., no rides available, knowing who to call, where to go for care, being turned away for care...
630	There is a need for more mental health services, ie. groups, community services. I am surprise that it is not part of the above list since it is the foundation to majority of the above issues.
635	I think our seniors and the homeless need to be offered prof=grams where they feel they are needed and not just forgotten.
636	Give people the opportunity to get on their own feet, to again have a sense of dignity and value, and encouraging EVERYONE to contribute to our growing (like it or not!) community. So many new homes being built, but why haven't the builders been required to also provide land for new schools to be built? Our current schools are over populated, and thereby RIPE for gangs to be fostered. We should require SCHOOLS, not just 'open space' for public use.
641	All items are needed.
644	If you have Youth Activities, besides a skateboard drug park then kids will have some place to go besides hanging walking the streets looking for something to do which will help with your Gang issue.
665	We really need to focus on our young people. Give them some fun. The world has become too serious. Our kids are growing up way too soon. We also need to take better care of our veterans. Thank you for your time and efforts.
667	There is a huge lack of service for mentally ill individuals who need in patient care and medical supervision.

ResponseID Response

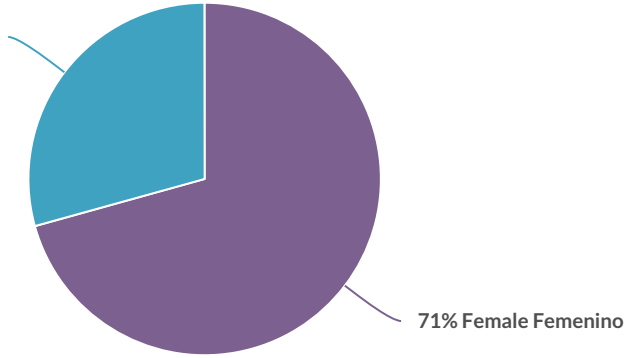
674	Drug use is so rampant in this county, our youth need as much help as we can offer!
678	We need a real YMCA with a pool and thing for kids to do
681	Housing is ridiculous. I went from Calworks to a stable job with a well respected non profit but I am STILL HOMELESS. Landlords want perfect credit no matter what. I offered 6 months rent in advance. I offered 2-3× deposit. Still HOMELESS. Been on housing authority list since Dec 2009. Now my 2 oldest kids have to live with family members because the crappy trailer I bought will NOT fit them because I had to use my savings on a MOTEL. HOUSING NEEDS ARE REAL!
683	We need more family based activities and programs for children 12-18 years of age especially if they are not interested in traditional sports.
684	We need a year round soccer complex! A public swimming facility would be awesome!
690	We need community involvement so families can participate in activities and involve tthem.
692	Although I see all of the above issues as important, the five I prioritized seem most important to build a strong future population.
702	Make the river trail
712	We need evidence-based Drug and Alcohol Abuse Prevention and Treatment Programs in Hollister.
741	Birth control education
760	One Stop was a major part of my life.
768	The kids need something to do and places to go. More services for special needs kids.
787	I love everything about Hollister and the community
823	We actually need to address all of the issues listed. We need more help in all of them.
827	Thank you for doing this
829	I would like to see more jobs in this community. The commute is really Bad with all these homes being built that is not good for this community and no work. For the ones that are in charge of this community be loyal to the community and really see what is going on around this community especially the people you hire to run this community. They need to be honest, committed , loyal, and dedicated people .
855	fire services
1027	Thank you for all the work that you do for this community!

ResponseID Response

1035	The Emmaus House in San Benito County is the only Domestic Violence Shelter for Women and their Children. More shelters like this are needed and additional funding for this shelter always needed.
1037	We need to raise awareness about the continuing issues causes by domestic violence in our community as well as educating our county about the resources available to them.
1040	providing a safety net for things like shelter to the most needy (victims of DV and the homeless) should be counties highest priority
1042	We need to have some type of permanent solution to the homeless issue.
1050	none
1051	We need quality parenting classes and quality long term co-parenting classes.
1062	I think more programs should go to helping and supporting victims of physical and property crimes. They are the ones who are often forgotten, with the criminals receiving all the benefits, freebies and "hugs" from the social services.
1070	More resources for domestic violence, sexual assault victims and low income housing.
1072	Addiction needs to be a priority because without addressing sobriety first nothing matters. All the services will not be effective without sobriety. Homelessness is obviously another big problem here in San Benito County. In the past, many people with section 8 housing vouchers have ruined the program, creating a stigma that people on section 8 housing are addicts and few landlords accept the vouchers currently. Housing is getting more expensive and shelters are very limited on their capacity and services. Next is domestic violence because, domestic abuse is a result of stressors in people's lives such as financial pressures, addiction issues, expensive housing, lack of communication and parenting skills and anger management. Intervention classes teach participants a majority of these skills to help them in their relationships and lives. All of the topics mentioned are equally important but, personally knowing the effects of homelessness, substance abuse and domestic violence within San Benito county, I see these as the most important issues that require funding. Thank you
1077	People need to be aware of what is happening in our community
1089	Emmaus House provides a vital service in our community
1091	It's really hard to select 5 when all are so important !

3. Please indicate your gender.

29% Male Masculino



71% Female Femenino

Value	Percent	Responses
Female Femenino	70.7%	561
Male Masculino	29.3%	233
		Total: 794

Statistics

Skipped	155
Total Responses	794

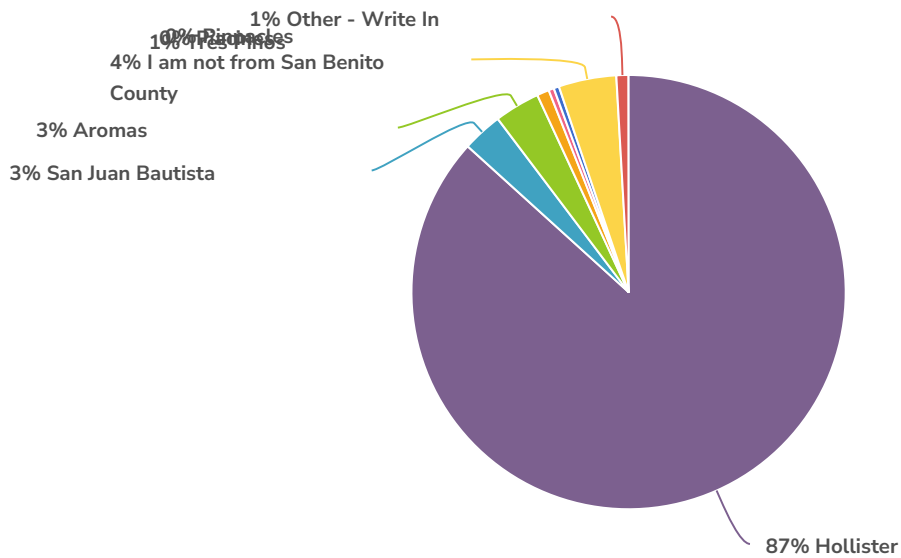
Report for 2023-2024 Community Needs Assessment Survey

Response Counts



Totals: 235

1. What area of San Benito County do you consider your community?

















Value	Percent	Responses
Hollister	86.8%	204
San Juan Bautista	3.0%	7
Aromas	3.4%	8
Tres Pinos	0.9%	2
Piacines	0.4%	1
Pinnacles	0.4%	1
I am not from San Benito County	4.3%	10
Other - Write In	0.9%	2

Totals: 235

Other - Write In	Count
Ridgemark	1
San Luis Obispo	1
Totals	2






2. Please rank what you feel are the most important needs for your family. #1 most important - #13 least important


Item	Overall Rank	Rank Distribution	Score	No. of Rankings
Access to Food	1		2,105	230
Housing Assistance	2		2,067	230
Youth Services	3		2,026	231
Medical Assistance/Health Education	4		1,983	231
Job Training & Placement	5		1,796	230
Homeless Services	6		1,612	232
Senior Services	7		1,581	232
Drug and Substance Abuse Prevention	8		1,579	231
Foster Care & Child Protective Services	9		1,442	228
Library Services	10		1,415	231
Domestic Violence	11		1,231	230
Veteran Services	12		1,204	231
Gang Issues	13		1,164	230








Lowest Rank Highest Rank


3. Please rank what you feel are DOMESTIC VIOLENCE needs # 1 being most important and #5 being least important.

Item	Overall Rank	Rank Distribution	Score	No. of Rankings
Safe House/Housing	1		934	235
Legal Assistance with Court Issues/Restraining Orders/Custody	2		720	235
Domestic Violence Counseling/Medical Services	3		678	235
Financial Support	4		621	235
Resources (food, clothing, etc)	5		587	235



4. Please rank what you feel are DRUG & SUBSTANCE ABUSE PREVENTION needs # 1 being most important and #5 being least important.

Item	Overall Rank	Rank Distribution	Score	No. of Rankings
Care for child(ren) while in recovery	1		783	235
Medical Services/Insurance/Financial Assistance	2		768	235
Group Counseling/Sober Living Environment	3		750	235
In/Out Patient Treatment	4		740	235
Transportation Service to Treatment Program	5		502	235



5. Please rank what you feel are FOSTER CARE & CHILD PROTECTIVE SERVICES needs # 1 being most important and #5 being least important.

Item	Overall Rank	Rank Distribution	Score	No. of Rankings
Behavioral Health Services/Youth Therapy	1		903	235
Training Support for Foster Parents/Foster Parent Support Group	2		781	235
Legal Assistance/Placement Assistance	3		674	235
Foster Parent Support Group/Respite Care/Child Education Navigation/Guidance	4		650	235
Financial Services for Foster Parents	5		534	235

Lowest Rank Highest Rank

6. Please rank what you feel are HOMELESS needs #1 being most important and #5 being least important.

Item	Overall Rank	Rank Distribution	Score	No. of Rankings
Transitional Housing for families	1		836	235
Year-Round Homeless Shelter	2		799	235
Homeless Supportive Services	3		750	235
Transitional Housing for individuals	4		696	235
Housing Navigation	5		459	235

Lowest Rank Highest Rank

7. Please rank what you feel are HOUSING needs #1 being most important and #5 being least important.

Item	Overall Rank	Rank Distribution	Score	No. of Rankings
Affordable Housing/Low-Income Housing	1		1,024	235
1st Months/Deposit Payment Assistance/Rent Payment Assistance	2		781	235
Housing Assistance for Homeless Youth (ages 16-24)	3		722	235
Utility Payment Assistance	4		552	235
Landlord/Tenant Mediation	5		454	235

Lowest Rank Highest Rank

8. Please rank what you feel are GANG needs # 1 being most important and #5 being least important

Item	Overall Rank	Rank Distribution	Score	No. of Rankings
Help identifying gang activity	1		881	235
Assistance for my child(ren) with gang involvement	2		765	235
Gangs are somewhat of a concern in my community	3		718	235
Gangs are a real concern in my community	4		696	235
I don't think our community has a gang problem	5		468	235

Lowest Rank Highest Rank


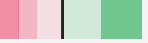

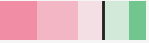

9. Please rank what you feel are JOB TRAINING & EMPLOYMENT needs # 1 being most important and #5 being least important.


Item	Overall Rank	Rank Distribution	Score	No. of Rankings
Vocational Training/Work Experience/Apprenticeship/Internship	1		883	235
Job Readiness Training	2		733	235
Career Counseling (workshops or coaching)	3		676	235
Job Search Support	4		652	235
Youth Employment Services	5		595	235

10. Please rank what you feel are LIBRARY needs # 1 being most important and #5 being least important.






Item	Overall Rank	Rank Distribution	Score	No. of Rankings
Computer & Internet Access/Access to free WiFi/Printers & Other Stationary	1		892	235
Books and programs for children (classes, story-time) or Internship	2		736	235
Hours of Operation/Study Rooms/Meeting Rooms	3		729	235
Access to On-Line Books & Movies	4		620	235
Collection of books, DVDs and other reference material	5		564	235


11. Please rank what you feel are MEDICAL ASSISTANCE/HEALTH EDUCATION needs # 1 being most important and #5 being least important.

Item	Overall Rank	Rank Distribution	Score	No. of Rankings
Help applying for Medical Insurance/Medicare	1		828	235
Help paying my Medical Bills	2		801	235
Health Education	3		695	235
Managing my Health/Diabetes	4		611	235
Social Security Disability	5		607	235


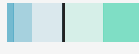




 Lowest Rank Highest Rank


12. Please rank what you feel are SENIOR needs # 1 being most important and #5 being least important

Item	Overall Rank	Rank Distribution	Score	No. of Rankings
Lack of awareness of services	1		786	235
Food Assistance	2		770	235
Financial Constraints	3		737	235
Transportation difficulties	4		735	235
Language barriers	5		515	235


 Lowest Rank Highest Rank




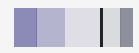

13. Please rank what you feel are VETERAN'S needs # 1 being most important and #5 being least important


Item	Overall Rank	Rank Distribution	Score	No. of Rankings
Mental/Health Care	1		967	234
Help getting/understanding benefits/VA Claim Appeals	2		837	232
Connecting to Veteran Organization	3		619	230
Women Veteran Health Services	4		570	232
Transportation assistance	5		513	232



 Lowest Rank Highest Rank

14. Please rank what you feel are YOUTH needs # 1 being most important and #5 being least important.

Item	Overall Rank	Rank Distribution	Score	No. of Rankings
Before/After School Activities/Recreational & Enrichment Activities	1		906	235
Youth Center	2		741	235
Mentoring/Tutoring	3		654	235
Child/Youth Education Support	4		648	235
Summer Programs	5		595	235



 Lowest Rank Highest Rank

15. Please rank what you feel are ACCESS to FOOD needs # 1 being most important and #5 being least important.

Item	Overall Rank	Rank Distribution	Score	No. of Rankings
Affordable food options	1		881	235
Healthy Food & Nutrition	2		805	235
Information on CalFRESH (food stamps), Women & Infant Children (WIC)	3		707	235
I have a need for access to food/Food Bank	4		621	235
Cooking Classes	5		524	235

16. Additional Comments/Services Needed?



ResponseID	Response
1	
4	
6	
9	Although I completed it, I think this is a complex survey for most people.

ResponseID Response

10

11

11 Mone

12

13

14

19

20

3 None

22 Definitely affordable housing for families. Too many out of town individuals buying and making prices out of reach for those that live here.

23 Dream catcher program is a must to give opportunity to children to participate in extra curricular activities.

24 Fund8ng for mental health servies, especially for foster youth

26 AFFORDABLE HOUSING!

27 Help for Job-placement for unemployed young adults who are in search of jobs.

32 Unknown

34 The lack of housing for all is still simply the most immediate issue there ought to be enough vacancy to keep all people in our communities housed.

37 We need to help out our youth

47 AFFORDABLE housing is the largest area of need

64 Family Intervention/Support for single parents

65 better food for the homeless and housing for the homeless

68 Assisted Job Placement

73 Smoke free communities

ResponseID Response

80 We need family friendly activities, especially for youth. The youth always claim they have nowhere to go and that leads to bad behavior.

81 Youth services/programs are very important to keep our community clean of nonsense. For example, Bulldog Boxing. Free, fun and a great stress reliever which all our youth need. Bless your hearts

85 N/A

86 Affordable & safe child care for low income

87 Parents need counseling, we can address kids needs however the problem is when they go back home. They go back to baseline. All services don't work if parents are unmotivated we are just throwing money away. I vote against all services if all vote where to be asked by our committee.

89 As our community is growing, we need more things for families and our youth to do that is affordable but engaging. Like wouldn't it be nice to have a big park with a pond, walking and bike trails, picnic areas, basketball courts, even a garden center. This could unite all ages and socio economic differences within our community. Has anyone done any recruiting for a bowling alley and video arcade in the Kmart area? How bout a big water park? Or how about just improving our recreational center to have more activities, resources and a nicer facility. I feel this community lacks ways to serve our youth with and without disabilities. It also provides very little for them to do.

90 NA

91 I am part of this towns working homeless and it is hard to get a place to live when u are not from mexico are a file worker that is not right or the rent is to high. We need something for the people in my situation. I have been turnd down for not being a imagrent i dont know how manytimes and being Native American i think i should have a right to low income housing first.

93 N/A

94 N/A

103 N/a

104 Need jobs or internships for youth

105 No

106 More mental health services should be a top priority.

120 None







122 Mental health counseling or groups


ResponseID	Response
123	Environmental education
127	Parks and rec center that offer classes to community like ceramics, dance and music lessons, etc. Also a new library, current free library is not an inviting place for studying. Noisy and outdated.
130	No
132	We need the county to invest in recreational programs and rent buildings to have options for our youth to go to.
134	None
138	career placement office
145	Back to school protocols after covid
156	Really looking for more children activities, sports, arts and crafts, swimming pool for summer,
158	Programs/extra curriculum services for special needs children and adults with trained personnel, such as swimming, art classes, dance , social classes
162	More libraries in our community is needed and youth services
165	Illegal and dangerous vehicular activities in my community
166	Healthcare Job e.g. Nursing home
167	Improving main road 156 more lanes from San Juan Bautista to Hollister
172	Better road infrastructure/Public transportation
187	Autism programs & job training after high school . Further educational opportunities for learning. Autism is life long & doesn't end after high school.
191	The last three years my paperwork has been lost and I've had to redo the paperwork for my recertification as much as three times. That can be very stressful not knowing if the papers are received or lost.
195	community pool
201	Public transportation south of Tres Pinos
202	How to apply for SSDI & SSI Information and assistance

ResponseID Response

219	Behavioral Health supports including substance use are extremely lacking and are not available in an appropriate window of time
224	Youth mental health, parenting classes tech and it's negative affects on children, TV can't raise your babies, disconnect.
225	keep things simple for people who have disabilities/ seniors
227	N/A
230	The fact that I don't have a need for food access doesn't mean this isn't an important community need.
231	Therapist & mental health needs and services
232	More housing, more services for families and youth
234	none
237	Thank you.
238	No
241	I'm my experience, housing, shelter and program for children and children with special needs also support for the parents with children with special needs is something our community needs support with.
243	Affordable recreational activities for children and teens of all ages
247	San benito needs a lot of services I don't understand where the money is going I work and my husband and we struggle to pay bills.
249	San benito needs a lot of services I don't understand where the money is going I work and my husband and we struggle to pay bills.

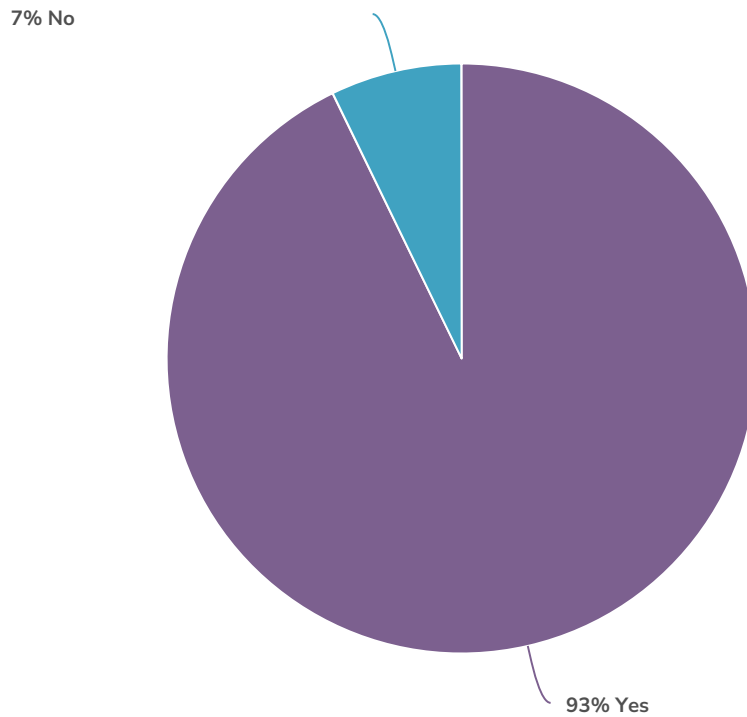
17. Please rank what has impacted you most during COVID? #1 being most impacted and #6 being least impacted

Item	Overall Rank	Rank Distribution	Score	No. of Rankings
Worried about how I will pay my rent, mortgage, and other bills	1		874	235
Student or teacher dealing with online classes	2		867	235
Coping with Social Distancing, cocooning or working from home	3		823	235
Health condition and am worried about accessing treatment or services	4		787	235
Loss of friends or family member either to COVID-19 or other illness	5		783	235
Loss of Job/Business	6		778	235



 Lowest Rank Highest Rank

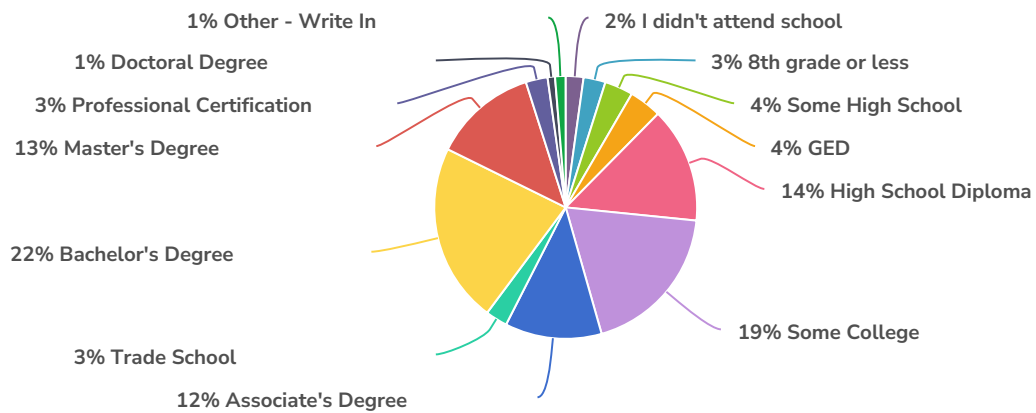
18. Do you have access to the Internet?



Value	Percent	Responses
Yes	92.8%	218
No	7.2%	17

Totals: 235

19. How far did you go in School?

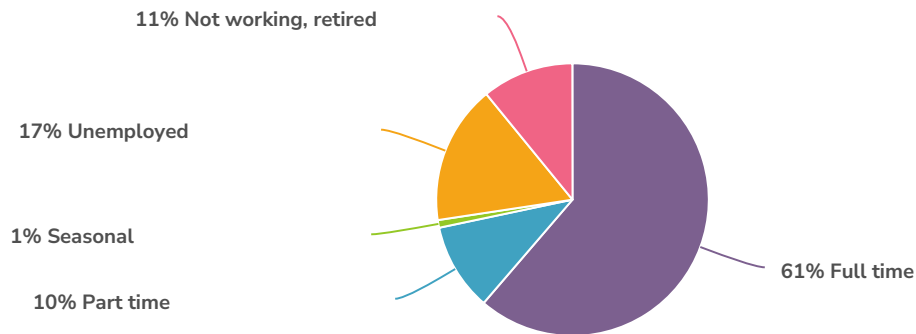


Value	Percent	Responses
I didn't attend school	2.2%	5
8th grade or less	2.7%	6
Some High School	3.5%	8
GED	4.0%	9
High School Diploma	14.2%	32
Some College	19.0%	43
Associate's Degree	11.9%	27
Trade School	2.7%	6
Bachelor's Degree	22.1%	50
Master's Degree	12.8%	29
Professional Certification	2.7%	6
Doctoral Degree	0.9%	2
Other - Write In	1.3%	3

Totals: 226

Other - Write In	Count
6 gradi	1
No termine high school	1
Registered Counselor	1
Totals	3

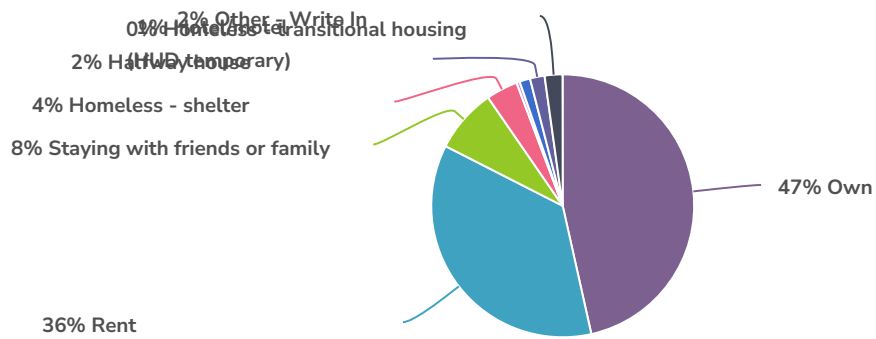
20. What is your employment status?



Value	Percent	Responses
Full time	61.3%	141
Part time	10.4%	24
Seasonal	0.9%	2
Unemployed	16.5%	38
Not working, retired	10.9%	25

Totals: 230

21. What is your housing status?



Value	Percent	Responses
Own	46.5%	106
Rent	36.0%	82
Staying with friends or family	7.9%	18
Homeless - shelter	3.9%	9
Homeless - transitional housing (HUD temporary)	0.4%	1
Hotel/motel	1.3%	3
Halfway house	1.8%	4
Other - Write In	2.2%	5

Totals: 228

Other - Write In

Count

Live with my fiance and our kiddos

1

Rehab

1

SLE

1

Sunstreet

1

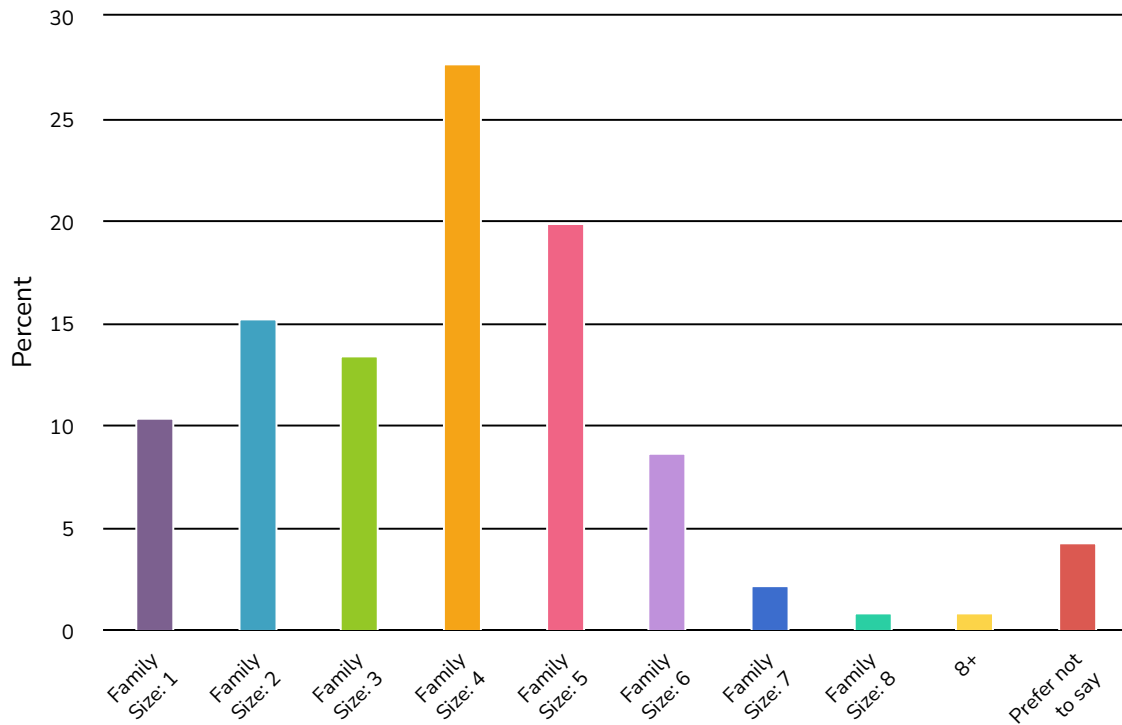
Travail trailer

1

Totals

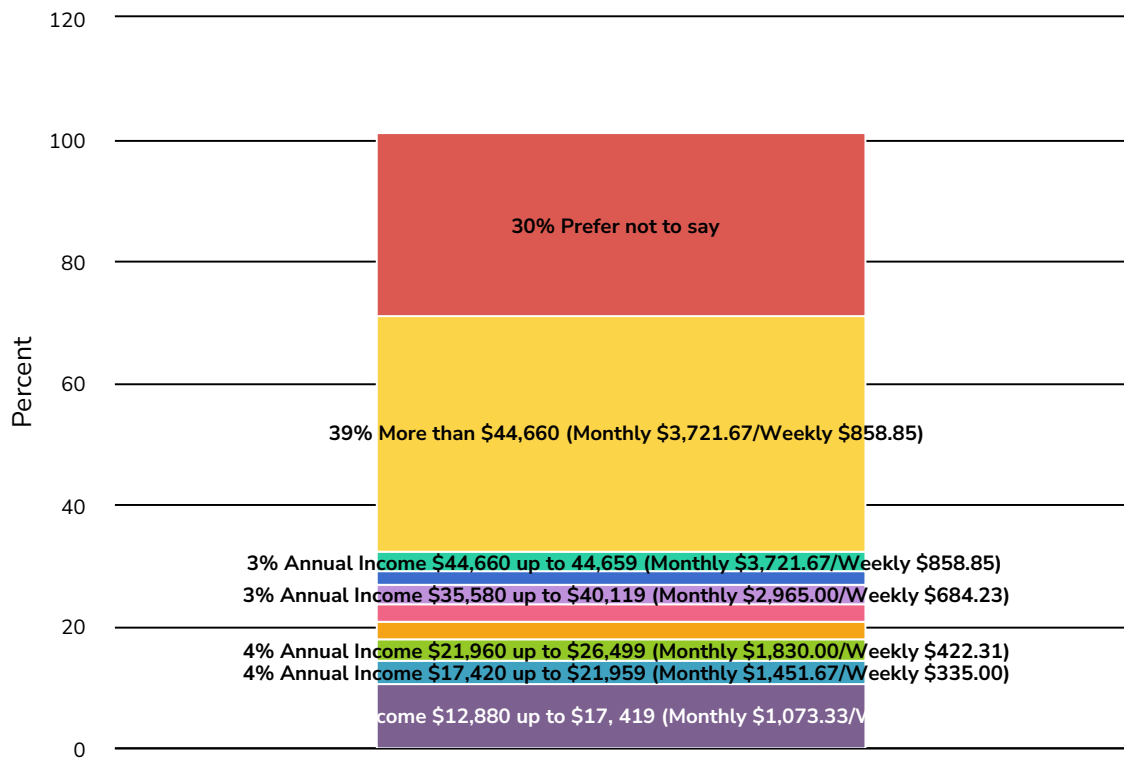
5

22. What is your family size?



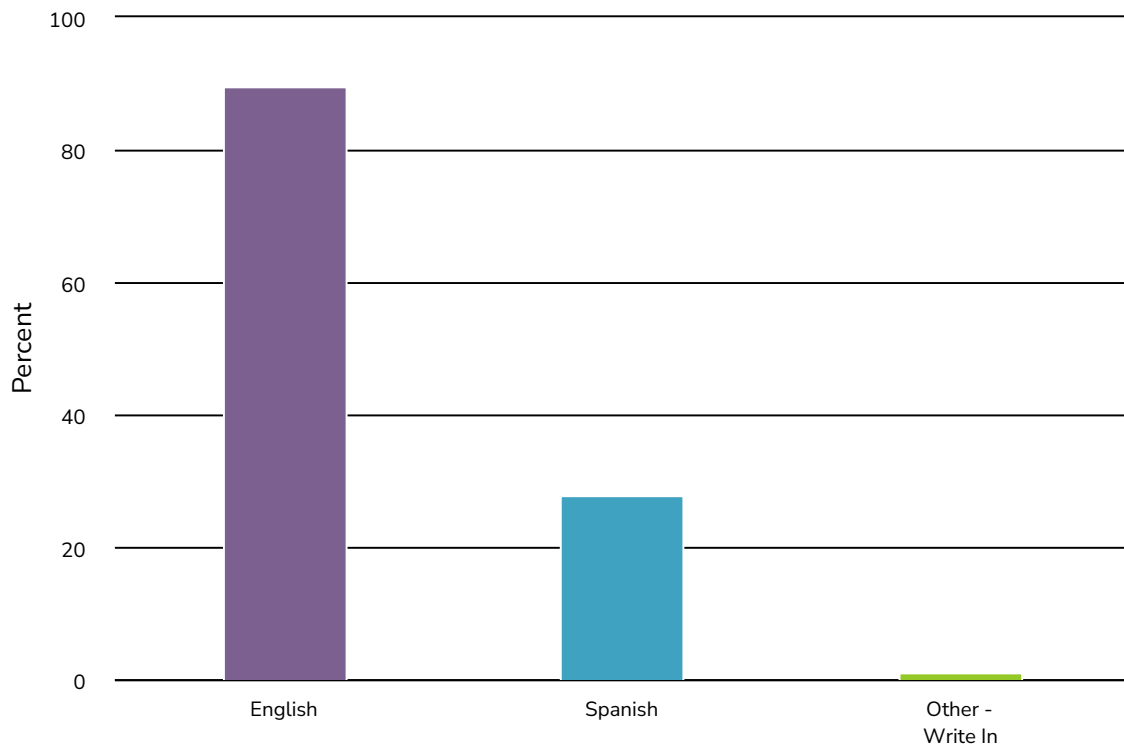
Value	Percent	Responses
Family Size: 1	10.4%	24
Family Size: 2	15.2%	35
Family Size: 3	13.4%	31
Family Size: 4	27.7%	64
Family Size: 5	19.9%	46
Family Size: 6	8.7%	20
Family Size: 7	2.2%	5
Family Size: 8	0.9%	2
8+	0.9%	2
Prefer not to say	4.3%	10

23. What is your income level?



Value	Percent	Responses
Annual Income \$12,880 up to \$17, 419 (Monthly \$1,073.33/Weekly \$247.69)	10.6%	23
Annual Income \$17,420 up to \$21,959 (Monthly \$1,451.67/Weekly \$335.00)	3.7%	8
Annual Income \$21,960 up to \$26,499 (Monthly \$1,830.00/Weekly \$422.31)	3.7%	8
Annual Income \$26,500 up to \$31,039 (Monthly \$2,208.33/Weekly \$509.62)	2.8%	6
Annual Income \$31,040 up to \$35,579 (Monthly \$2,586.67/Weekly \$596.92)	2.8%	6
Annual Income \$35,580 up to \$40,119 (Monthly \$2,965.00/Weekly \$684.23)	3.2%	7
Annual Income \$40,120 up to \$44,659 (Monthly \$3,343.33/Weekly \$771.54)	2.3%	5
Annual Income \$44,660 up to 44,659 (Monthly \$3,721.67/Weekly \$858.85)	3.2%	7
More than \$44,660 (Monthly \$3,721.67/Weekly \$858.85)	38.7%	84
Prefer not to say	30.0%	65

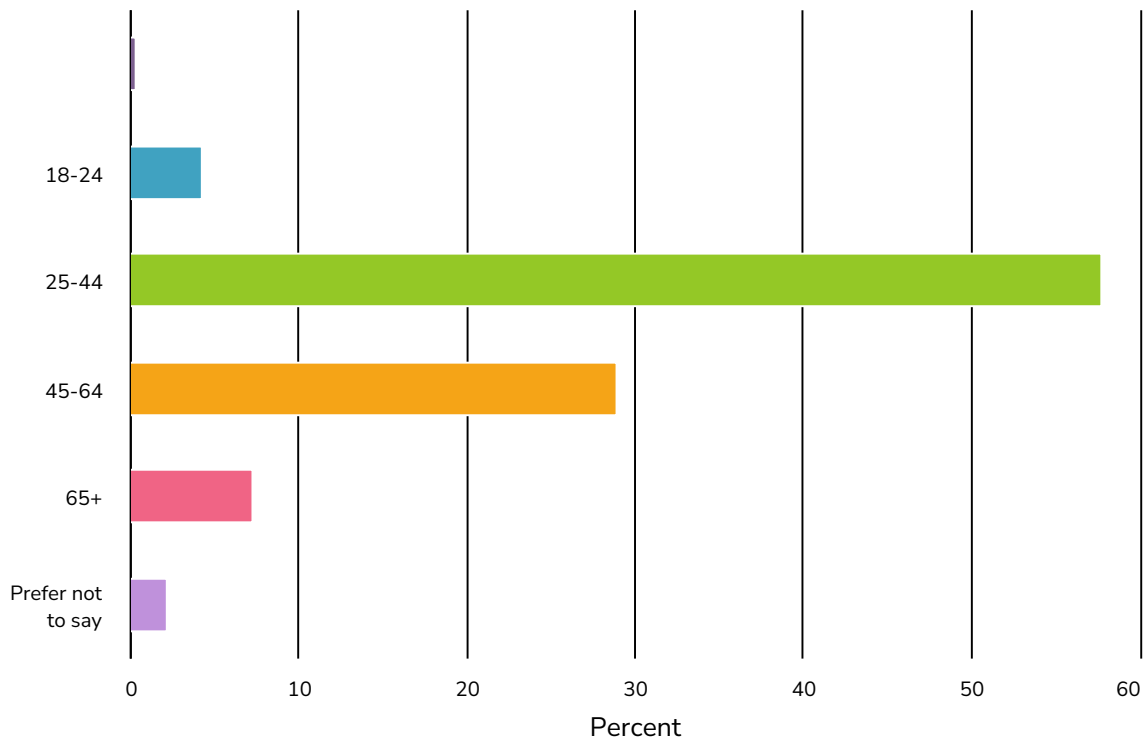
24. What language do you speak at home? (Check all that apply)



Value	Percent	Responses
English	89.6%	206
Spanish	27.8%	64
Other - Write In	1.3%	3

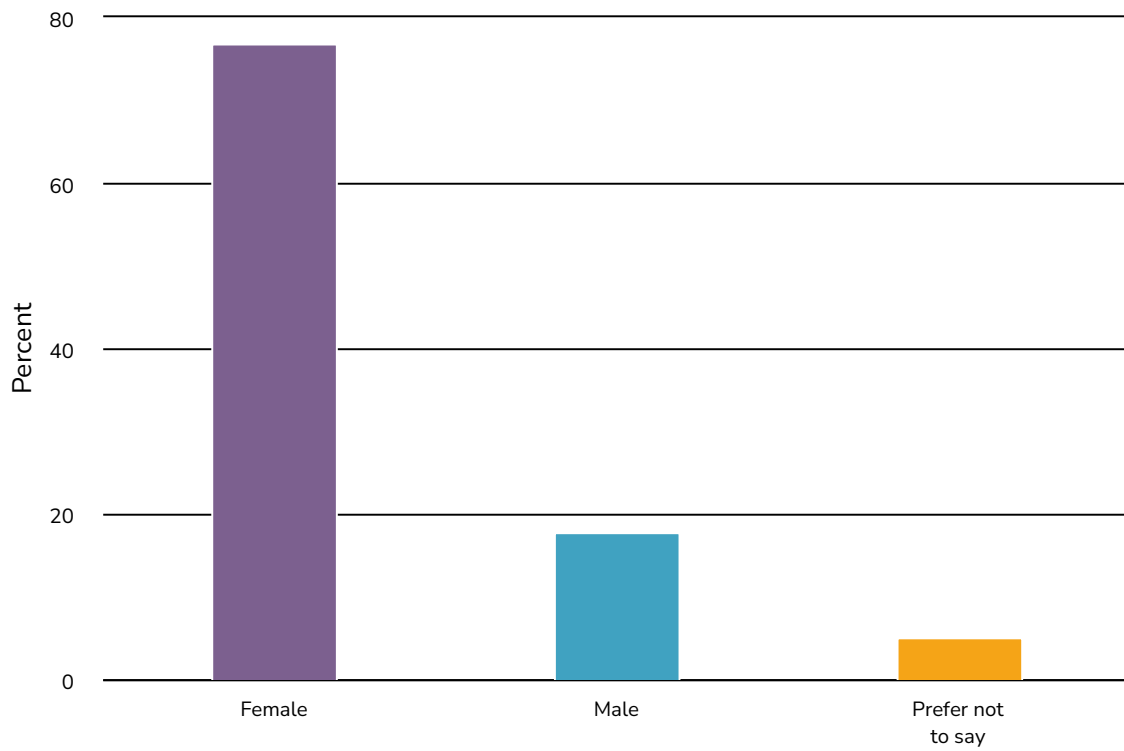
Other - Write In	Count
Catalan	1
Tagalog	1
Tagalog	1
Totals	3

25. What is your age group?



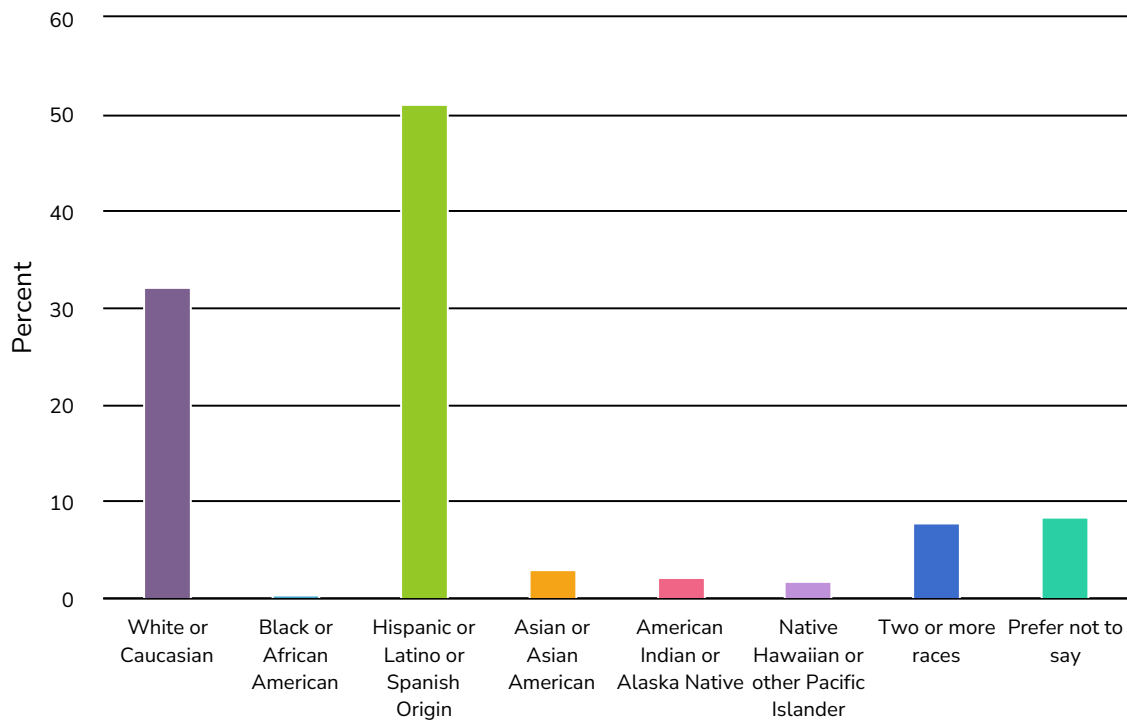
Value	Percent	Responses
	0.4%	1
18-24	4.3%	10
25-44	57.8%	134
45-64	28.9%	67
65+	7.3%	17
Prefer not to say	2.2%	5

26. What is your gender identity?



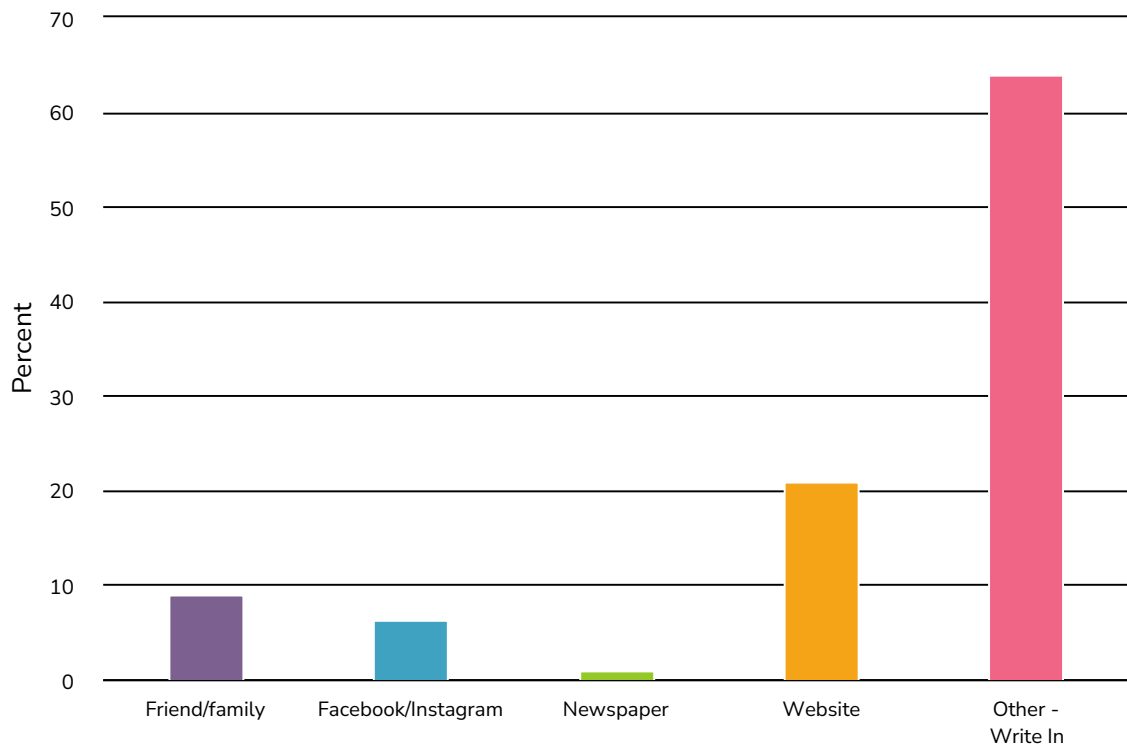
Value	Percent	Responses
Female	77.0%	177
Male	17.8%	41
Prefer not to say	5.2%	12

27. What is your race/ethnicity?



Value	Percent	Responses
White or Caucasian	32.2%	73
Black or African American	0.4%	1
Hispanic or Latino or Spanish Origin	51.1%	116
Asian or Asian American	3.1%	7
American Indian or Alaska Native	2.2%	5
Native Hawaiian or other Pacific Islander	1.8%	4
Two or more races	7.9%	18
Prefer not to say	8.4%	19

28. How did you hear about this survey?



Value	Percent	Responses
Friend/family	9.1%	16
Facebook/Instagram	6.3%	11
Newspaper	1.1%	2
Website	21.1%	37
Other - Write In	64.0%	112

Other - Write In	Count
Email	11
Email	9
Sun Street	9
email	6
Text	5
Totals	111








Other - Write In	Count
Text message	4
First 5	3
work	3
Counselor at Rehab	2
Email from school	2
School	2
Andi Anderson	1
Aromas Grange	1
CAB Meeting	1
CAB meeting	1
County Email	1
Cowers/work	1
Curbside	1
District email	1
Email - I work at a non-profit	1
Email and text	1
Email and text from Hollister school district	1
Email list	1
Email sent	1
Emailed to me	1
Employer	1
First 5	1
First 5 San Benito	1
Totals	111

Other - Write In	Count
Food Bank	1
FoodBank	1
Gmail	1
Got a text message to do the survey	1
HESD Notiification	1
Hollister school district	1
I got a message from HSD.	1
My Baby advocate	1
Poster	1
SON'S HIGHSCHOOL	1
SUD Facility	1
San Benito county	1
San Benito school district	1
San benito high school	1
School District text message	1
School Tex	1
School email	1
School emailed it to me	1
School text message	1
Sent to me by school district via email	1
Sunstreet	1
Text message	1
Text/email from HSD	1
Totals	111

Other - Write In	Count
Texted this survey	1
Txt message	1
Was email sent to me	1
Was sent to me	1
Wellness coalition	1
Work	1
Work	1
annoying emails	1
at work	1
email to me	1
emailed	1
given survey while in residential treatment home for substance abuse	1
place of business	1
provided by staff member	1
text	1
Totals	111

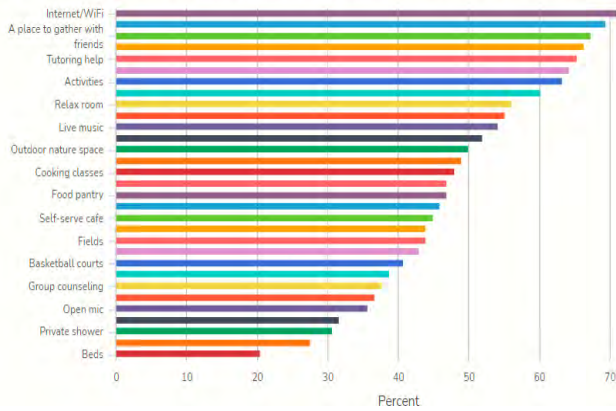
Community Needs Assessment Survey Outcomes

The CAB also conducted a Youth Center survey that was completed by 235 community members. Of those 119 were youth ages 11-24 who ranked their Top Needs or Priorities as follows:

Quiet place to study		55.1%	54
A place to gather with friends		49.0%	48
Internet/WiFi		43.9%	43
Job Opportunities		41.8%	41
Relax room		40.8%	40
Tutoring help		39.8%	39
Drop-in therapist		36.7%	36

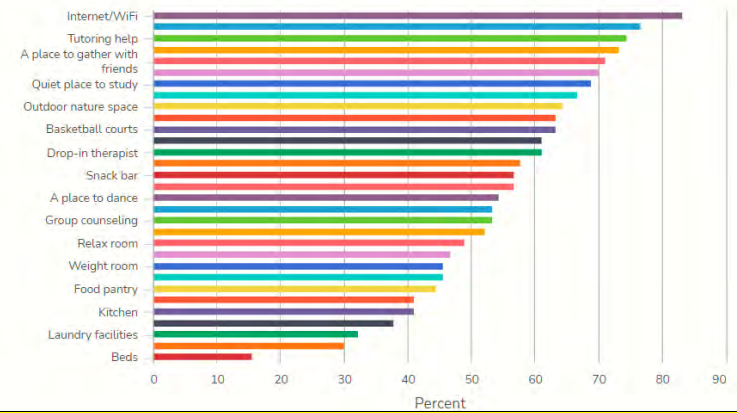
Youth Results

19. What would you like to see in a Community Youth Center? Check all that apply



Adult Results

19. What would you like to see in a Community Youth Center? Check all that apply



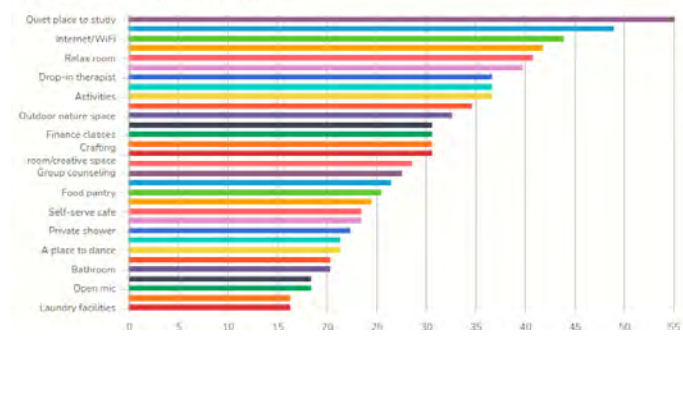
What would you like to see in a Community Youth Center

Value	Percent	Responses
Internet/WiFi	71.4%	70
Quiet place to study	69.4%	68
A place to gather with friends	67.3%	66
Snack bar	66.3%	65
Tutoring help	65.3%	64
Job Opportunities	64.3%	63
Activities	63.3%	62
Crafting room/creative space	60.2%	59
Relax room	56.1%	55
Weight room	55.1%	54
Live music	54.1%	53
Drop-in therapist	52.0%	51
Outdoor nature space	50.0%	49
Educational supplies	49.0%	48
Cooking classes	48.0%	47
Computer lab	46.9%	46
Food pantry	46.9%	46
Bathroom	45.9%	45
Self-serve cafe	44.9%	44
Finance classes	43.9%	43
Fields	43.9%	43
A place to dance	42.9%	42
Basketball courts	40.8%	40
Practice rooms	38.8%	38
Group counseling	37.8%	37
Nutrition classes	36.7%	36
Open mic	35.7%	35
Kitchen	31.6%	31
Private shower	30.6%	30
Laundry facilities	27.6%	27
Beds	20.4%	20

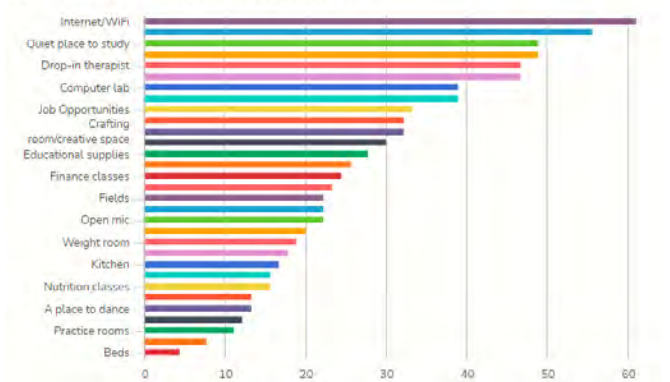
Value	Percent	Responses
Internet/WiFi	83.3%	75
Computer lab	76.7%	69
Tutoring help	74.4%	67
Activities	73.3%	66
A place to gather with friends	71.1%	64
Crafting room/creative space	70.0%	63
Quiet place to study	68.9%	62
Bathroom	66.7%	60
Outdoor nature space	64.4%	58
Cooking classes	63.3%	57
Basketball courts	63.3%	57
Job Opportunities	61.1%	55
Drop-in therapist	61.1%	55
Educational supplies	57.8%	52
Snack bar	56.7%	51
Nutrition classes	56.7%	51
A place to dance	54.4%	49
Finance classes	53.3%	48
Group counseling	53.3%	48
Live music	52.2%	47
Relax room	48.9%	44
Open mic	46.7%	42
Weight room	45.6%	41
Fields	45.6%	41
Food pantry	44.4%	40
Practice rooms	41.1%	37
Kitchen	41.1%	37
Self-serve cafe	37.8%	34
Laundry facilities	32.2%	29
Private shower	30.0%	27
Beds	15.6%	14

What are your top needs or priorities?

20. What are your top needs or priorities?



20. What are your top needs or priorities?

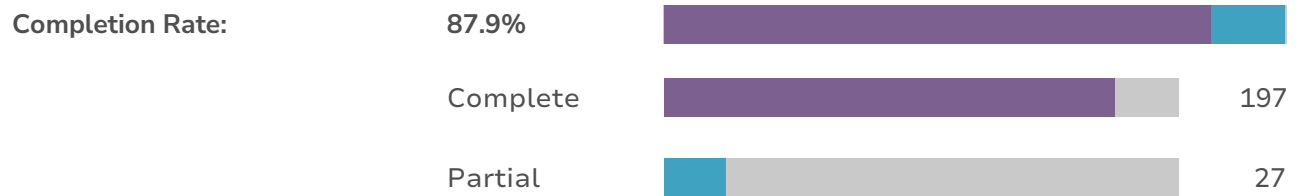


Value	Percent	Response
Quiet place to study	55.1%	9
A place to gather with friends	49.0%	4
Internet/WiFi	43.9%	4
Job Opportunities	41.8%	4
Relax room	40.8%	4
Tutoring help	39.8%	3
Drop-in therapist	36.7%	3
Snack bar	36.7%	3
Activities	36.7%	3
Educational supplies	34.7%	3
Outdoor nature space	32.7%	3
Computer lab	30.6%	3
Finance classes	30.6%	3
Weight room	30.6%	3
Crafting room/creative space	30.6%	3
Cooking classes	28.6%	2
Group counseling	27.6%	2
Nutrition classes	26.5%	2
Food pantry	25.5%	2
Live music	24.5%	2
Self-serve cafe	23.5%	2
Fields	23.5%	2
Private shower	22.4%	2
Basketball courts	21.4%	2
A place to dance	21.4%	2
Kitchen	20.4%	2
Bathroom	20.4%	2
Practice rooms	18.4%	1
Open mic	18.4%	1
Beds	16.3%	1
Laundry facilities	16.3%	1

Value	Percent	Responses
Internet/WiFi	61.1%	55
Tutoring help	55.6%	50
Quiet place to study	48.9%	44
Activities	48.9%	44
Drop-in therapist	46.7%	42
A place to gather with friends	46.7%	42
Computer lab	38.9%	35
Group counseling	38.9%	35
Job Opportunities	33.3%	30
Bathroom	32.2%	29
Crafting room/creative space	32.2%	29
Basketball courts	30.0%	27
Educational supplies	27.8%	25
Outdoor nature space	25.6%	23
Finance classes	24.4%	22
Food pantry	23.3%	21
Fields	22.2%	20
Live music	22.2%	20
Open mic	22.2%	20
Cooking classes	20.0%	18
Weight room	18.9%	17
Snack bar	17.8%	16
Kitchen	16.7%	15
Relax room	15.6%	14
Nutrition classes	15.6%	14
Private shower	13.3%	12
A place to dance	13.3%	12
Laundry facilities	12.2%	11
Practice rooms	11.1%	10
Self-serve cafe	7.8%	7
Beds	4.4%	4

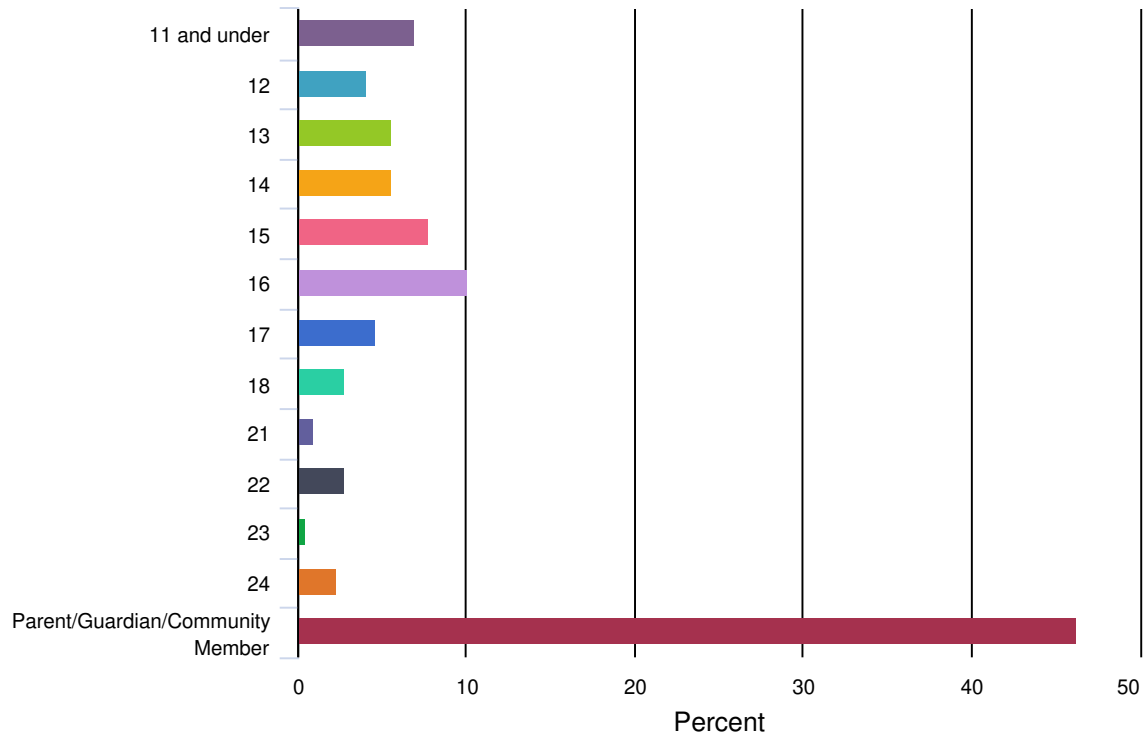
Report for Community Youth Center Survey 2022

Response Counts



Totals: 224

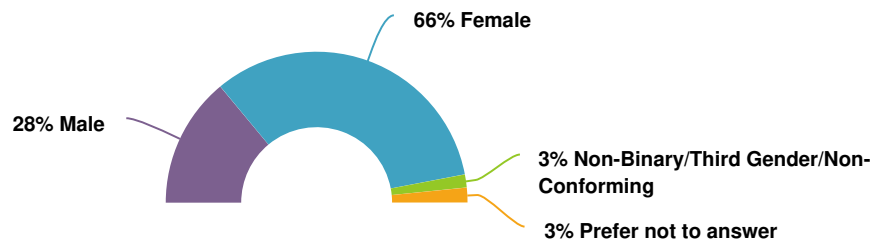
1. Age



Value		Percent	Responses
11 and under		6.9%	15
12		4.1%	9
13		5.5%	12
14		5.5%	12
15		7.8%	17
16		10.1%	22
17		4.6%	10
18		2.8%	6
21		0.9%	2
22		2.8%	6
23		0.5%	1
24		2.3%	5
Parent/Guardian/Community Member		46.3%	101

Totals: 218

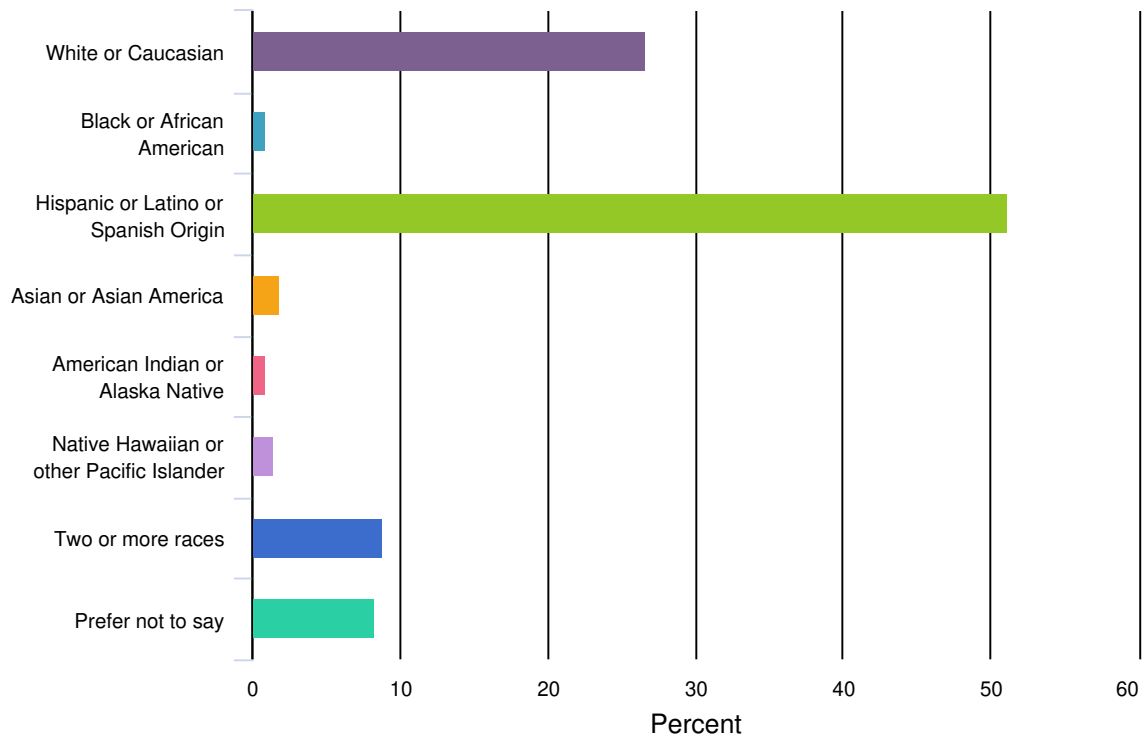
2. What is your gender



Value	Percent	Responses
Male	28.0%	61
Female	66.1%	144
Non-Binary/Third Gender/Non-Conforming	2.8%	6
Prefer not to answer	3.2%	7

Totals: 218

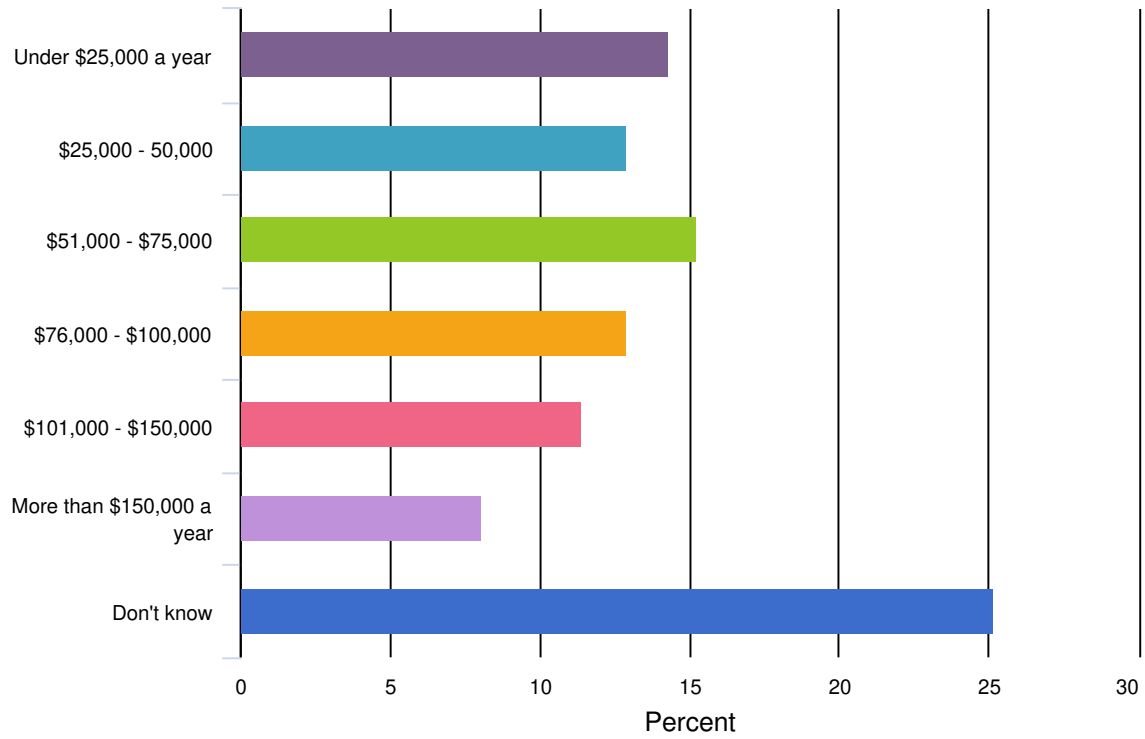
3. Race/Ethnicity



Value	Percent	Responses
White or Caucasian	26.7%	58
Black or African American	0.9%	2
Hispanic or Latino or Spanish Origin	51.2%	111
Asian or Asian America	1.8%	4
American Indian or Alaska Native	0.9%	2
Native Hawaiian or other Pacific Islander	1.4%	3
Two or more races	8.8%	19
Prefer not to say	8.3%	18

Totals: 217

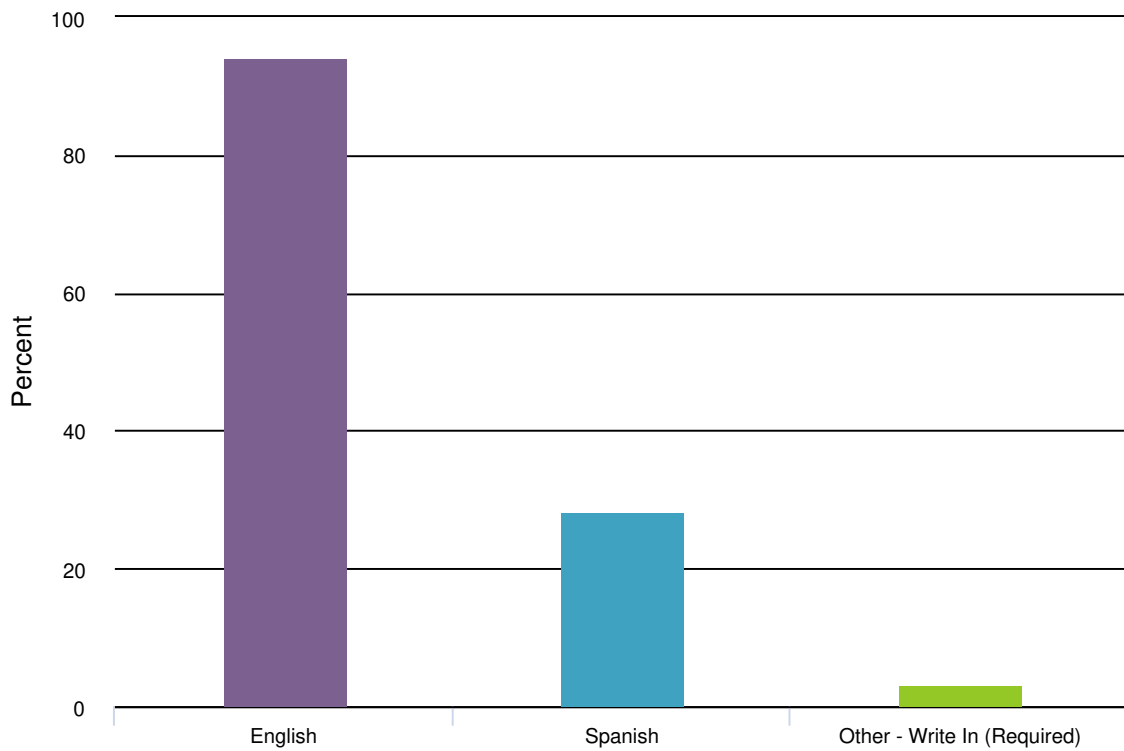
4. Family Income



Value	Percent	Responses
Under \$25,000 a year	14.3%	30
\$25,000 - 50,000	12.9%	27
\$51,000 - \$75,000	15.2%	32
\$76,000 - \$100,000	12.9%	27
\$101,000 - \$150,000	11.4%	24
More than \$150,000 a year	8.1%	17
Don't know	25.2%	53

Totals: 210

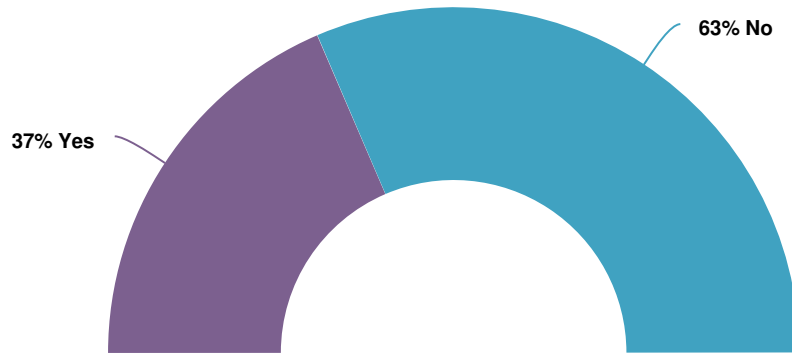
5. What language do you speak at home? (Check all that apply)





Value	Percent	Responses
English	94.0%	203
Spanish	28.2%	61
Other - Write In (Required)	3.2%	7

Other - Write In (Required)	Count
Vietnamese	2
Another language	1
Dari	1
English	1
English Spanish	1
Illocano	1
Totals	7

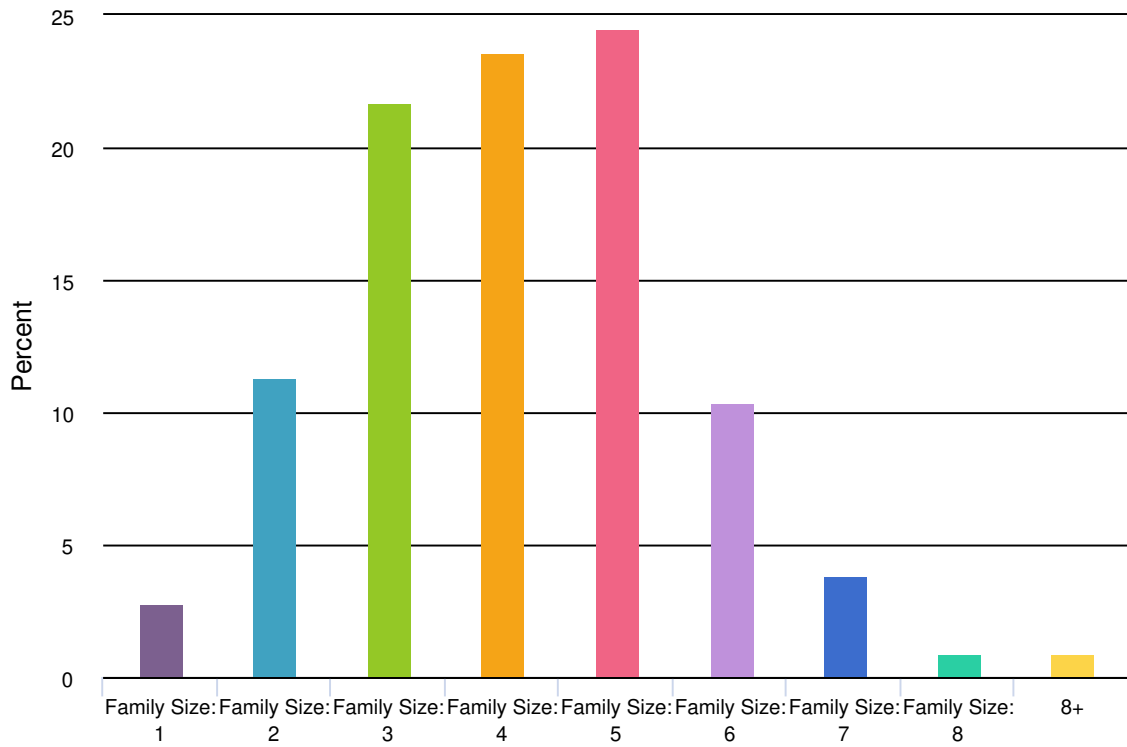
6. I would like information on how I can participate in the Youth ad hoc Committee.



Value		Percent	Responses
Yes		37.1%	78
No		62.9%	132

Totals: 210

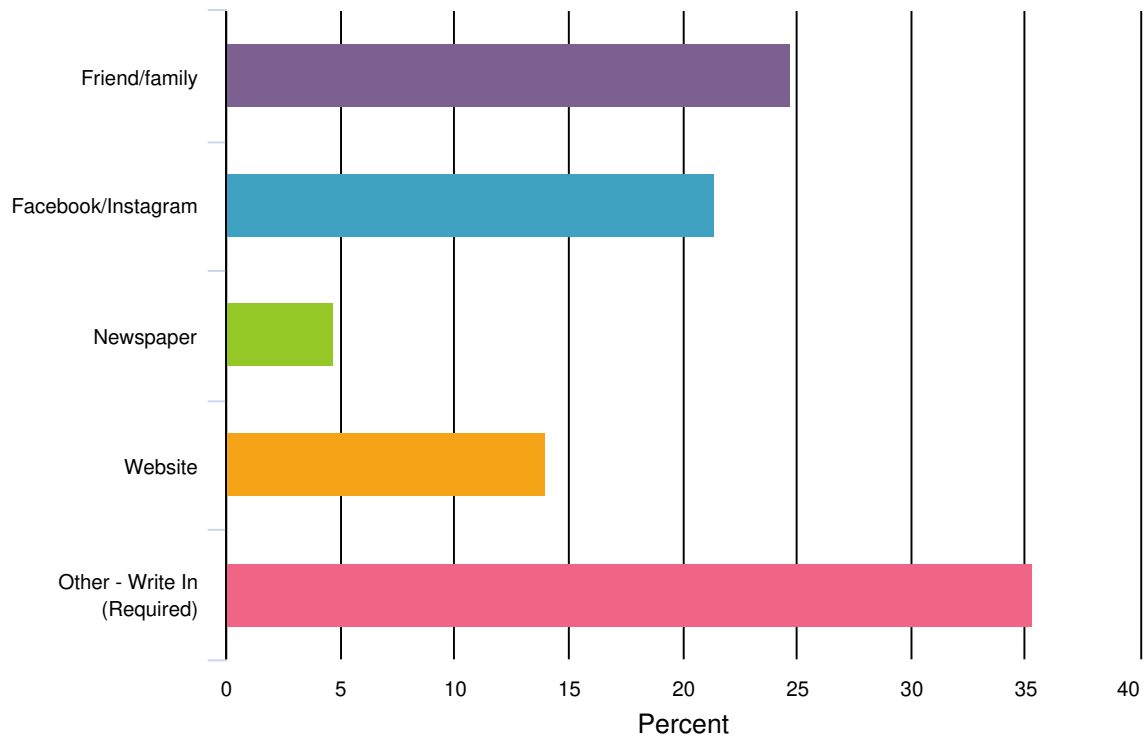
7. What is your family size?



Value	Percent	Responses
Family Size: 1	2.8%	6
Family Size: 2	11.3%	24
Family Size: 3	21.7%	46
Family Size: 4	23.6%	50
Family Size: 5	24.5%	52
Family Size: 6	10.4%	22
Family Size: 7	3.8%	8
Family Size: 8	0.9%	2
8+	0.9%	2

Totals: 212

8. How did you hear about this survey?



Value	Percent	Responses
Friend/family	24.7%	53
Facebook/Instagram	21.4%	46
Newspaper	4.7%	10
Website	14.0%	30
Other - Write In (Required)	35.3%	76

Totals: 215

Other - Write In (Required)	Count
Youth Expo	9
Text	5
Youth group	5
Text message	3
Totals	76

Other - Write In (Required)	Count
Youth expo	3
Expo	2
School	2
Teacher	2
Text message	2
school	2
A lady gave me a paper	1
Activity led by a committee member	1
At a public place	1
At youth expo	1
Benito link Twitter	1
Casa teacher	1
Church	1
Classroom	1
Community Fair	1
Cswd	1
Cswd member	1
ECC is helping me, they sent a email with the link.	1
EDD	1
Email	1
Employer	1
Event	1
Google Classroom	1
Totals	76

Other - Write In (Required)	Count
Hollister, CA Youth Expo	1
I heard about this survey on Google Classroom	1
I was given a flyer at the local farmers market	1
I was informed by Ms.Veronica	1
Memorial expo	1
Newsletter	1
Next Door	1
Nextdoor	1
Nextdoor	1
Nextdoor ap	1
Pastor	1
Received text	1
Received text message	1
School Twitter	1
School workability	1
Text	1
Text to me	1
Youth Expo Fair	1
Youth Group	1
Youth Group	1
Youth event	1
email	1
google classroom	1
Totals	76

Other - Write In (Required)

Count

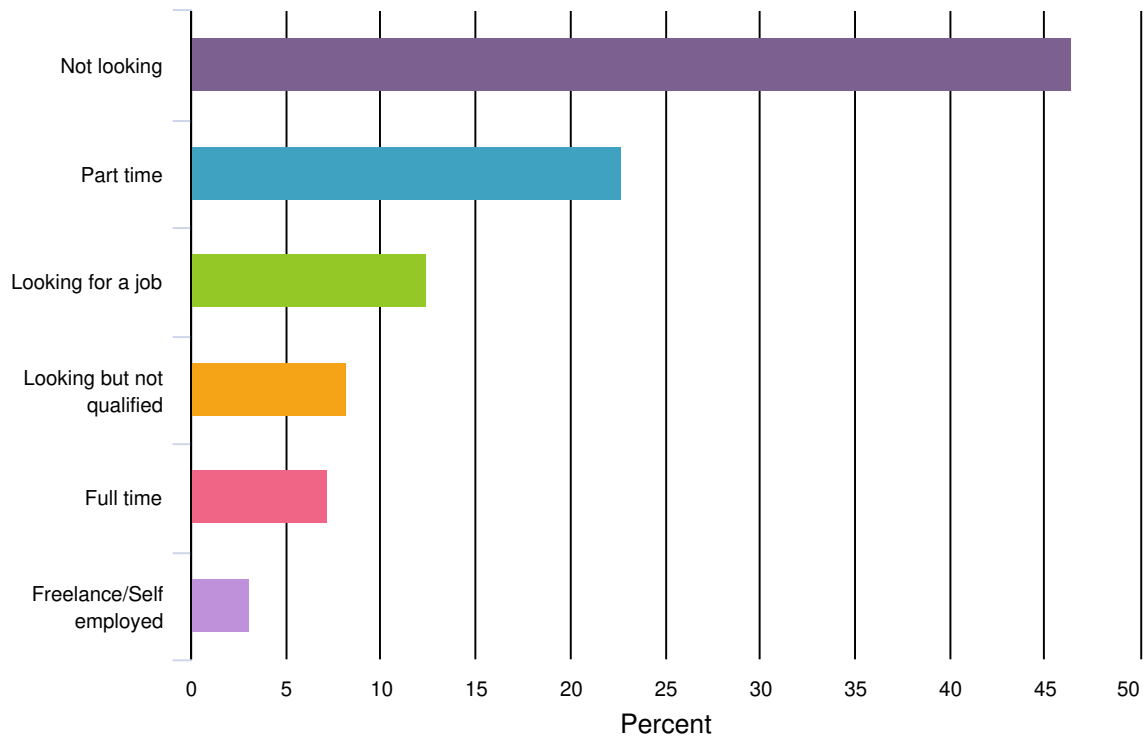
school email

1

Totals

76

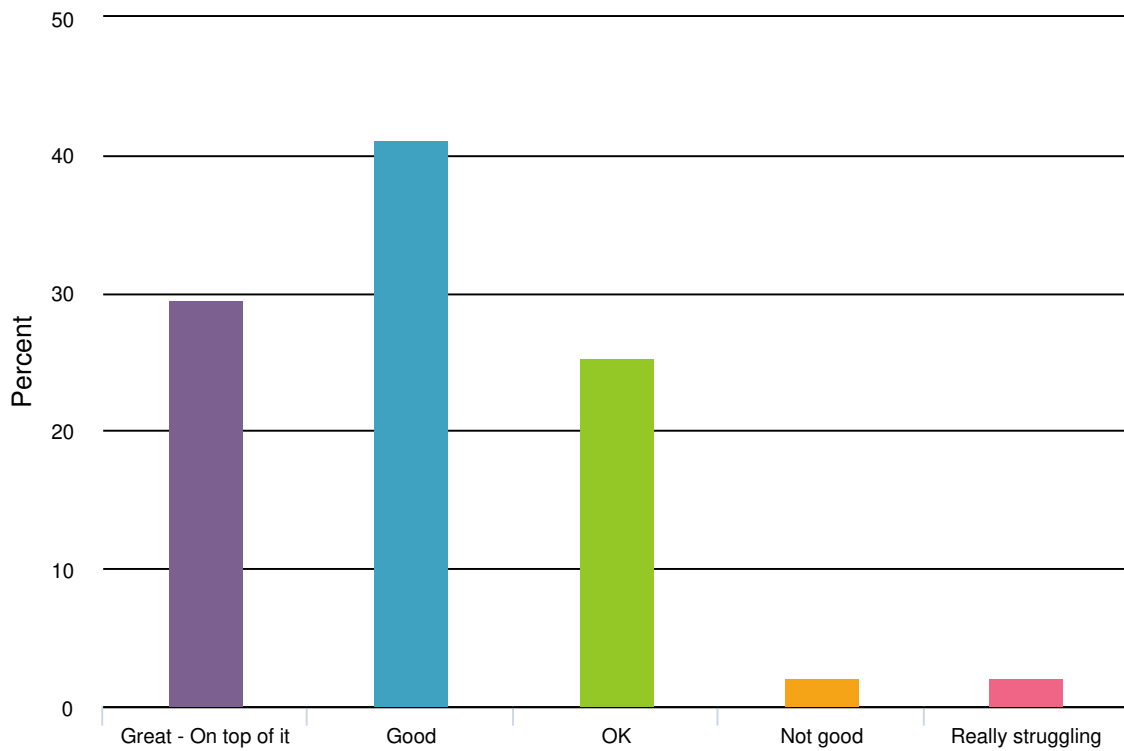
9. Are you employed?








Value	Percent	Responses
Not looking	46.4%	45
Part time	22.7%	22
Looking for a job	12.4%	12
Looking but not qualified	8.2%	8
Full time	7.2%	7
Freelance/Self employed	3.1%	3

Totals: 97

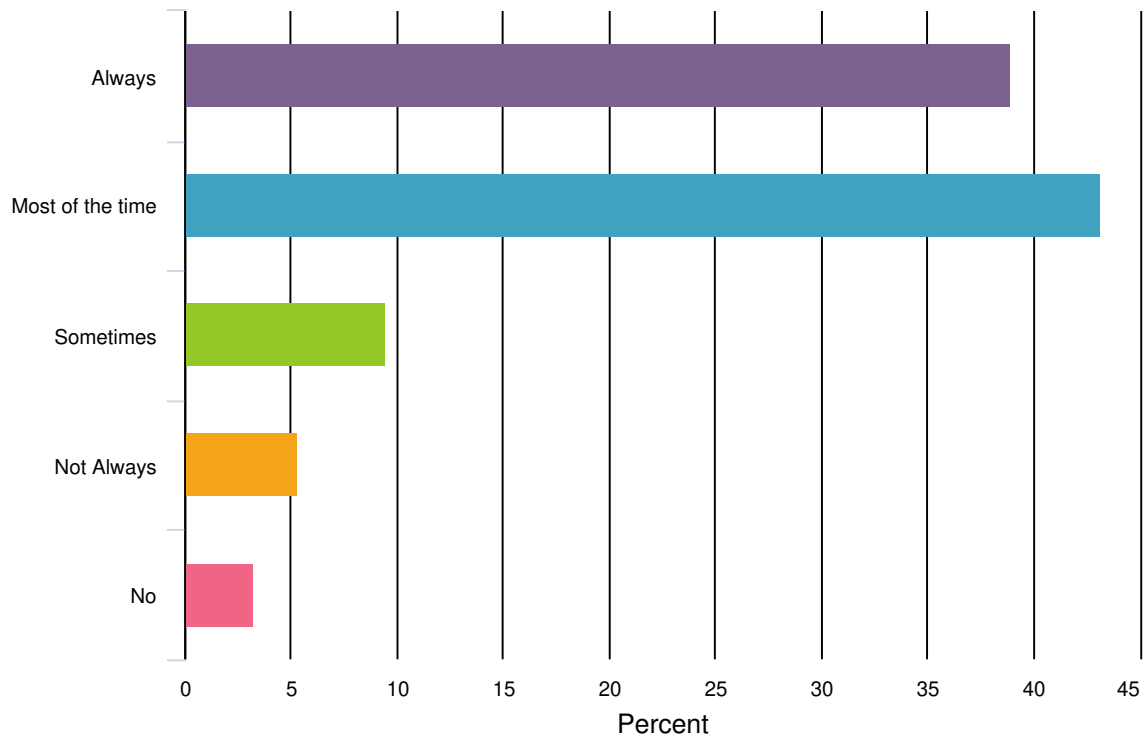
10. How are you doing in school?



Value		Percent	Responses
Great - On top of it		29.5%	28
Good		41.1%	39
OK		25.3%	24
Not good		2.1%	2
Really struggling		2.1%	2

Totals: 95

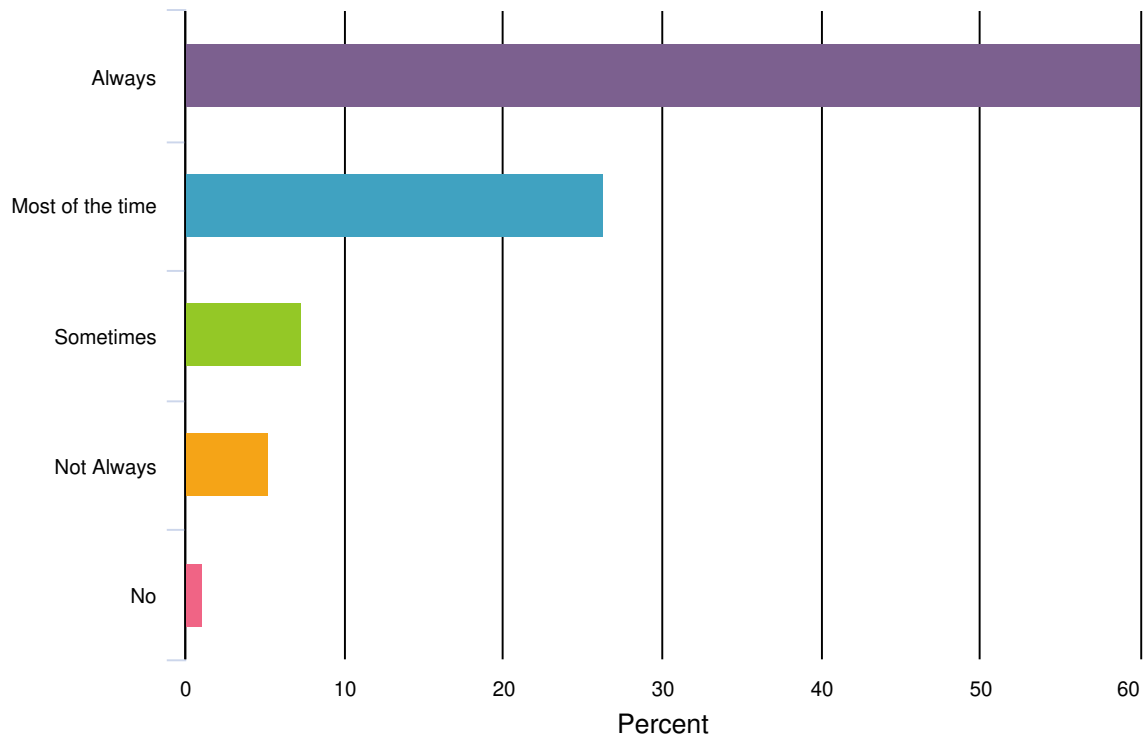
11. Do you have access to reliable internet?



Value	Percent	Responses
Always	38.9%	37
Most of the time	43.2%	41
Sometimes	9.5%	9
Not Always	5.3%	5
No	3.2%	3

Totals: 95

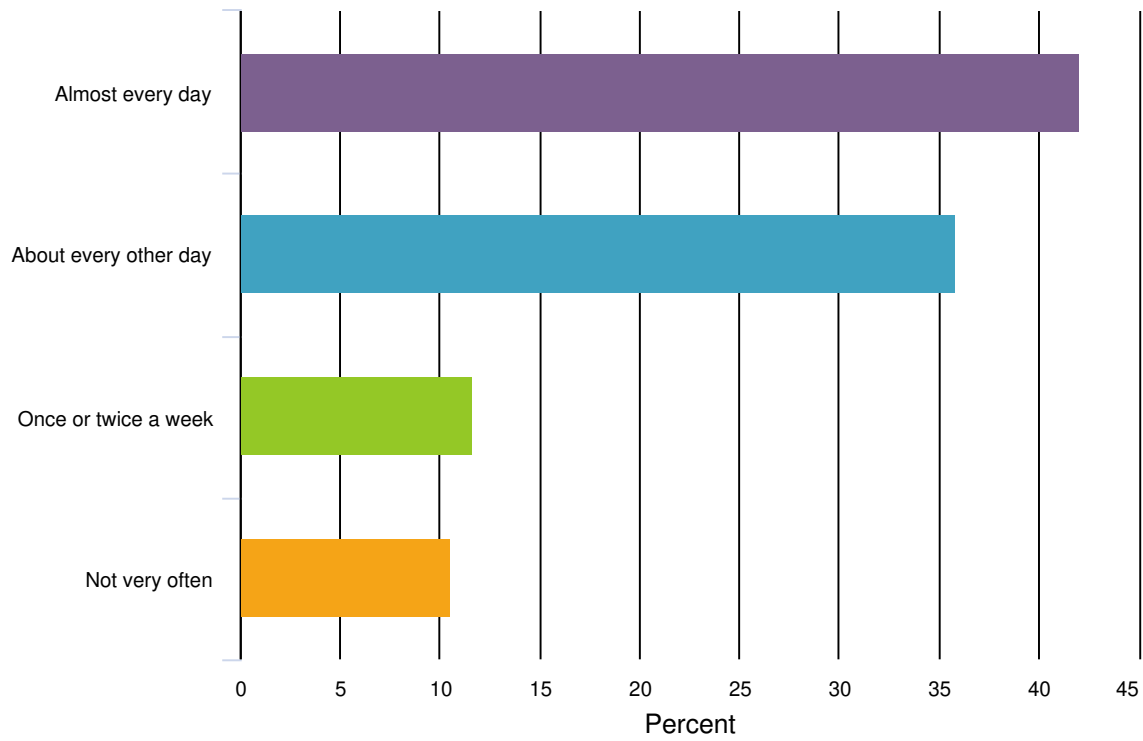
12. Do you have access to a computer to do your assignments?



Value	Percent	Responses
Always	60.0%	57
Most of the time	26.3%	25
Sometimes	7.4%	7
Not Always	5.3%	5
No	1.1%	1

Totals: 95

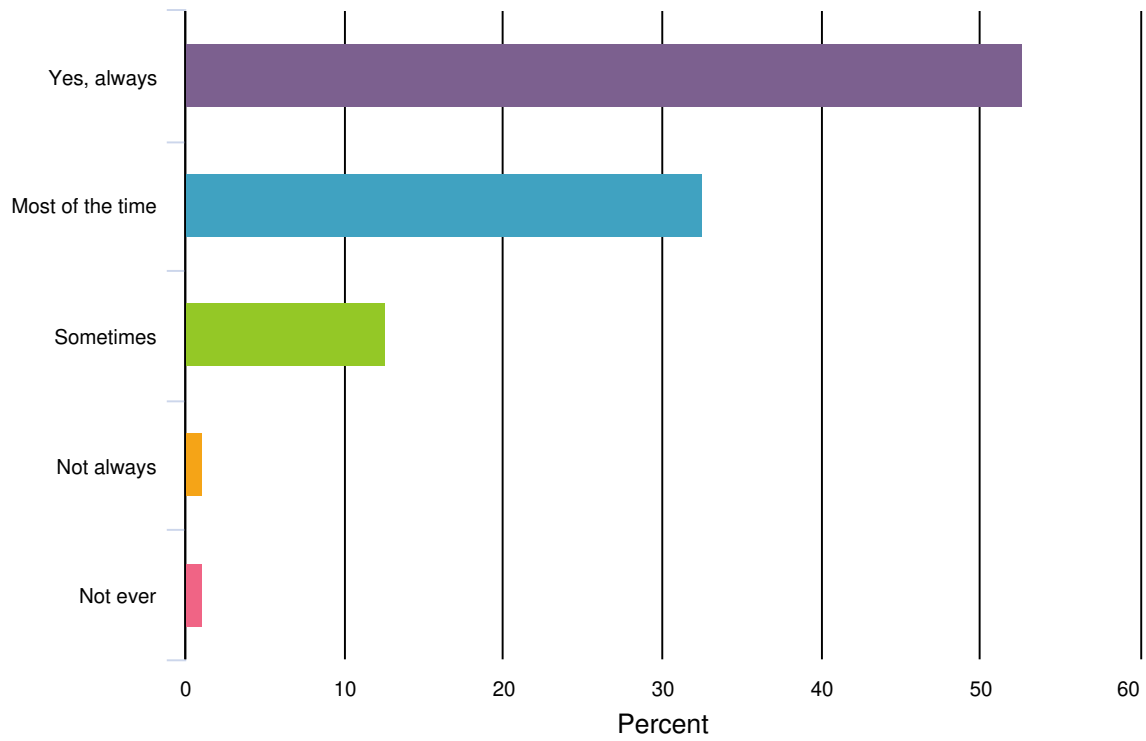
13. How often are you physically active?



Value	Percent	Responses
Almost every day	42.1%	40
About every other day	35.8%	34
Once or twice a week	11.6%	11
Not very often	10.5%	10

Totals: 95

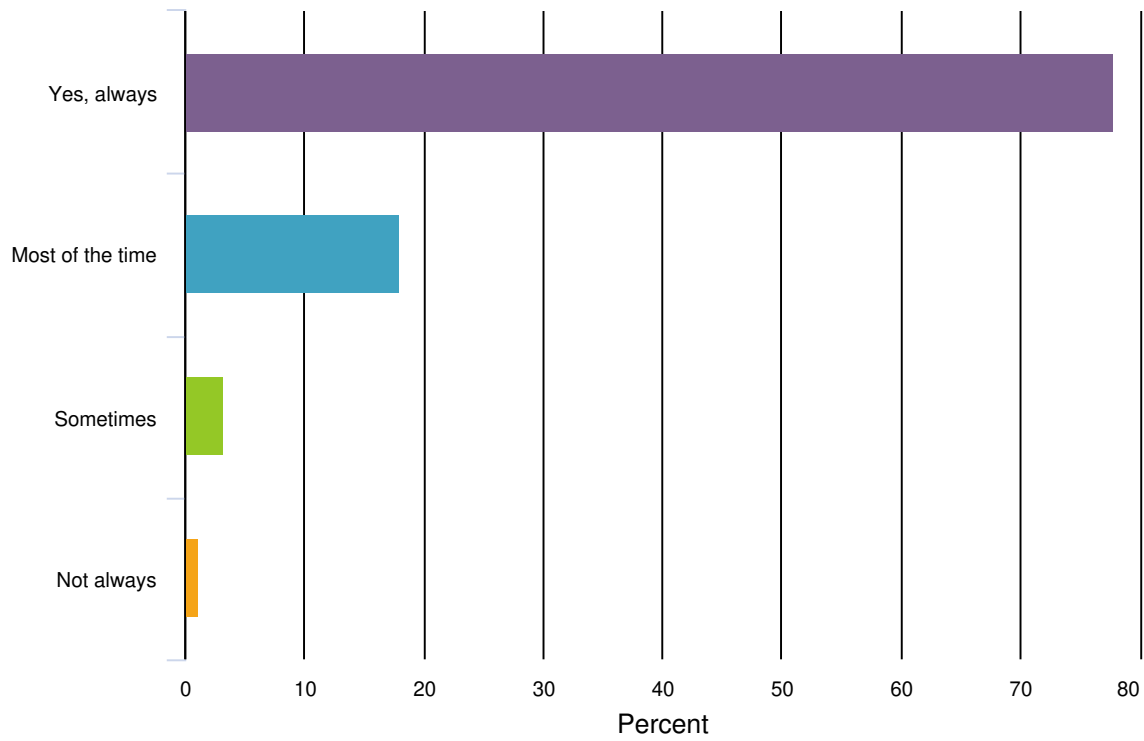
14. Do you have access to healthy food?



Value	Percent	Responses
Yes, always	52.6%	50
Most of the time	32.6%	31
Sometimes	12.6%	12
Not always	1.1%	1
Not ever	1.1%	1

Totals: 95

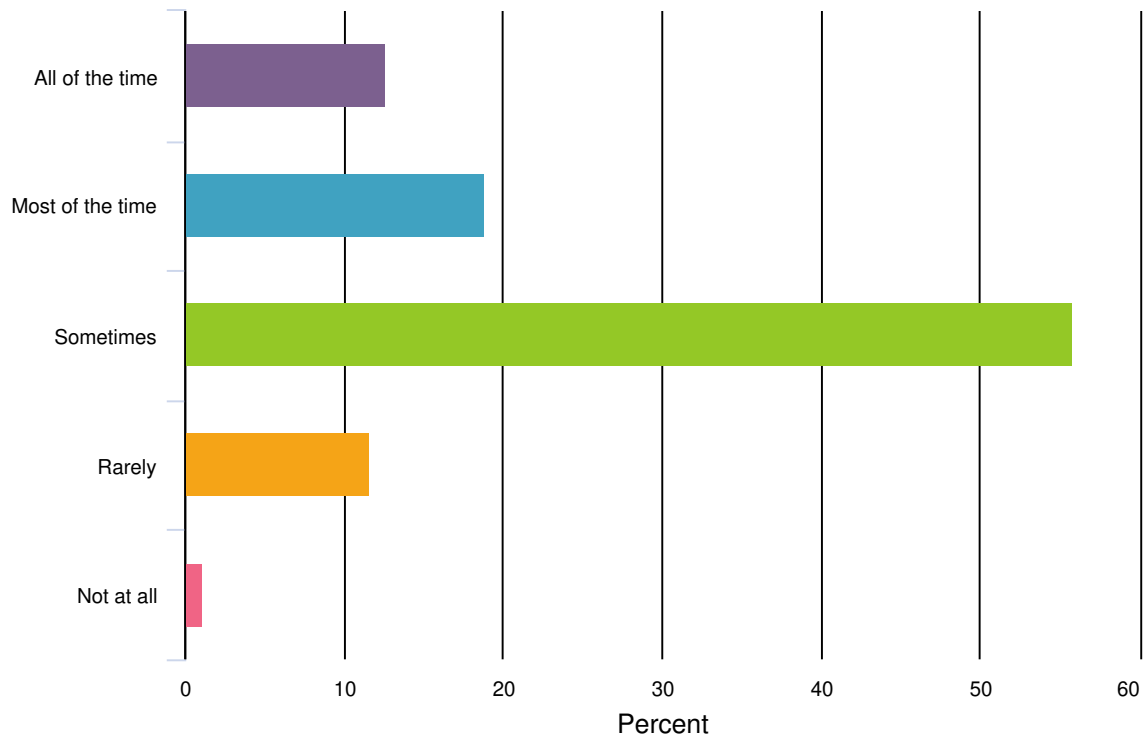
15. Do you have a place to prepare food?




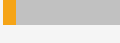



Value	Percent	Responses
Yes, always	77.9%	74
Most of the time	17.9%	17
Sometimes	3.2%	3
Not always	1.1%	1

Totals: 95

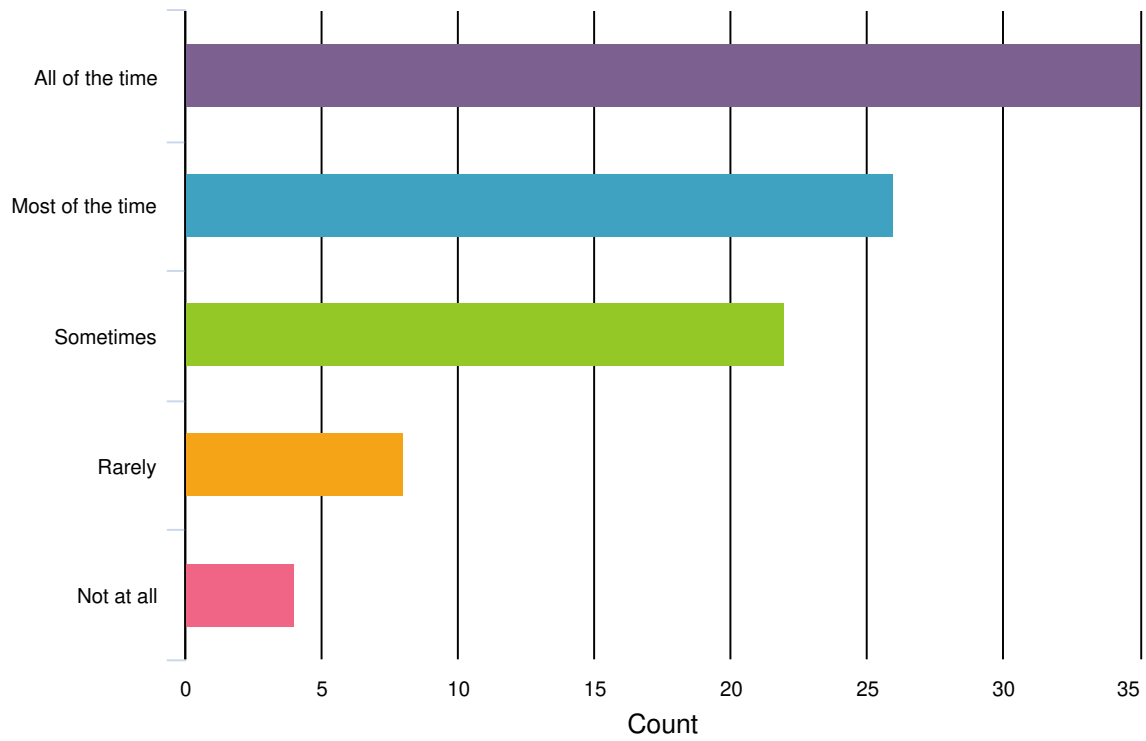
16. How often do you feel overwhelmed, frustrated or misunderstood?




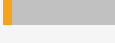



Value		Percent	Responses
All of the time		12.6%	12
Most of the time		18.9%	18
Sometimes		55.8%	53
Rarely		11.6%	11
Not at all		1.1%	1

Totals: 95

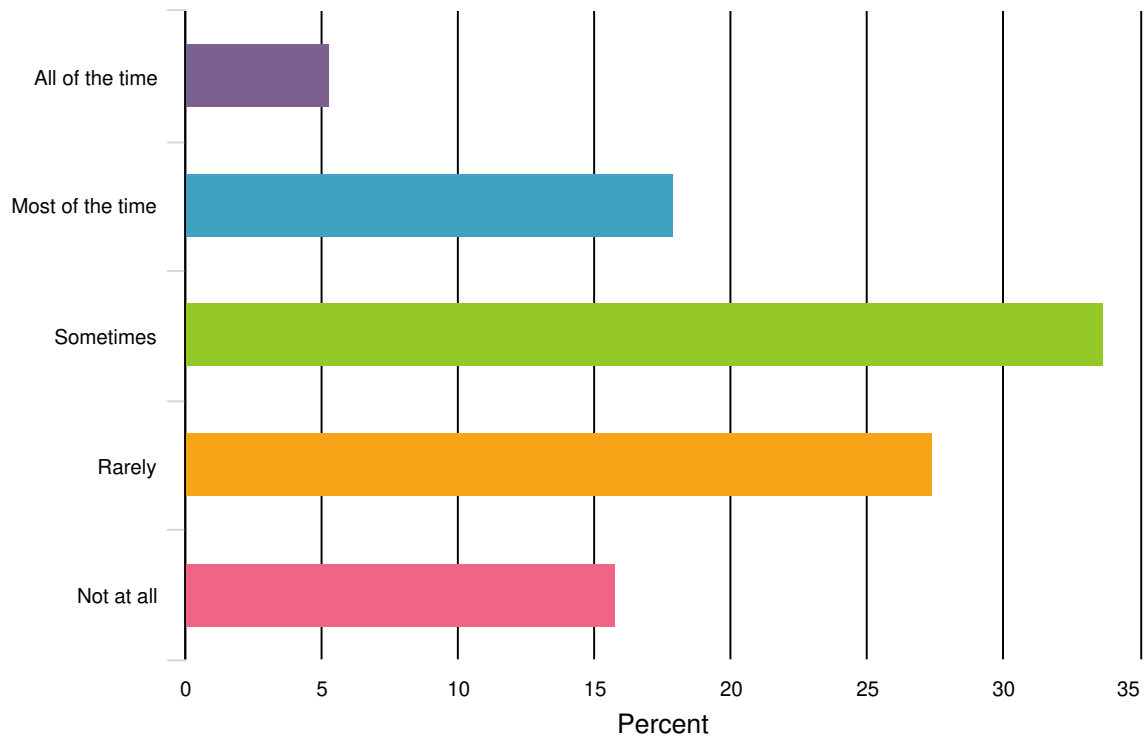
17. Do you have access to privacy?


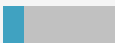


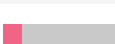


Value		Percent	Responses
All of the time		36.8%	35
Most of the time		27.4%	26
Sometimes		23.2%	22
Rarely		8.4%	8
Not at all		4.2%	4

Totals: 95

18. Do you feel disconnected from people?

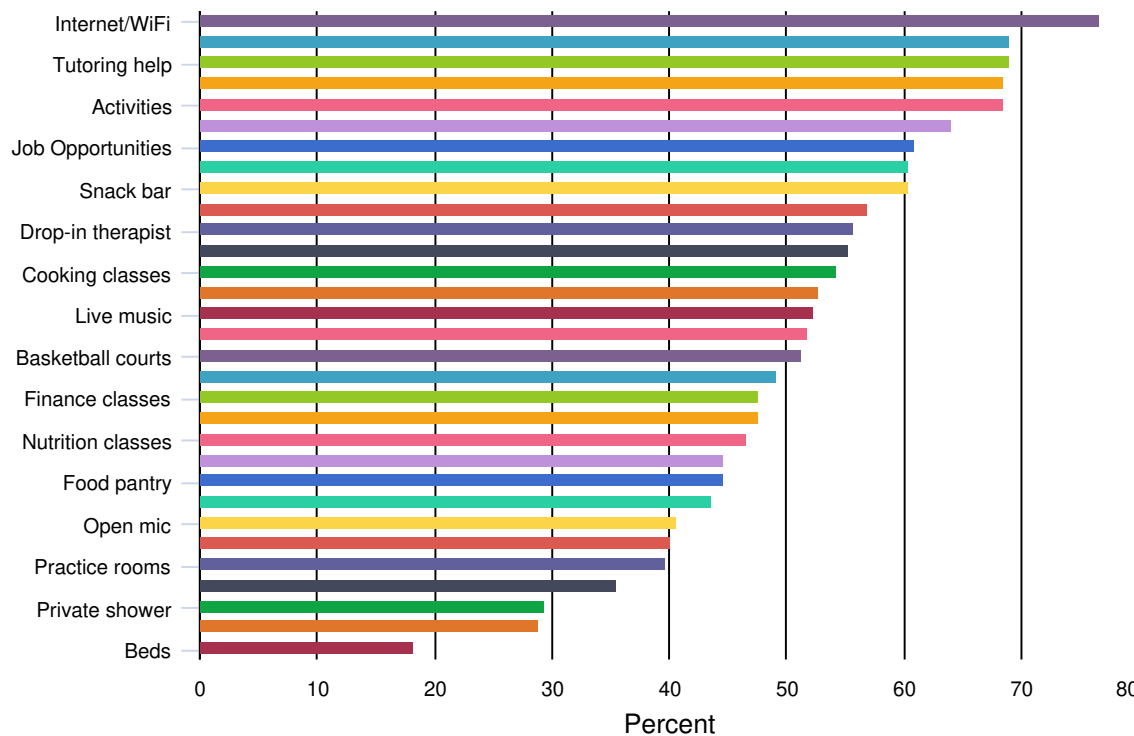


Value		Percent	Responses
All of the time		5.3%	5
Most of the time		17.9%	17
Sometimes		33.7%	32
Rarely		27.4%	26
Not at all		15.8%	15

Totals: 95

Statistics

19. What would you like to see in a Community Youth Center? Check all that apply

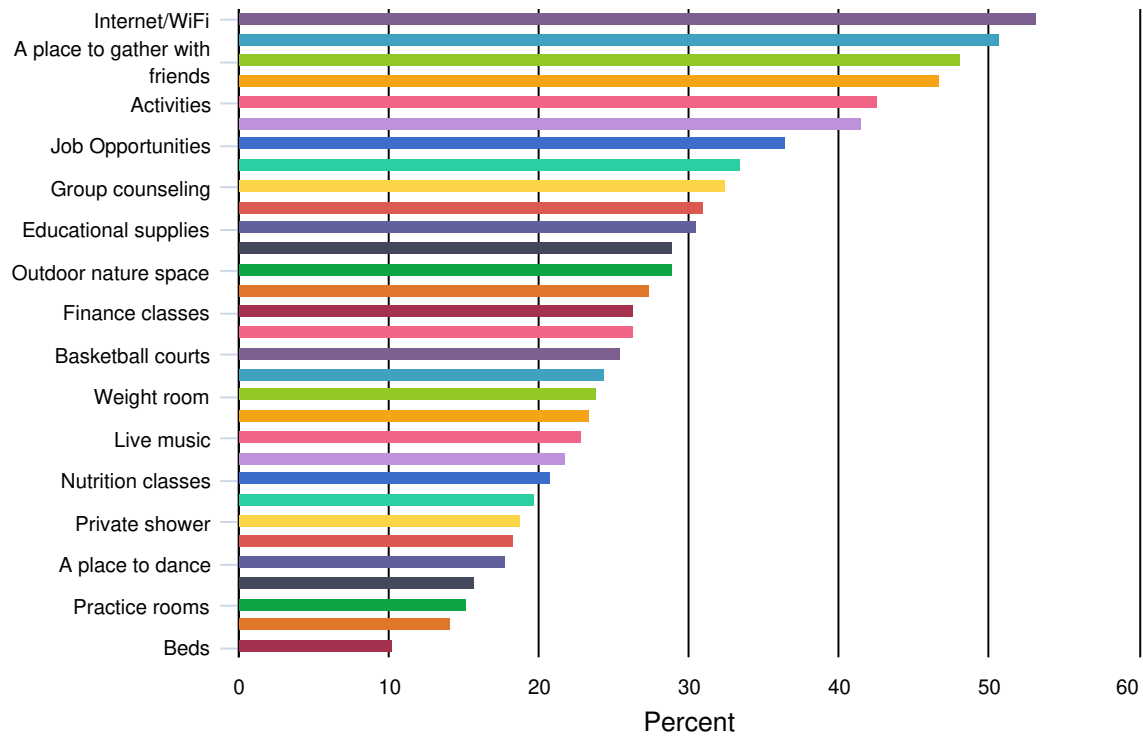


Value	Percent	Responses
Internet/WiFi	76.6%	151
Quiet place to study	69.0%	136
Tutoring help	69.0%	136
A place to gather with friends	68.5%	135
Activities	68.5%	135
Crafting room/creative space	64.0%	126
Job Opportunities	60.9%	120
Computer lab	60.4%	119
Snack bar	60.4%	119
Outdoor nature space	56.9%	112
Drop-in therapist	55.8%	110
Bathroom	55.3%	109
















Value		Percent	Responses
Cooking classes		54.3%	107
Educational supplies		52.8%	104
Live music		52.3%	103
Relax room		51.8%	102
Basketball courts		51.3%	101
Weight room		49.2%	97
Finance classes		47.7%	94
A place to dance		47.7%	94
Nutrition classes		46.7%	92
Group counseling		44.7%	88
Food pantry		44.7%	88
Fields		43.7%	86
Open mic		40.6%	80
Self-serve cafe		40.1%	79
Practice rooms		39.6%	78
Kitchen		35.5%	70
Private shower		29.4%	58
Laundry facilities		28.9%	57
Beds		18.3%	36

Statistics

20. What are your top needs or priorities?



Value	Percent	Responses
Internet/WiFi	53.3%	105
Quiet place to study	50.8%	100
A place to gather with friends	48.2%	95
Tutoring help	46.7%	92
Activities	42.6%	84
Drop-in therapist	41.6%	82
Job Opportunities	36.5%	72
Computer lab	33.5%	66
Group counseling	32.5%	64
Crafting room/creative space	31.0%	61
Educational supplies	30.5%	60
Relax room	28.9%	57

Value		Percent	Responses
Outdoor nature space		28.9%	57
Snack bar		27.4%	54
Finance classes		26.4%	52
Bathroom		26.4%	52
Basketball courts		25.4%	50
Cooking classes		24.4%	48
Weight room		23.9%	47
Food pantry		23.4%	46
Live music		22.8%	45
Fields		21.8%	43
Nutrition classes		20.8%	41
Open mic		19.8%	39
Private shower		18.8%	37
Kitchen		18.3%	36
A place to dance		17.8%	35
Self-serve cafe		15.7%	31
Practice rooms		15.2%	30
Laundry facilities		14.2%	28
Beds		10.2%	20

Statistics

ResponseID	Response
42	College Counseling and scholarship assistance. ESL classes
44	College planning
47	Youth mentors
52	Spectrum Education for Special needs
58	Movie Room
59	Needs to be near Rancho middle school
62	Movie room, unique outside cafe, therapy animals like domestic animals (cat cafe) up for adoption too but also help with therapy
64	we need fields to play sports without having to be part of a club or team,..just open space with cut grass. Vets field sucks and the Nazi soccer guys that run it suck. They act like they own it and its not fair
65	Bowling and skating in Kmart building
67	Drug Prevention and Substance abuse services
68	No
75	Bowling, swimming pool, arcade, roller blading rink, go kart track
77	Game room: chess, Dungeon and Dragons
79	Youth Center
81	Idk
86	spotify premium
88	No
91	Need a community center to gather with friends and learn something new together
92	Meditation/yoga
95	More fun for kids
99	No
100	Swimming

ResponseID	Response
101	Prenatal and lactation services
102	Pool
104	Sex education and free contraception
105	Public speaking
113	N/A
114	Mentors
115	None
116	Resource center
122	No
124	Specific life tools taught to those who are turning 18 maybe connection to job corps for professional and education needs.skills
126	Library resources for life
129	Sport teams
134	Library, Clothing Pantry, Discount store
136	a/c & heat
139	No
140	Transportation
141	Transportation
142	Transportation
144	A safe place to be alone or with friends
145	Mental health facilities
146	Nah mate
148	No
149	no

ResponseID Response

150 no

151 Volleyball

152 Alternative to gangs; positive interaction with police/sheriffs

155 More things for kids 4 and up

157 More love less judgment

158 No

163 n/a

164 A community greenhouse/gardens, made by the community and under car of our community

165 I have created a club in high school called Radiate Positivity. We have started to tutor English Learning Students and just launched a website for them. I know one of the options was tutoring help and I believe we should have a place for Eld students to also receive help on their homework.

170 Roller rink. Mini golf spot.

173 No that is all

174 Water park

175 A water park

180 N/A

181 Pool

182 No

183 Swim ☹️♀

185 No

189 No

192 No thank you

195 No

196 Nope

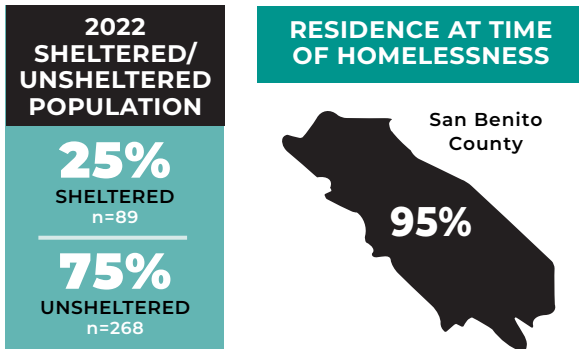
ResponseID	Response
200	No
201	No
205	No
206	No
207	Ice skating
210	https://www.smithsonianmag.com/innovation/memphis-created-nations-innovative-public-library-180978844/
213	N/A
215	No
216	No
217	Sewing or other tactile skills classes
218	None
223	Volleyball court, air hockey/ foz ball, group meeting spaces
224	Events for youth- game nights, family potlucks, holiday functions
225	No
226	A pet room with they bring pets for us to pet and play with

SAN BENITO COUNTY

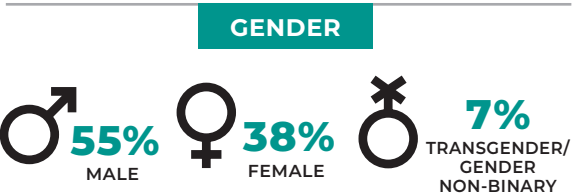
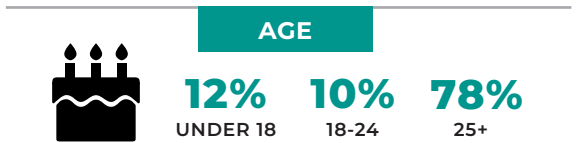
2022 HOMELESS POINT-IN-TIME COUNT & SURVEY

Every two years, during the last 10 days of January, communities across the country conduct comprehensive counts of the local homeless populations in order to measure the prevalence of homelessness in each local Continuum of Care.

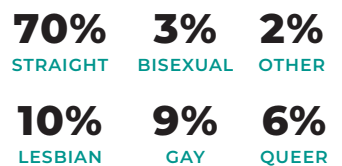
The 2022 San Benito County Point-in-Time Count was a community-wide effort conducted on January 27th, 2022. In the weeks following the street count, a survey was administered to 112 unsheltered and sheltered individuals experiencing homelessness in order to profile their experience and characteristics.



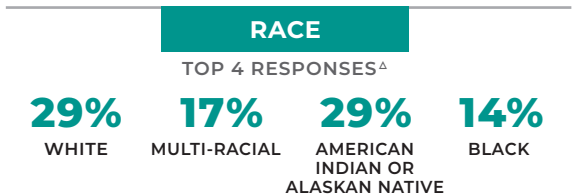
LENGTH OF TIME IN SAN BENITO COUNTY



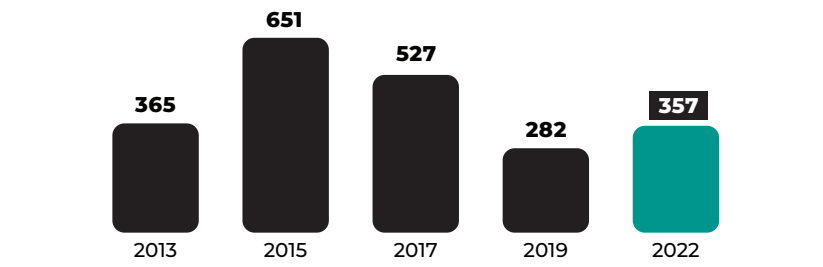
SEXUAL ORIENTATION



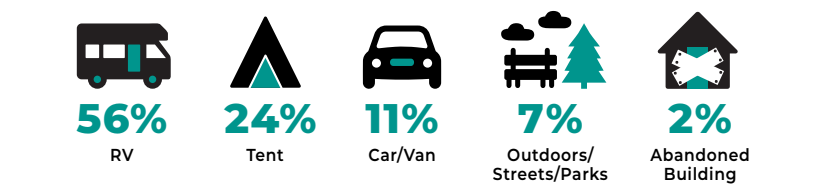
ETHNICITY



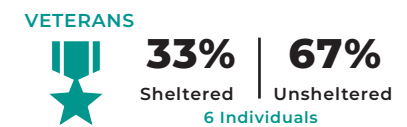
CENSUS POPULATION: LONGITUDINAL TREND



UNSHELTERED POPULATION BY LOCATION



SUBPOP* DATA:



EMPLOYMENT STATUS



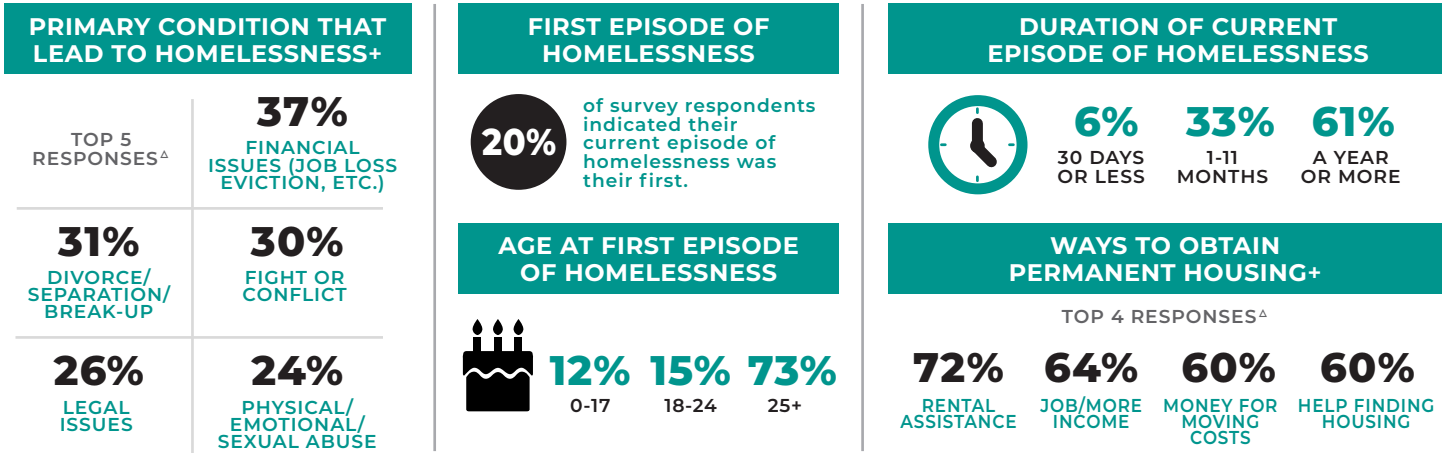
FOSTER CARE



COVID-19

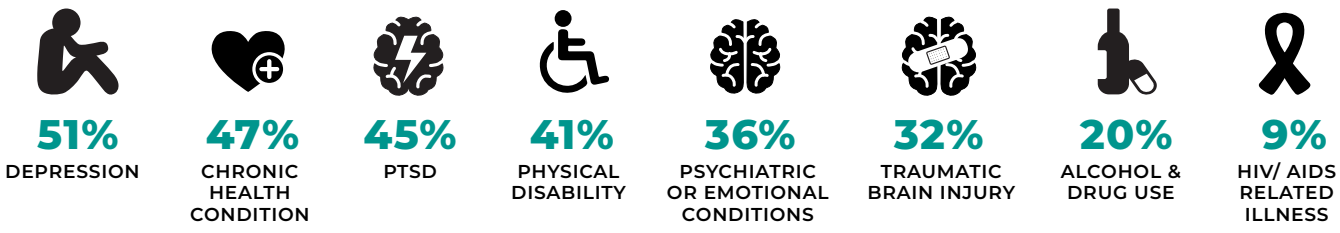


Appendix - D



SELF REPORTED HEALTH+

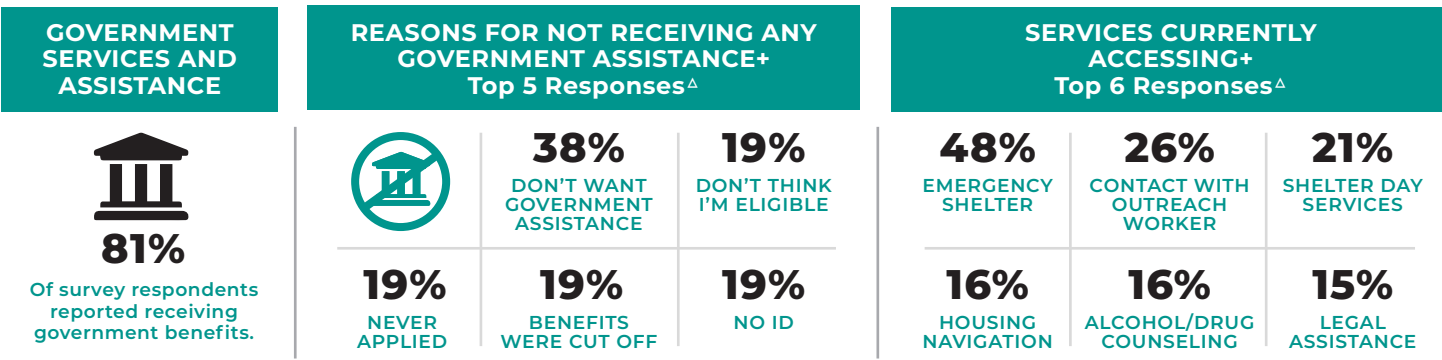
Current health conditions that may affect the housing stability or employment of those experiencing homelessness.



DISABLING CONDITIONS



A disabling condition is defined by HUD as a developmental disability, HIV/AIDS, or a long-term physical or mental impairment that impacts a person's ability to live independently but could be improved with stable housing.



*SUBPOPULATION DEFINITIONS

CHRONICALLY HOMELESS
An individual with one or more disabling conditions or a family with a head of household with a disabling condition who:

- » Has been continuously homeless for 1 year or more and/or;
- » Has experienced 4 or more episodes of homelessness within the past 3 years.

VETERANS
Persons who have served on active duty in the Armed Forces of the United States. This does not include inactive military reserves or the National Guard unless the person was called up to active duty.

FAMILIES
A household with at least one adult member (persons 18 or older) and at least one child member (persons under 18).

+ Multiple response question, results may not add up to 100%.
^Δ Only displaying top responses, all response data will be available in frequency data tables.
 Note: Some percentages have been rounded so total percentage will equal 100%.

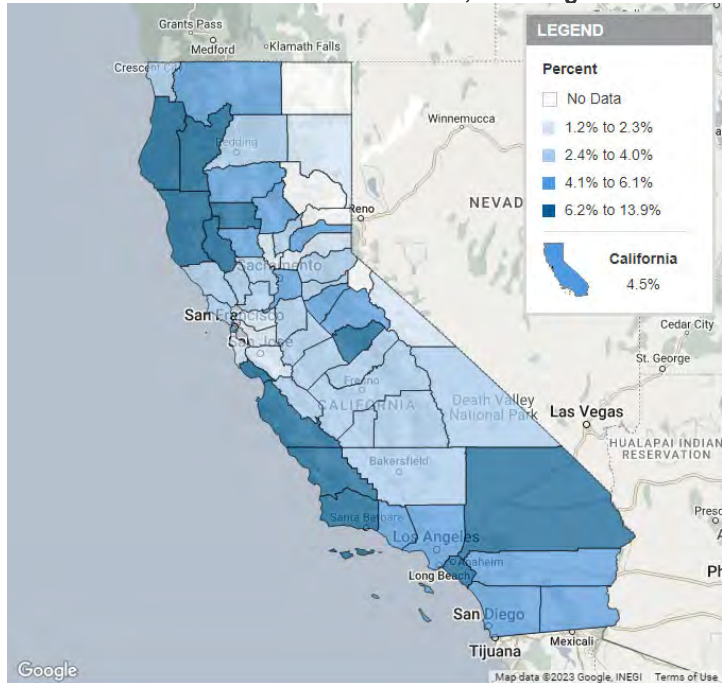
Source: Applied Survey Research, 2022, San Benito County Homeless Census & Survey, Watsonville, CA.

Appendix - D



Child and Youth Homelessness in California

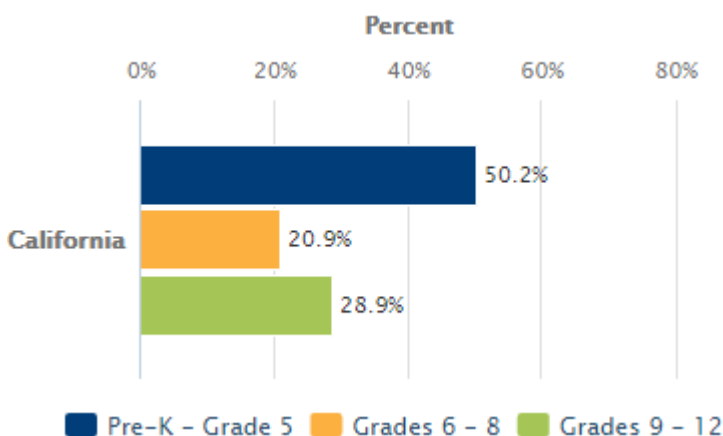
Homeless Public School Students: 2018; Showing Counties



Definition: Percentage of public school students recorded as being homeless at any point in the school year (e.g., 4.5% of California students were homeless at some point during the 2018 school year).

Data Source: California Dept. of Education, [Coordinated School Health and Safety Office](#) custom tabulation & [California Basic Educational Data System](#) (Oct. 2019).

Homeless Public School Students, by Grade Level: 2018



Definition: Percentage of pre-K-12 students recorded as being homeless at any point in the school year, by grade level (e.g., among California students who were homeless at some point during the 2018 school year, 50.2% were in Grades pre-K through 5).

Data Source: California Dept. of Education, [Coordinated School Health and Safety Office](#) custom tabulation (Oct. 2019).

What It Is

Kidsdata.org presents the number and percentage of public school students recorded as being homeless at any point during a school year, by grade level, and by nighttime residence. The estimated number of homeless public school students in each legislative district also is available. Data on homeless public school students are based on McKinney-Vento Act definitions, and include students whose nighttime residence is (i) shared housing with others due to loss of housing, economic hardship, or similar reason, (ii) a hotel or motel, (iii) a temporary shelter, or (iv) unsheltered.

Kidsdata.org also presents the number of unaccompanied children and young adults found to be homeless during the national point-in-time (PIT) count of homeless individuals.

Why This Topic Is Important

On a January night in 2020, 161,548 people living in California (41 per 10,000) were identified as homeless, over 30,000 more than were counted two years earlier. On this night, the state accounted for more than a quarter of all homeless people in the U.S., and more than a third of homeless unaccompanied youth under age 25. During the 2017-18 school year, more than 250,000 California school-aged children were recorded as homeless—not including young children who were not enrolled in public preschool, students who experienced homelessness during the summer only, or those who dropped out of school; this figure represents more than one in six of the record-high 1.5 million homeless public school students nationwide.

Homelessness at any point in a young person's life can cause severe trauma, hamper their development, disrupt their relationships, and put their health and safety at risk. Homeless children are more likely than others to experience hunger and malnutrition, physical and mental health issues, developmental delays, and academic problems. Many of these children and youth are exposed to deep poverty, family instability, drug use, or domestic violence before becoming homeless, and homelessness increases their vulnerability to additional trauma. For example, homeless youth are vulnerable to exploitation, physical and sexual victimization, substance abuse, and other harmful experiences.

Some adolescents and young adults are at heightened risk of homelessness, such as African American and Hispanic youth, those who identify as LGBTQ, child welfare- and

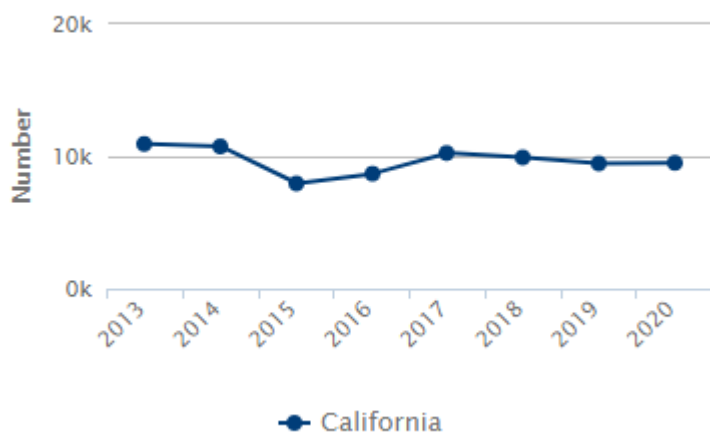
Unaccompanied Homeless Youth (Point-in-Time Count), by Age Group and Shelter Status: 2020

California Age Group	Number		
	Sheltered	Unsheltered	Total
Ages 0-17	207	595	802
Ages 18-24	2,455	8,915	11,370
Total for Ages 0-24	2,662	9,510	12,172

Definition: Number of unaccompanied children and young adults ages 0-24 found to be homeless during the national point-in-time (PIT) count of homeless individuals, by age group and shelter status (e.g., 595 California children ages 0-17 were found to be homeless and unsheltered during the 2020 PIT count).

Data Source: U.S. Dept. of Housing and Urban Development, [Point-In-Time Estimates of Homelessness in the U.S.](#) (Apr. 2021).

Unsheltered Unaccompanied Homeless Youth Ages 0-24 (Point-In-Time Count)



Definition: Number of unaccompanied children and young adults ages 0-24 found to be homeless during the national point-in-time (PIT) count of homeless individuals, by age group and shelter status (e.g., 595 California children ages 0-17 were found to be homeless and unsheltered during the 2020 PIT count).

Data Source: U.S. Dept. of Housing and Urban Development, [Point-In-Time Estimates of Homelessness in the U.S.](#) (Apr. 2021).

juvenile justice-involved populations, youth without a high school diploma or GED, and those who are pregnant or parenting.

How Children Are Faring

In California, 277,736 public school students—4.5% of all enrollees—were recorded as being homeless at some point during the 2017-18 school year. This number is up from 2010-11, when 220,708 public school students (3.6%) were reported to be homeless.

Half of all homeless public school students in California were enrolled in Pre-Kindergarten through Grade 5 in 2017-18, while 21% were in Grades 6-8 and 29% in Grades 9-12. Sharing housing with friends or relatives ('doubling up') was the most common type of nighttime residence among homeless students statewide (84%).

During the 2020 homeless point-in-time (PIT) count, 12,172 children and young adults ages 0-24 were found to be homeless and unaccompanied in California, down from 14,161 in 2013. Most of these homeless young people (9,510) were unsheltered, or residing in a place not ordinarily used as regular sleeping accommodation. The vast majority of unsheltered children and young adults were transitional age youth ages 18-24 (8,915), but a substantial number of unsheltered unaccompanied minors were identified as well (595).

View references for this text and additional research on this topic:

<https://www.kidsdata.org/topic/40/homelessnes/summary>



More Data: www.kidsdata.org

Sign Up for Data Updates: www.kidsdata.org/signup

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Homeless Public School Students: 2018

Locations	Percent
California	4.5%
San Benito County	2.6%

Definition: Percentage of public school students recorded as being homeless at any point in the school year (e.g., 4.5% of California students were homeless at some point during the 2018 school year).

Data Source: California Dept. of Education, Coordinated School Health and Safety Office custom tabulation & California Basic Educational Data System (Oct. 2019).



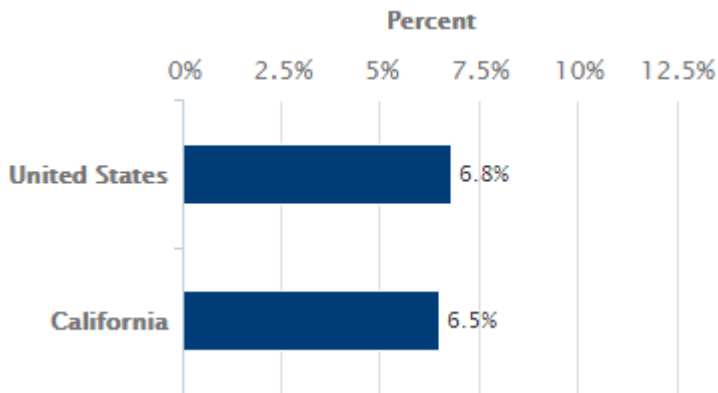
More Data: www.kidsdata.org

Sign Up for Data Updates: www.kidsdata.org/signup

This PDF Was Generated On: 4/25/2023

Disconnected Youth in California

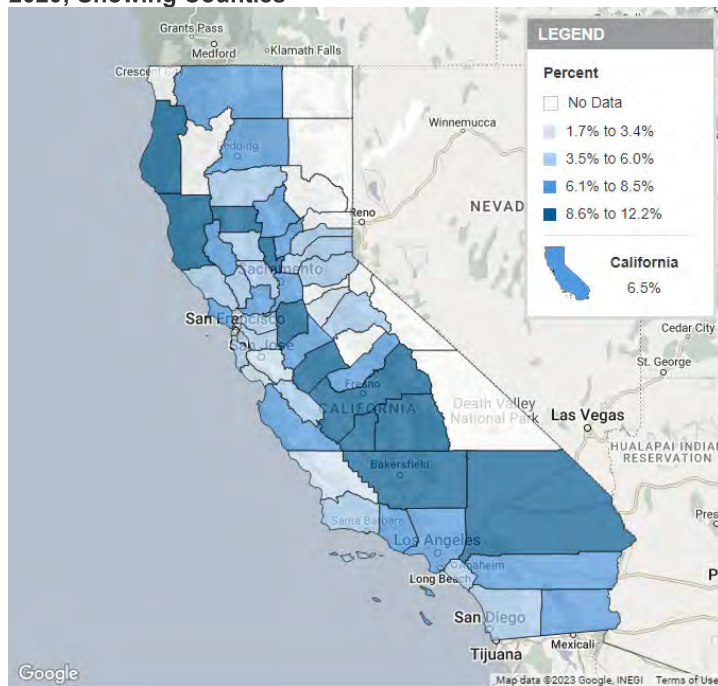
Percentage of Teens Ages 16-19 Not in School and Not Working: 2016-2020



Definition: Estimated percentage of teens ages 16-19 who are neither employed nor enrolled in school (e.g., in 2016-2020, 6.5% of California teens ages 16-19 were not in school and not working).

Data Source: U.S. Census Bureau, [American Community Survey](#) (Aug. 2022).

Percentage of Teens Ages 16-19 Not in School and Not Working: 2016-2020; Showing Counties



Definition: Estimated percentage of teens ages 16-19 who are neither employed nor enrolled in school (e.g., in 2016-2020, 6.5% of California teens ages 16-19 were not in school and not working).

Data Source: U.S. Census Bureau, [American Community Survey](#) (Aug. 2022).

Percentage of Teens Ages 16-19 Not in School and Not Working

What It Is

Kidsdata.org reports the estimated percentage of youth ages 16-19 who are neither employed (full or part time) nor enrolled in school (full or part time). Data are available for:

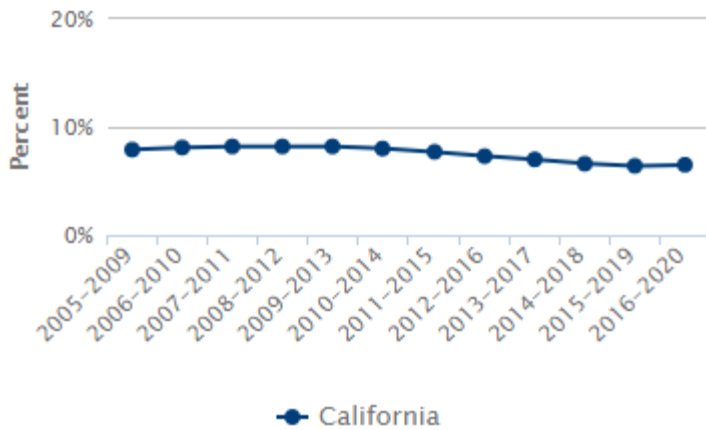
- Counties and county groups, as single-year estimates
- Cities, school districts, and counties with at least 10,000 residents, as 5-year estimates
- Legislative districts, as 5-year estimates

Why This Topic Is Important

Millions of youth and young adults in America are neither in school nor working. These young people—often referred to as 'disconnected youth' or 'opportunity youth'—are more likely to face long-term challenges in adulthood, including poor physical and mental health, lower incomes, and unemployment. Because engagement in school or the workforce is critical for the transition from adolescence to adulthood, detachment from those settings—especially long-term detachment—can impede development of the knowledge and skills needed to thrive as self-sufficient adults.

The effects also extend beyond the individual. A nation with a skilled workforce is better prepared to compete in today's global economy, making youth disconnection in the U.S. a serious social and economic concern. Considering both direct costs (such as public assistance and incarceration) and indirect costs (such as lost earnings and tax revenue), the burden of disconnected youth on taxpayers has been estimated as high as \$93 billion annually. Research also shows that investments in reconnecting these young people yield substantial economic gains; for example, it is estimated that every dollar spent on connecting youth to jobs or education yields a five-dollar return.

Factors that place older teens at increased risk for becoming disengaged from school and work include living in poverty, experiencing unstable housing or homelessness, having a disability, being involved in the foster care or criminal justice systems, and becoming a parent, among others. Statewide and nationally, African American/black, American Indian/Alaska Native, and Hispanic/Latino youth are more likely than their white and Asian/Pacific Islander peers to be disconnected from work and school, as are youth from rural areas when compared with those in urban and suburban areas.



Definition: Estimated percentage of teens ages 16-19 who are neither employed nor enrolled in school (e.g., in 2016-2020, 6.5% of California teens ages 16-19 were not in school and not working).

Data Source: U.S. Census Bureau, *American Community Survey* (Aug. 2022).

How Children Are Faring

In 2019, the estimated share of disconnected youth—teens ages 16-19 who are neither employed at least part time nor enrolled in school at least part time—was 6.1% in California and 6.5% in the U.S. overall.

Five-year rates of youth disconnection in California have followed national trends closely for more than a decade, declining steadily beginning in 2010-2014, then reversing in 2016-2020.

At the local level, the percentage of youth disconnected from work and school varies widely, with 2016-2020 estimates for regions with data ranging from 1.7% to 12.2% across counties and from 0.1% to 17.3% across school districts.

View references for this text and additional research on this topic:

<https://www.kidsdata.org/topic/87/disconnected-youth/summary>

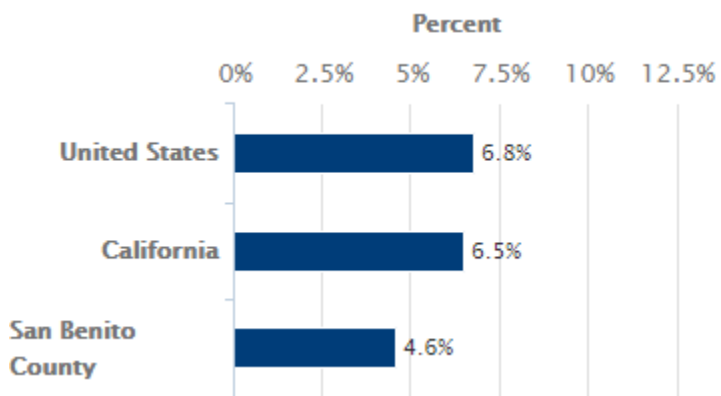


More Data: www.kidsdata.org

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Teens Ages 16-19 Not in School and Not Working (Regions of 10,000 Residents or More): 2016-2020



Definition: Estimated percentage of teens ages 16-19 who are neither employed nor enrolled in school (e.g., in 2016-2020, 6.5% of California teens ages 16-19 were not in school and not working).

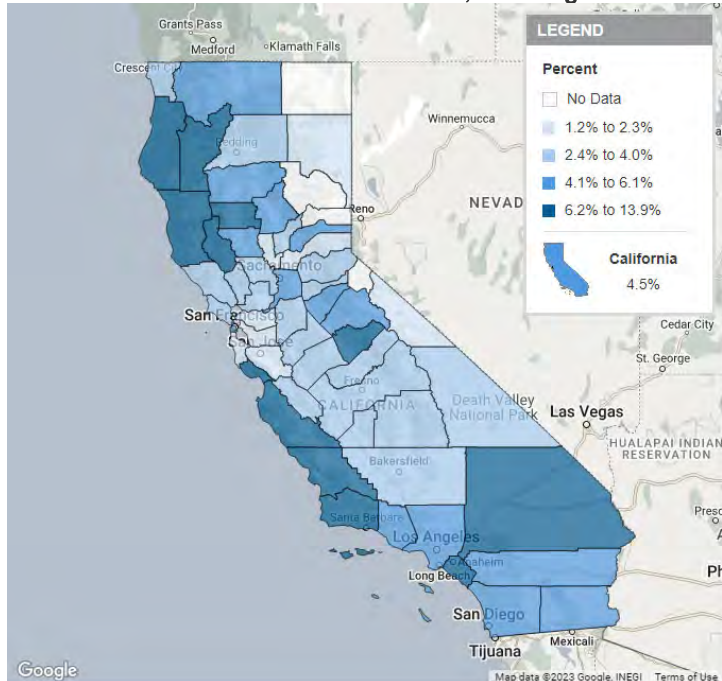
Data Source: U.S. Census Bureau, American Community Survey (Aug. 2022).



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Child and Youth Homelessness in California

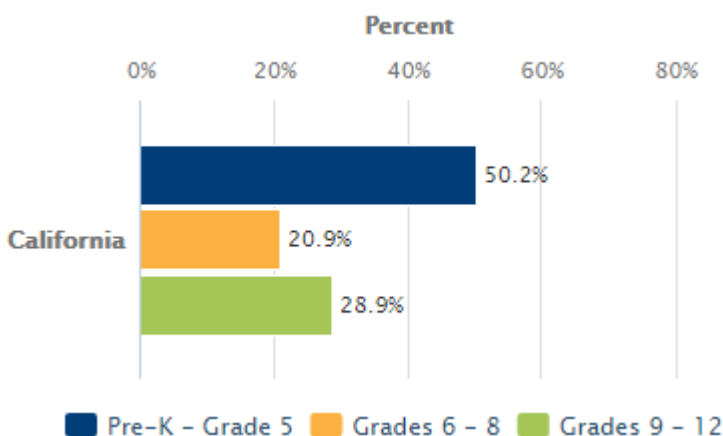
Homeless Public School Students: 2018; Showing Counties



Definition: Percentage of public school students recorded as being homeless at any point in the school year (e.g., 4.5% of California students were homeless at some point during the 2018 school year).

Data Source: California Dept. of Education, [Coordinated School Health and Safety Office](#) custom tabulation & [California Basic Educational Data System](#) (Oct. 2019).

Homeless Public School Students, by Grade Level: 2018



Definition: Percentage of pre-K-12 students recorded as being homeless at any point in the school year, by grade level (e.g., among California students who were homeless at some point during the 2018 school year, 50.2% were in Grades pre-K through 5).

Data Source: California Dept. of Education, [Coordinated School Health and Safety Office](#) custom tabulation (Oct. 2019).

What It Is

Kidsdata.org presents the number and percentage of public school students recorded as being homeless at any point during a school year, by grade level, and by nighttime residence. The estimated number of homeless public school students in each legislative district also is available. Data on homeless public school students are based on McKinney-Vento Act definitions, and include students whose nighttime residence is (i) shared housing with others due to loss of housing, economic hardship, or similar reason, (ii) a hotel or motel, (iii) a temporary shelter, or (iv) unsheltered.

Kidsdata.org also presents the number of unaccompanied children and young adults found to be homeless during the national point-in-time (PIT) count of homeless individuals.

Why This Topic Is Important

On a January night in 2020, 161,548 people living in California (41 per 10,000) were identified as homeless, over 30,000 more than were counted two years earlier. On this night, the state accounted for more than a quarter of all homeless people in the U.S., and more than a third of homeless unaccompanied youth under age 25. During the 2017-18 school year, more than 250,000 California school-aged children were recorded as homeless—not including young children who were not enrolled in public preschool, students who experienced homelessness during the summer only, or those who dropped out of school; this figure represents more than one in six of the record-high 1.5 million homeless public school students nationwide.

Homelessness at any point in a young person's life can cause severe trauma, hamper their development, disrupt their relationships, and put their health and safety at risk. Homeless children are more likely than others to experience hunger and malnutrition, physical and mental health issues, developmental delays, and academic problems. Many of these children and youth are exposed to deep poverty, family instability, drug use, or domestic violence before becoming homeless, and homelessness increases their vulnerability to additional trauma. For example, homeless youth are vulnerable to exploitation, physical and sexual victimization, substance abuse, and other harmful experiences.

Some adolescents and young adults are at heightened risk of homelessness, such as African American and Hispanic youth, those who identify as LGBTQ, child welfare- and

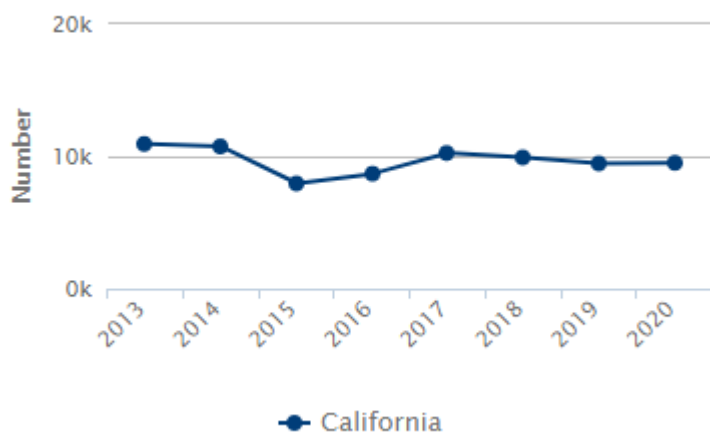
Unaccompanied Homeless Youth (Point-in-Time Count), by Age Group and Shelter Status: 2020

California Age Group	Number		
	Sheltered	Unsheltered	Total
Ages 0-17	207	595	802
Ages 18-24	2,455	8,915	11,370
Total for Ages 0-24	2,662	9,510	12,172

Definition: Number of unaccompanied children and young adults ages 0-24 found to be homeless during the national point-in-time (PIT) count of homeless individuals, by age group and shelter status (e.g., 595 California children ages 0-17 were found to be homeless and unsheltered during the 2020 PIT count).

Data Source: U.S. Dept. of Housing and Urban Development, [Point-In-Time Estimates of Homelessness in the U.S.](#) (Apr. 2021).

Unsheltered Unaccompanied Homeless Youth Ages 0-24 (Point-In-Time Count)



Definition: Number of unaccompanied children and young adults ages 0-24 found to be homeless during the national point-in-time (PIT) count of homeless individuals, by age group and shelter status (e.g., 595 California children ages 0-17 were found to be homeless and unsheltered during the 2020 PIT count).

Data Source: U.S. Dept. of Housing and Urban Development, [Point-In-Time Estimates of Homelessness in the U.S.](#) (Apr. 2021).

juvenile justice-involved populations, youth without a high school diploma or GED, and those who are pregnant or parenting.

How Children Are Faring

In California, 277,736 public school students—4.5% of all enrollees—were recorded as being homeless at some point during the 2017-18 school year. This number is up from 2010-11, when 220,708 public school students (3.6%) were reported to be homeless.

Half of all homeless public school students in California were enrolled in Pre-Kindergarten through Grade 5 in 2017-18, while 21% were in Grades 6-8 and 29% in Grades 9-12. Sharing housing with friends or relatives ('doubling up') was the most common type of nighttime residence among homeless students statewide (84%).

During the 2020 homeless point-in-time (PIT) count, 12,172 children and young adults ages 0-24 were found to be homeless and unaccompanied in California, down from 14,161 in 2013. Most of these homeless young people (9,510) were unsheltered, or residing in a place not ordinarily used as regular sleeping accommodation. The vast majority of unsheltered children and young adults were transitional age youth ages 18-24 (8,915), but a substantial number of unsheltered unaccompanied minors were identified as well (595).

View references for this text and additional research on this topic:

<https://www.kidsdata.org/topic/40/homelessnes/summary>



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Unaccompanied Homeless Youth (Point-in-Time Count), by Age Group and Shelter Status: 2020 (Age Group: All; Shelter Status: All)

California	Number		
Age Group	Sheltered	Unsheltered	Total
Ages 0-17	207	595	802
Ages 18-24	2,455	8,915	11,370
Total for Ages 0-24	2,662	9,510	12,172

Monterey and San Benito Counties	Number		
Age Group	Sheltered	Unsheltered	Total
Ages 0-17	0	10	10
Ages 18-24	29	277	306
Total for Ages 0-24	29	287	316

Definition: Number of unaccompanied children and young adults ages 0-24 found to be homeless during the national point-in-time (PIT) count of homeless individuals, by age group and shelter status (e.g., 595 California children ages 0-17 were found to be homeless and unsheltered during the 2020 PIT count).

Data Source: U.S. Dept. of Housing and Urban Development, [Point-In-Time Estimates of Homelessness in the U.S.](#) (Apr. 2021).



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